



Humanitarian Response and Recovery Process

GOAL AREA 2: ALL PEOPLE SURVIVE AND THRIVE IN THE FACE OF DISASTERS

Introduction

Home and community are the foundation of family life. When a crisis strikes, lives are upturned. Conflict and natural disasters can overcome a community so quickly that parents can do nothing but grab their children and run. The loss of a home can fracture a family's identity, and have a grave impact on safety, health, prosperity, emotional well-being and dignity. Often, people are separated from their loved ones and support network, and have limited access to food, water, health and social services, education and livelihood options. Today, more than 70 million people are displaced, as a result of climate change, disasters, population growth, economic inequality and conflict.

CRS supports people and communities to survive and recover from crisis by helping to meet their immediate needs for survival, as well as providing long-term support for rebuilding their homes and lives. We work with especially vulnerable communities on efforts to strengthen their preparedness, to mitigate impact and loss, and build their resilience.

As part of its new agency vision and strategy for 2030, CRS is committed to expanding its comprehensive shelter solutions and global influence to enable families and communities to recover and flourish. Central to our approach is Integral Human Development, which places the dignity of the human person at the center of all that we do. We see safe homes as the first step toward uprooted families rebuilding their lives.

Priority outcomes

- Crisis-affected people have safe and dignified shelter, water and hygienic living conditions in the aftermath of disasters.
- The immediate and recovery needs of crisis-affected people are met in timely and dignified ways, prioritizing market-based solutions that help local economies to recover.
- The developmental and mental health of crisis-affected children is protected.
- People affected by crisis have increased resilience capacities to cope with future crises.
- Local institutions have improved their capacity to provide locally appropriate humanitarian response to the communities they serve.

70 million

PEOPLE AROUND THE WORLD TODAY HAVE LIMITED ACCESS TO FOOD, WATER, HEALTH AND SOCIAL SERVICES, EDUCATION, AND LIVELIHOOD OPTIONS BECAUSE THEY HAVE LOST THEIR HOMES



How we will achieve these goals

We are confident in our goals given CRS' program experience across more than 100 countries, rich partnerships at the grassroots and national levels, and documented, innovative practices in shelter programming worldwide.

Through our 2030 strategy, CRS and our partners will:

- Enable 1.5 million people to access safe and dignified homes and communities.
- Provide 1 million people with access to safe water.
- Distribute \$1 billion in cash and vouchers to support people's basic needs.
- Provide a safe learning environment to 200,000 crisis-affected children.
- Strengthen the resilience capacity of 1.5 million crisis-affected people to reduce future disaster risk and vulnerability.
- Ensure that at least 30% of humanitarian response is led by a diverse group of strong local organizations with locally appropriate interventions (directly receiving at least 25% of humanitarian response—per CRS' commitment to the Grand Bargain).

CRS will ensure delivery of timely, appropriate and high-quality programming that supports the most vulnerable through the following:

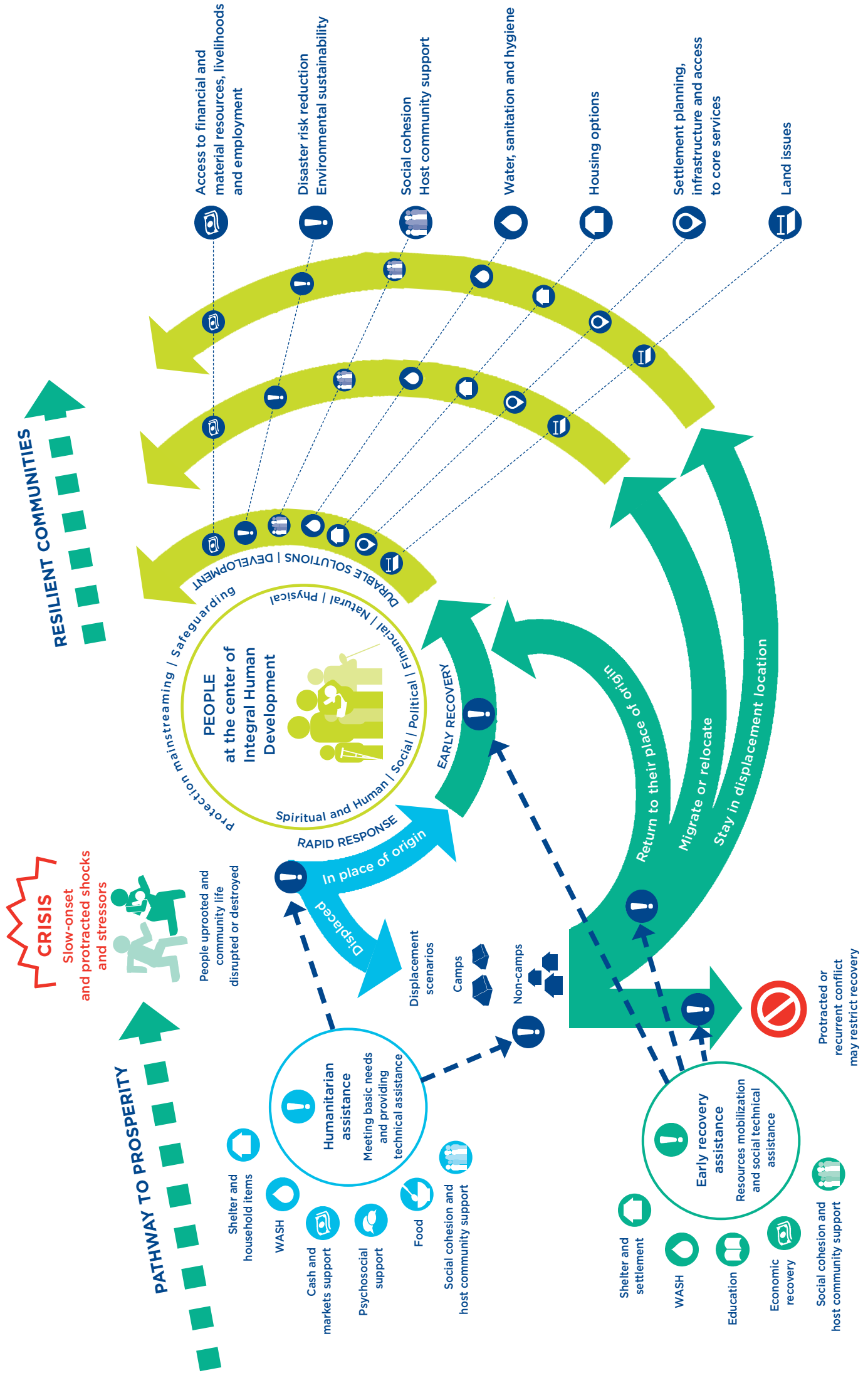
- **Global and local capacity:** Investing in people, partners—including local/national organizations and governments—and systems to build a capable humanitarian response community enabled by agile, fit-for-purpose policies, systems and support services.
- **Integration and collaboration:** Creating systems change through collaborative models that strengthen coordination, promote integrated, holistic approaches and bridge the humanitarian-development divide.
- **Innovation:** Innovating within a changing humanitarian landscape to enhance and create efficiencies—while maintaining a commitment to dignity and localized approaches—for supporting crisis-affected people, communities and partners.
- **Influence and engagement:** Mobilizing people and partners to influence key humanitarian programming policies and practices at the local, national and global levels.

Process and approach

CRS recognizes that people's spiritual, human, social, political, financial, natural and physical aspects of life are interconnected, as are the systems and structures that support them. When vulnerable people face overwhelming shocks, such as conflict or natural disasters, their lives—including their capacities and assets, and the systems and structures they are part of—are disrupted or even destroyed. To provide support for people's comprehensive recovery, CRS will ensure that its approach to

building safe, dignified homes and communities connects and establishes synergies with other humanitarian forms of assistance. Our responses will provide an integrated approach that strengthens the ownership of local responders and strengthens community engagement and accountability. And, our commitment will invite new solutions and innovations, and promote coordination and collaboration among sectors and actors for greater efficiency and lasting impact.

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 OVERVIEW OF CRS HUMANITARIAN RESPONSE AND RECOVERY PROGRAMMING INTERVENTIONS



Immediate humanitarian assistance and early recovery

CRS works closely with affected communities and local partners to carry out high-quality assessments and analyses to identify priority needs and optimal approaches for response. Immediate emergency relief can include providing access to shelter and household items; water, sanitation and hygiene promotion; food; and psychosocial support, as well as supporting social cohesion among affected people, including host communities.

Responses prioritize working through and in support of local markets to facilitate recovery, promote dignity and build resilience. This includes using cash and other market-based approaches as preferred modalities, where appropriate, often in combination with technical support. Such assistance may continue to be needed into the early recovery phase.

Transitioning from relief to recovery

Every context is different, and everyone experiences crisis in a different way. The process of recovering from a crisis is a process: If people are able to live in or return to their homes after a crisis, their recovery is incremental but linear.

However, families who are displaced and cannot return home quickly often need more time to recover, as they need to reestablish social ties and assets, and to rebuild systems and structures. In these cases, recovery can be much more prolonged and this is compounded every time displacement occurs. Sometimes, recurring crises continually set back people's recovery.

As the situation begins to stabilize in the aftermath of a crisis, CRS and our local partners can move beyond immediate relief to help affected people recover quickly, with the ultimate goal of finding durable solutions to increase people's stability and resilience. For those able to remain in their home location in the early phase, durable solutions include rebuilding their community and reestablishing their homes and livelihoods.

For those who are displaced, solutions may include returning to their place of origin, migrating or relocating, or staying long-term in the location of displacement and integrating into the host community.

In all these cases, a series of more involved processes is needed to support their safety, dignity, recovery and resilience, including:

- Settlement planning and resolution of land issues (hazard zoning, urban and village planning, housing/land/property tenure)
- Rehabilitation of infrastructure (roads, drainage, flood controls) and access to core services (health, education, social safety nets)
- Access to longer-term housing (rental, core/incremental housing, social housing, reconstruction, repair and retrofitting)
- Access to WASH services/infrastructure (water security, sanitation, solid waste management, hygiene/health promotion and vector control)
- Social cohesion and host community support (psychosocial support, shared infrastructure, conflict reduction, peacebuilding, good governance)
- Disaster risk reduction and environmental sustainability (risk and capacity assessments and mapping, early warning systems, household and community mitigation and preparedness initiatives, Build Back Better)
- Economic resilience (agricultural and non-agricultural livelihoods, business skills and employment, cash-based modalities, access to financial services and credit, insurance, labor and supply market recovery, community resource mobilization).

Cross-cutting issues

Protection and safeguarding: CRS mainstreams protection across all of its humanitarian programming, by safeguarding the safety and dignity of our staff,

volunteers and program participants. We use a comprehensive framework to ensure accountability to the people and communities with whom we work.

The disruption to life, resources and support systems during a time of crisis can increase vulnerabilities and exposure to harm. CRS will work to improve systems and structures to ensure we and our partners are safeguarding all people, especially children and vulnerable adults, and protecting their right to live free from abuse and harm.

Emphasis on localization: The Grand Bargain makes a call to specifically *“Strengthen the ownership of local responders and strengthen community engagement and accountability.”*

CRS will support meaningful and sustainable local leadership among local government, local nongovernmental organizations, partners and others.

In all contexts and situations, CRS’ humanitarian imperative is to provide lifesaving support to help people have the means to meet their basic needs for survival and relief. And, we accompany them as they adjust to their new circumstances, eventually healing, rebuilding their homes and lives, regaining self-reliance and becoming more resilient.

Our Strategic Platform for Goal Area 2

Through **Strategy Goal Area 2**, CRS and our partners aspire to increase the number of people we assist to survive and thrive in the face of disasters by 2030, within each highlighted sector. This is seen as organizational growth.

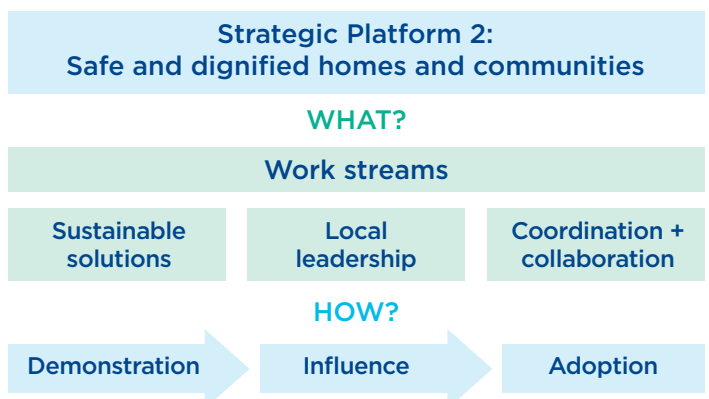
Through **Strategic Platform 2**, CRS and our partners seek transformation at scale by influencing stakeholders such as governments, humanitarian actors and systems, and markets to adopt new, innovative approaches to improve efficiencies in the humanitarian system.

By promoting wide adoption of improved practices and approaches among shelter and settlements actors, more crisis-affected people will have access to safe and dignified homes and communities. This will be done by identifying gaps and opportunities under the work streams of sustainable solutions, local leadership and collaboration/coordination, building evidence around viable solutions, and influencing other stakeholders to adopt successful results. Documenting and disseminating our efforts will enable us to influence stakeholders, such as government, the private sector and partner agencies.

GOAL AREA 2: ALL PEOPLE SURVIVE AND THRIVE IN THE FACE OF DISASTERS
 Enable 1.5 million people to access safe and dignified homes and communities

SCALE
 Influence humanitarian systems to enable an additional 8.5 million people to access safe, dignified homes and communities

Vision:
 “a time when safe, dignified homes and communities are within reach, quickly and efficiently, for 10 million* people affected by humanitarian emergencies.”



* 10 million includes 1.5 million people reached through direct CRS programming, and 8.5 million people reached through our influence on the collective efforts of other stakeholders, governments and responders.