

Vendor, FSPs and Mobile Money Mapping Tool

INSTRUCTIONS:

Read out the below Introduction and Consent statement script verbatim (word for word as written below).

Hello. My name is _____ and I am working with [CRS / Caritas branch].

You are being invited to participate in this mapping exercise being conducted in disaster-prone districts in Uganda. The purpose of this mapping is to help us to identify and map key local and regional markets, vendors, FSPs, and mobile money companies. This will in-turn help our program to better understand your business sector and plan to work with you in the future if there is an opportunity. This interview will last approximately 5 to 10 minutes.

Your participation in this mapping exercise is entirely voluntary. You can refuse to participate or can withdraw from the exercise at any time. Such a decision will not affect your relationship with us, either now or in the future. Nor will a refusal or withdrawal of participation result in the loss of any other benefits to which you are otherwise entitled. If you consent to participate, your business information (name and location) will be shared within CRS and with other humanitarian partners. Your participation in this study involves no physical risk. We are maintaining strict control over all data and will not share any personal information with anyone outside of our project team, other than that of the business.

If you have any questions, please ask, and we will do our best to answer them. If you have additional questions in the future, please contact [insert contact names].

Do you have any questions? Yes No

If yes, ask for details of the question and write down here _____

Consent for the interview: Yes (Proceed with interview) No (Drop the interview)

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|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| Interviewer name: [OPEN TEXT] | Date of Interview: [DATE] |
| Market, Vendor, FSPs and Mobile Money Companies | |
| A1: Region: 1 = Mt. Elgon region, 2 = Teso region, 3 = Rwenzori region | |
| A2: District: 1 = Bulambuli, 2 = Butaleja, 3 = Bududa, 4 = Mbale, 5 = Bukedea, 6 = Soroti, 7 = Kasese, 8 = Bundibugyo | |
| A3: Type of business: 1 = FSPs (micro-finance institutions, banks etc.) 2 = Mobile money company (Aggregators, Super agents, bulk payment) 3 = Vendor (medium and large scale) 4 = Market (local and main) | |
| A4: Business name: [OPEN TEXT] | |
| A5: Contact number: [NUMERIC] | |
| A6: Email : [OPEN TEXT] | |
| A7: Business location: [OPEN TEXT] | |
| A8: Is the business registered? 1 = Yes or 2 = No | |
| A9: Does the business have a TIN (<i>Tax Identification Number</i>)? 1 = Yes or 2 = No | |
| A10: Do you have a bank account for the business? 1 = Yes or 2 = No | |
| A11: Do you have a mobile money account for the business? 1 = Yes or 2 = No | |

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| <p>A12: Are you a registered company or agent with MTN or Airtel? <i>(For mobile money companies only)</i></p> <p>1 = MTN Mobile Money 2 = Airtel money 3 = Both</p> |
| <p>A13: What goods or services does the business deal in? <i>(tick all that apply)</i></p> <p>1 = registration for account services 2 = mobile money services 3 = cash transfers 4 = loan services 5 = sale of food items 6 = sale of non-food items (NFIs) 7 = sale of Agric inputs and tools 8 = sale of shelter materials 9 = sale of scholastic materials</p> |
| <p>A14: If an opportunity arises, what type of distribution assistance would you participate in?</p> <p>1 = in-kind distributions <i>(direct distributions of food and non-food items)</i> 2 = cash transfers including e-transfers <i>(direct payments of money to a recipient)</i> 3 = vouchers <i>(a coupon or piece of paper that can be exchanged for goods or services through market fairs, temporary shops)</i> 4 = none</p> |
| <p>A15: If vouchers in A14, what type of vouchers would you participate in?</p> <p>1 = price or cash vouchers <i>(where a recipient is given a voucher equivalent to a certain amount of cash, which s/he can spend at any pre-approved vendor)</i> 2 = commodity vouchers <i>(where recipients have access to pre-defined commodities or services that can be exchanged at any vendor participating in the program, or at specially arranged fair)</i> 3 = combination of both price and commodity 4 = none</p> |
| <p>A16: If vouchers in A14, which market arrangement would you participate in?</p> <p>1 = market fairs <i>(including seed fairs accessed within a specified limited time of the day)</i> 2 = shops <i>(specially arranged permanent or temporary shops accessed over a couple of days)</i> 3 = none</p> |
| <p>A17: GPS location of business: _____</p> |

END.