

Household Interviews with Target Communities

INSTRUCTIONS:

Read out the below **Introduction** and **Consent** statement script verbatim (word for word as written below).

Hello. My name is _____ and I am working with [CRS / Caritas branch].

You are being invited to participate in a study being conducted in disaster-prone districts in Uganda. The purpose of the interview is to help us to understand preferred ways of receiving assistance for communities and whether additional awareness is required on the benefits of different cash and vouchers assistance. If you decide to participate, you will be asked to give your verbal consent which states that you understand the purpose of the study, that any questions you have about the study have been answered, and that you agree to participate. This interview will last approximately 20 to 25 minutes.

Your participation in this study is entirely voluntary. You can refuse to participate or can withdraw from the study at any time. Such a decision will not affect your relationship with us, either now or in the future. Nor will a refusal or withdrawal of participation result in the loss of any other benefits to which you are otherwise entitled. If you consent to participate, your personal information will be kept confidential. Your participation in this study involves no physical risk. We are maintaining strict control over all data and will not share your name or information with anyone outside of our project team.

If you have any questions, please ask, and we will do our best to answer them. If you have additional questions in the future, please contact [insert contact names].

Do you have any questions? Yes No

If yes, ask for details of the question and write down here _____

Consent for the interview: Yes (Proceed with interview) No (Drop the interview)

Interviewer name: [OPEN TEXT]	Date of Interview: [DATE]
Household Basic Info	
A1: Region: 1 = Mt. Elgon region, 2 = Teso region, 3 = Rwenzori region	
A2: District: 1 = Bulambuli, 2 = Butaleja, 3 = Bududa, 4 = Bukedea, 5 = Kasese, 6 = Bundibugyo	
A3: Sex of respondent: 1 = Male or 2 = Female	
A4: Age of respondent in complete years: [NUMERIC]	
A5: Is the respondent a vulnerable person? 1= Yes or 2 = No IF NO, SKIP TO A7.	A6: If yes, vulnerability status? 1 = child head (must correspond with age of respondent) 2 = elderly 60 years + (must correspond with age of respondent) 3 = disabled (including deaf, blind) 4 = chronic illness 5 = mother below age 18 6 = pregnant woman
A7: Total number of persons in household: [NUMERIC]	
A8: Number of children in household (<18y): [NUMERIC]	
A9: Number of persons in household (18-60y): [NUMERIC]	

Household Interviews with Target Communities

A10: Number of persons in household (>60y): <i>[NUMERIC]</i>
Cash and Voucher Based Approaches <i>(Humanitarian organizations provide assistance to communities in times of emergency in three (3) ways: through direct distributions of food and non-food items; direct payments of money to a recipients by cash, mobile money or banks; and through providing coupons or pieces of paper that can be exchanged for goods or services through market fairs, temporary shops.</i>
B1: Have you ever received emergency assistance from humanitarian agencies or government? 1 = Yes or 2 = No
B2: If yes, how was the assistance delivered to you? <i>(tick all that apply)</i> 1 = in-kind distributions <i>(direct distributions of food and non-food items)</i> 2 = cash transfers including e-transfers <i>(direct payments of money to a recipient)</i> 3 = vouchers <i>(a coupon or piece of paper that can be exchanged for goods or services through market fairs, temporary shops)</i> 96 = other <i>(specify)</i>
B3: Think about past humanitarian assistance in your communities. If you had an opportunity to make suggestions, what type of distribution assistance would you prefer the most ? 1 = in-kind distributions <i>(direct distributions of food and non-food items)</i> 2 = cash transfers including e-transfers <i>(direct payments of money to a recipient)</i> 3 = vouchers <i>(a coupon or piece of paper that can be exchanged for goods or services through market fairs, temporary shops)</i>
B4: Why would you prefer the type of distribution assistance selected above the most ? 1 = items that we get are of quality 2 = able to get a good price 3 = I understand this modality 4 = able to bargain 5 = provides for choice 6 = vendors or market is nearby 7 = avoids disincentive effects 8 = fewer costs for recipients <i>(in terms of transport)</i> 9 = maintains dignity of recipients 10 = safe and secure 96 = other <i>(specify)</i>
B5: Think about past humanitarian assistance in your communities. If you had an opportunity to make suggestions, what type of distribution assistance would you prefer the least ? 1 = in-kind distributions <i>(direct distributions of food and non-food items)</i> 2 = cash transfers including e-transfers <i>(direct payments of money to a recipient)</i> 3 = vouchers <i>(a coupon or piece of paper that can be exchanged for goods or services through market fairs, temporary shops)</i>
B6: Why do you prefer the type of distribution assistance selected above the least ? 1 = items that we get are not of quality 2 = unable to get a good price 3 = I do not understand this modality 4 = unable to bargain 5 = does not provides for choice 6 = vendors or market is not nearby 7 = brings about disincentive effects 8 = increases costs for recipients <i>(in terms of transport)</i> 9 = does not maintain dignity of recipients

Household Interviews with Target Communities

<p>10 = Anti-social use (<i>cash can be used to buy anything</i>) 11 = not safe and insecure 96 = other (specify)</p>
<p>Cash and E-Transfers methodologies (such as mobile money/wallets, mobile vouchers)</p>
<p>C1: Do you have a phone? 1 = Yes or 2 = No (if no skip C2)</p>
<p>C2: Is your phone registered for mobile money / airtel money? 1 = Yes or 2 = No</p>
<p>C3: Is your phone registered in your own name? 1 = Yes or 2 = No</p>
<p>C4: Where you are currently living, do you have access to a mobile money service or agent? 1 = Yes or 2 = No</p>
<p>C5: How far away is your nearest mobile money company or agent? [NUMERIC] in Kms</p>
<p>C6: Does the mobile money agent always have enough float to meet your cash needs? 1 = Yes or 2 = No</p>
<p>C7: If you don't have a phone and someone (<i>relative, friend, children, partner</i>) wants to send you money, what other way do you prefer to receive money? 1 = in cash 2 = through the bank (local micro-finance offices) 3 = through a friend or proxy with a phone 96 = other (specify)</p>
<p>C8: If through the bank in question C7, which bank do you go to? 1 = Stanbic bank 2 = UBA 3 = Standard Chartered 4 = United Bank of Africa 5 = Absa 7 = Centenary Bank 8 = FINCA Uganda Limited 9 = Pride Microfinance Limited 10 = Uganda Finance Trust Limited 11 = DFCU 12 = Post bank 13 = housing finance 14 = Baroda 96 = other (specify)</p>
<p>C9: What is distance from the household to the bank? [NUMERIC] in Kms</p>
<p>C10: In the last 2 weeks, did you or any member of your household go to the bank, MoMo agent or use the ATM? 1 = Yes, 2 = No, 3 = Don't know (<i>If no or don't know skip D1</i>)</p>
<p>C11: If yes, were you able to successfully access it? 1 = Yes or 2 = No</p>
<p>C12: If no, why were you not able to access it? (<i>do not read options</i>) 1 = office was closed 2 = movement restriction by the government 3 = afraid to go out because of covid-19 4 = security concerns 5 = lack of transport 96 = other (specify)</p>
<p>Vouchers distribution (Price or Commodity Vouchers through market fairs or temporary shops)</p>
<p>D1: Have you ever used vouchers to access goods and services in the past? 1 = Yes or 2 = No</p>

Household Interviews with Target Communities

D2: if yes to D1, what type of vouchers have you ever used?

- 1 = price or cash vouchers (*where a recipient is given a voucher equivalent to a certain amount of cash, which s/he can spend at any pre-approved vendor*)
- 2 = commodity vouchers (*where recipients have access to pre-defined commodities or services that can be exchanged at any vendor participating in the program, or at specially arranged fair*)
- 3 = combination of both price and commodity

D3: If you had an opportunity to make suggestions, what type of vouchers do you prefer **most**?

- 1 = price or cash vouchers (*where a recipient is given a voucher equivalent to a certain amount of cash, which s/he can spend at any pre-approved vendor*)
- 2 = commodity vouchers (*where recipients have access to pre-defined commodities or services that can be exchanged at any vendor participating in the program, or at specially arranged fair*)
- 3 = combination of both price and commodity
- 4 = not familiar with this modality

D4: Why would you prefer the voucher type selected above the most?

- 1 = items that we get are of quality
- 2 = able to get a good price
- 3 = I understand this voucher type
- 4 = able to bargain
- 5 = provides for choice
- 6 = safe and secure
- 7 = provides for more and flexible time
- 96 = other (specify)

D5: What type of vouchers would you prefer **least**?

- 1 = price or cash vouchers (*where a recipient is given a voucher equivalent to a certain amount of cash, which s/he can spend at any pre-approved vendor*)
- 2 = commodity vouchers (*where recipients have access to pre-defined commodities or services that can be exchanged at any vendor participating in the program, or at specially arranged fair*)
- 3 = combination of both price and commodity
- 4 = not familiar with this modality

D6: Why would you prefer the voucher type selected above the **least**?

- 1 = items that we get are not of quality
- 2 = unable to get a good price
- 3 = I do not understand this voucher type
- 4 = unable to bargain
- 5 = does not provides for choice
- 6 = not safe and insecure
- 7 = limited time in which to purchase
- 96 = other (specify)

D7: How would you prefer the market area to be organized?

- 1 = market fairs (*including seed fairs accessed with in specified limited time of a day*)
- 2 = shops (*specially arranged permanent or temporary shops accessed over a couple of days*)
- 96 = other (specify)

Market information

E1: Which market do you usually go to when you want to buy essential food suppliers and/essential goods? **[OPEN TEXT]**

E2: What kind of goods or services do you access in these markets?

- 1 = food items

Household Interviews with Target Communities

<p>2 = non-food items (NFIs) 3 = shelter materials 4 = Agric inputs and tools 5 = scholastic materials 96 = other (specify)</p>
E3: What items or services can't you access in the markets above? [OPEN TEXT]
E4: Are there enough food supplies, essential goods available in the market to meet the household immediate needs? 1 = Yes or 2 = No
E5: How far is the market from your household? [NUMERIC] in Kms
E6: How do you always travel to the market? 1 = walk 2 = own transport 3 = paid transport
E7: If paid transport, how much do you pay to the market? [NUMERIC] in UGX
E8: How long does it take you to go to that specific market? 1 = Less than 30 min 2 = Between 30 and 60 min 3 = More than 60 min 4 = I don't know
E9: Is there any other market that you go to if market in E1 doesn't have the items you are looking for? 1 = Yes or 2 = No
E10: If yes, what is the name of the alternate market? [OPEN TEXT]
E11: How far is the market 2 from your household? [NUMERIC] in Kms
E12: Do you run any business in any of the markets mentioned for your livelihood? 1 = Yes or 2 = No
Safety and Security and Other Protection Risks
F1: Do you have regular and safe access to the markets? 1 = Yes or 2 = No
F2: Are there any physical and social restrictions to market access for certain categories of people in your household or community? 1 = Yes or 2 = No
F3: If yes, which people in your household or community have particularly experienced challenges accessing the markets? (tick all that apply) 1 = child head 2 = elderly 60 years 3 = disabled (including deaf, blind) 4 = chronic illness 5 = pregnant woman 6 = boys 7 = girls 8 = women 9 = men 96 = other (specify)
F4: If yes, how is access to market restricted? (tick all that apply) 1 = poor road network due to floods 2 = increased transport costs 3 = government restrictions to covid-19 4 = illiteracy 5 = old age

Household Interviews with Target Communities

<p>6 = cultural restrictions 96 = other (specify)</p>
<p>F5: Have you heard of any security risks for household members en-route to/from and at the market? 1 = Yes or 2 = No</p>
<p>F6: if yes, what is the nature of the incidence? <i>(tick all that apply)</i> 1 = violence 2 = SGBV 3 = extortion at checkpoints 4 = thieves along the road 96 = other (specify)</p>
<p>F7: Are there certain times of the year when the markets become more difficult to access? 1 = Yes or 2 = No</p>
<p>F8: If yes, which times? [OPEN TEXT]</p>
<p>F9: If yes, why? [OPEN TEXT]</p>

END.