

where two or three are  
gathered in my name...



 **OCRS** CATHOLIC RELIEF SERVICES **faith.  
action.  
results.**

**ANNUAL REPORT 2015**

*“Where two or three are gathered together in my name, there I am in the midst of them.”*

MATTHEW 18:20



Paper sculptures by Mary Miller Doyle for CRS



For more than 70 years, Catholic Relief Services has been bringing people together to stand in solidarity with the poor and vulnerable. Established by the Catholic bishops of the United States during World War II, we have grown into a global humanitarian leader—a trusted partner working side by side with a broad network of organizations on five continents.

CRS puts faith into action, reaching 107 million people through programs that create meaningful, measurable change. Whether we’re on the frontlines of a humanitarian crisis, supporting local farmers, increasing access to health care, or creating new pathways to break the cycles of poverty and conflict, our work is grounded in an abiding respect for human dignity.

We are deeply grateful for the many generous donors who support CRS each year, including American taxpayers by way of U.S. poverty-focused foreign assistance, which makes up less than 1 percent of the federal budget. When programs funded by these dollars are consistent with Catholic teaching, CRS applies for resources to expand our work to lift people out of poverty.

Thanks to all of our supporters, our impact is felt far and wide—and our resolve is stronger than ever.

WE WORK IN  
**101**  
COUNTRIES

WITH 1,550 PARTNERS

**93%**  
OF OUR ANNUAL  
BUDGET GOES TO CRS  
PROGRAMS THAT SERVE  
THE POOR OVERSEAS

**107** MILLION  
PEOPLE BENEFITED FROM  
CRS PROGRAMS IN 2015



GATHERED TOGETHER



Dr. Carolyn Y. Woo in Ethiopia with a delegation from CRS.

Photo by Petterik Wiggers for CRS

Shared faith gives us the strength to overcome extraordinary challenges. Gathered together in communities around the world, we become part of something larger than ourselves, motivated by the example of Jesus Christ to honor human dignity, ease human suffering and make the world a better place.

In 2015, a heart-wrenching photo called the world’s attention to the plight of refugees: a lone Syrian boy, drowned at sea, washed up on a beach in Turkey. The image was a reminder that every life is sacred—a belief that underlies every CRS program.

Last year CRS worked with our Caritas partners across the Middle East and Europe to aid hundreds of thousands of refugee families. We also responded to the earthquake in Nepal, aided Ebola recovery in West Africa, and continued providing emergency relief to people displaced by violence in Central African Republic. At the same time, we focused on creating new opportunities and a better future for families in 101 countries through innovative agricultural programs, and efforts to improve and expand health care.

At CRS, we do God’s work in partnership with others. United with our dedicated donors, colleagues and Church partners, we are uniquely able to touch millions of lives around the world.

May blessings overflow,

Carolyn Y. Woo

DR. CAROLYN Y. WOO  
President & CEO

*“God makes promises  
and keeps them, and  
these promises are  
about love for us.  
During every challenge,  
every disappointment,  
I have held on to this.”*

DR. CAROLYN Y. WOO  
*Working for a Better World*  
.....



Archbishop Paul S. Coakley, left, visits CRS programs in northern Iraq with a delegation from CRS.

Photo by ©Rawsht Twana/Metrography for CRS

Pope Francis’ first visit to the United States, in the fall of 2015, was a cause for celebration and reflection. It’s hard to recall a time when the Catholic Church in America has received such positive attention in the media. The “buzz” was not only in response to the personal charisma of this pope, but also to the compassionate and inspiring messages he has highlighted since beginning his papal ministry.

Pope Francis challenges us to go out to the peripheries of society and be merciful to the poor and forgotten, wherever they may be. He has modeled Gospel living by his own personal gestures and simple manner of life. He encourages us—as Catholics and as human beings—to take action in response to poverty, injustice, persecution and suffering. He reminds us that environmental degradation has a human cost, and that caring for God’s creation is a moral imperative.

It is my great privilege to serve as chairman of the CRS Board of Directors, a role that allows me to see firsthand how the principles of Catholic social teaching can lift spirits and transform lives. Working with local partners, CRS met Pope Francis’ challenge head-on in 2015. Refugees from Syria, nurses in Zambia, newborns in Niger, coffee farmers in Colombia: Through CRS programs, we reached out with compassion to our brothers and sisters in 101 countries. From food and shelter, to clean water, to HIV testing and counseling, our faith made a real and measurable difference.

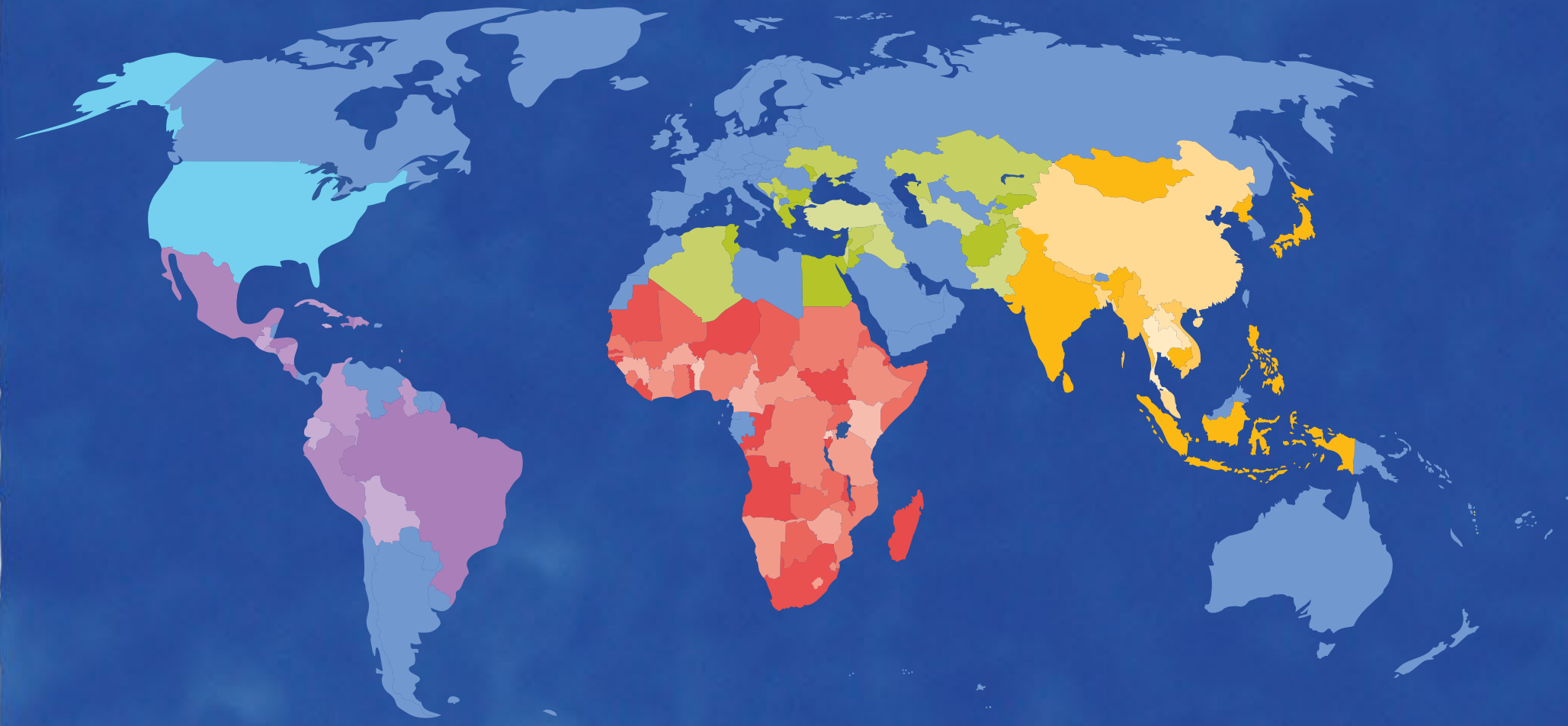
We all need encouragement and support to hear God’s invitation, to open our hearts to charity, and to respond generously. We at CRS are full of gratitude for the many donors and partners who enable us to fulfill our mission.

+Paul S. Coakley

ARCHBISHOP PAUL S. COAKLEY  
Archdiocese of Oklahoma City  
Chair, CRS Board of Directors



# where we serve



## CROSSING BOUNDARIES

As the official international Catholic relief and development agency of the United States Conference of Catholic Bishops, Catholic Relief Services draws upon a rich tradition of Scripture and Catholic social teaching, which serves as the foundation for our guiding principles. Acting as a guide to what a just world might look like, these principles are shared across religious and cultural boundaries, and articulate values that are common among people who seek to promote and work toward true justice and lasting peace.

LATIN AMERICA & CARIBBEAN	AFRICA	EUROPE, MIDDLE EAST & CENTRAL ASIA	EAST & SOUTH ASIA
Bolivia	Angola	Afghanistan	Bangladesh
Brazil	Benin	Albania	Cambodia
Colombia	Botswana	Algeria	China
Costa Rica	Burkina Faso	Bosnia and Herzegovina	East Timor
Cuba	Burundi	Bulgaria	India
Dominican Republic	Cameroon	Cyprus	Indonesia
Ecuador	Central African Republic	Egypt	Japan
El Salvador	Chad	Greece	Laos
Grenada	Democratic Republic of Congo	Iraq	Mongolia
Guatemala	Djibouti	Jerusalem, West Bank & Gaza	Myanmar
Guyana	Eritrea	Jordan	Nepal
Haiti	Ethiopia		North Korea
Honduras	Ghana		Oceania
Jamaica	Guinea		Philippines
Mexico	Guinea-Bissau		Sri Lanka
Nicaragua	Ivory Coast		Thailand
Peru	Kenya		Vietnam
St. Lucia	Lesotho		
	Liberia		
	Madagascar		
		Malawi	
		Mali	
		Mauritania	
		Mozambique	
		Namibia	
		Niger	
		Nigeria	
		Republic of Congo	
		Rwanda	
		Senegal	
		Sierra Leone	
		Somalia	
		South Africa	
		South Sudan	
		Sudan	
		Swaziland	
		Tanzania	
		The Gambia	
		Togo	
		Uganda	
		Zambia	
		Zimbabwe	
		Kazakhstan	
		Kosovo	
		Kyrgyzstan	
		Lebanon	
		Moldova	
		Pakistan	
		Serbia	
		Syria	
		Tajikistan	
		Tunisia	
		Turkey	
		Turkmenistan	
		Ukraine	

# CRS at a glance



## AGRICULTURE

**\$152.1 million** | EXPENDITURE

**116** | PROJECTS

**38** | COUNTRIES



## EMERGENCY RESPONSE & RECOVERY

**\$267 million** | EXPENDITURE

**168** | PROJECTS

**46** | COUNTRIES



## HEALTH

**\$137.5 million** | EXPENDITURE

**104** | PROJECTS

**41** | COUNTRIES



## MICROFINANCE

**\$5 million** | EXPENDITURE

**63** | PROJECTS

**29** | COUNTRIES



## JUSTICE & PEACEBUILDING

**\$31.4 million** | EXPENDITURE

**76** | PROJECTS

**33** | COUNTRIES



## WATER & SANITATION

**\$10.7 million** | EXPENDITURE

**37** | PROJECTS

**23** | COUNTRIES



## EDUCATION

**\$62.5 million** | EXPENDITURE

**77** | PROJECTS

**34** | COUNTRIES





## GATHERED TOGETHER

*we renew hope*

People are at their most vulnerable in an emergency. Driven from their homes, refugees and survivors of natural disasters have often lost everything—loved ones, livelihoods and the plans they had for the future. CRS responds immediately to crises like these around the globe. We work with a broad network of Church and local partners to provide vital necessities like food, shelter, living supplies, protection and education for children, medical assistance, and trauma healing. But it is our adaptability to circumstances and commitment to long-term recovery that differentiates our approach. We help people develop the tools and skills they need to get back on their feet, and—working within local communities to rebuild lives—we create new opportunities that renew hope.

### AT A GLANCE

**13,267,433** BENEFICIARIES | **168** PROJECTS | **46** COUNTRIES

### REBUILDING HOMES

CRS is a recognized leader in innovative shelter solutions that meet the right need at the right moment. In the early days of an emergency, tarps and other materials protect families from the elements. Later, as communities begin to recover, we offer transitional housing that can be converted to permanent homes. And we encourage upgrading these homes to make them more resilient. Our designs consider available materials so they are compatible with the local architecture and culture.

### INVESTING IN COMMUNITIES

In the aftermath of a disaster, CRS works to restore local economies. By providing people with vouchers or cash grants to use at local shops or organized fairs, our market-based programming helps vendors get back in business. Vouchers and cash grants are used to fulfill a range of needs, including food, shelter, hygiene and living supplies, and agricultural seeds and tools. They not only support the local economy, but also honor the dignity of people in need by allowing them to make their own purchasing decisions.

### CONFRONTING A GLOBAL CRISIS

CRS assisted more than 1 million uprooted Syrians and Iraqis across the Middle East and Europe in 2015.

### IRAQ: PROTECTING FAMILIES

Lives changed in a moment for many Iraqi families with a call in the middle of the night saying: “Leave home. Leave town. They’re coming.”

Escalating violence by ISIS forced 3.2 million Iraqis to leave their homes, schools and professional lives. Civilians of all ethnic and religious backgrounds have been affected, including Christians, Yazidis, Turkmen, as well as Shiite and Sunni Muslims. At least 1.5 million people sought refuge in northern Iraq’s Kurdistan region.

CRS and Caritas Iraq share three offices across Kurdistan that have served more than 101,000 displaced Iraqis with critical relief, including safe shelter, vouchers and cash grants for food and living supplies, sanitation and hygiene supplies, infrastructure, and education and social services for children.



*Children displaced by ISIS attend child support centers run by CRS in partnership with Caritas Iraq.*

*Photo by Kim Pozniak/CRS*



Syrian cousins wait inside a tent at Vasariste, a refugee aid point in the Serbian border town of Kanjiza.  
Photo by Kira Horvath for CRS

THE MIDDLE EAST: CARING FOR SYRIAN REFUGEES

The war in Syria has claimed at least 250,000 lives. More than 11 million people—half of Syria’s population—have fled their homes. Many are families with children. They need food and a safe place to sleep, as well as medical care, trauma counseling and education. Working with our Caritas partners, CRS supported 850,000 Syrians with medical assistance, living supplies, shelter, food, education and care for children.

*“Children are the biggest losers in this conflict. When they hear a voice, they think it is the sound of a rocket. If they see a star in the sky, they think it is a plane.”*

—Hasan, a Syrian refugee and teacher in Turkey

*“Consult not your fears, but your hopes and your dreams.”*

ST. JOHN XXIII

EUROPE: RESPONDING TO A GROWING CRISIS

Zaynab Ahmad was 9 months pregnant when she arrived at the Macedonia–Serbia border. By then, the Syrian mother of 5 had endured numerous hardships: the brutal civil war, destruction of her husband’s bakery in Aleppo, and a perilous journey across the Mediterranean Sea.

Exhausted and in the early stages of labor, Zaynab sought refuge at the Tabanovce transit camp, supported by CRS. At a nearby clinic she delivered a healthy baby girl, Layla, and was able to rest at the camp before continuing her journey.

Working through local Church partners, we provided food, clothing, hygiene supplies, and medical, legal and translation services to more than 230,000 refugees like Zaynab in Greece, Macedonia, Croatia and Serbia. They came from Syria, Iraq, Afghanistan and other countries.

NEPAL: REBUILDING IN RUGGED TERRAIN

Two powerful earthquakes rocked Nepal last spring, claiming more than 8,000 lives. Entire communities were leveled—homes, schools, markets and infrastructure. CRS worked closely with Caritas Nepal to help people in the most affected areas of Gorkha district, including some of the world’s most isolated villages.

“To get to our distribution site, we had to drive 2 hours over a rugged dirt road—and families had to walk 3 hours to meet us. The dirt roads are so bad we had to hire tractors to get up the roads,” says Jennifer Hardy, CRS regional information officer for Asia. Our work was especially urgent, given the approach of the monsoon season, when travel conditions would become dangerous or impossible.

In 2015, CRS provided 26,000 families—130,000 people—with shelter materials, living supplies, and water treatment and hygiene materials. During the winter, providing cold-weather supplies was critical in high-altitude areas. We are now helping communities lay a foundation for full recovery, with an emphasis on strengthening markets and building safe shelter.

WEST AFRICA: EBOLA RECOVERY

Across West Africa, there was good news about Ebola recovery. The World Health Organization declared Sierra Leone and Liberia Ebola-free less than 2 years after the 2014 outbreak, which claimed a staggering 11,000 lives. CRS remains committed to the recovery, managing a \$19.7 million response focused on prevention and healing. We have reached 2 million people with messages about prevention and treatment. We have also provided hygiene and sanitation kits to 8,500 people, trained thousands of health care workers and community leaders, rebuilt or constructed new health facilities, and provided food assistance to vulnerable families.



THE PHILIPPINES: LIFE AFTER TYPHOON HAIYAN

November 8, 2015, marked 2 years since Super Typhoon Haiyan hit the Philippines, claiming 6,201 lives and leaving Leyte and Samar islands in ruins. The typhoon left 1.1 million homes damaged or destroyed.

Anticipating the storm, CRS redeployed staff to areas under threat and mobilized resources to support our local partners. Our response continues as homes are rebuilt, water systems are put in place, farmers and others are getting back to work, and markets are thriving.

More than 100,000 people have received CRS support to rebuild and repair their homes, including water and latrine infrastructure. With vocational training and assistance, nearly 9,000 men and women have returned to work. Over the next 3 years, CRS plans to help families living in dangerous coastal areas relocate, and to improve community preparedness and risk reduction for future disasters.

A BEACON OF HOPE IN SOUTH SUDAN

CRS is providing comprehensive support to families in Lakes and Jonglei states, where fighting erupted between the nation’s 2 largest ethnic groups. Since the conflict started in 2013, at least 1.6 million people have been displaced from their homes, and more than 7 million people do not have enough food. The Church is one of the few institutions in South Sudan with the credibility, capacity and presence to address concerns affecting society at large. During the civil war, the Church was a source of humanitarian and spiritual support. CRS and our Church partners provided food and nutritional supplements to more than 500,000 people, and we provided thousands with access to clean water, sanitation and hygiene. Farmers participated in agricultural training, and tens of thousands of people had opportunities to earn income.





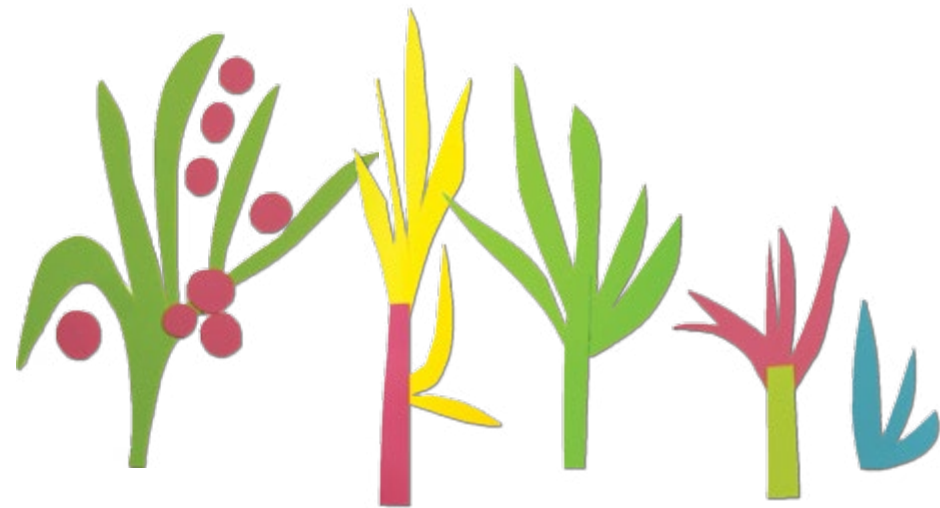
## GATHERED TOGETHER

# *we grow opportunity*

A good harvest is the key to fighting poverty and hunger in much of the developing world. CRS helps small-scale farmers and their families recover after natural disasters and violent conflict, and adapt to a changing global climate. We start with better seeds, new techniques and improved infrastructure. Then we help farmers build the core skills they need to bring their goods to market and stabilize their income.

### AT A GLANCE

4,997,606 BENEFICIARIES | 116 PROJECTS | 38 COUNTRIES



### NURTURING RESILIENCE THROUGH CONSERVATION

With the publication of his encyclical on the environment, Pope Francis called the world's attention to the impact of climate change on the poor and vulnerable. CRS helps farmers learn skills for climate-smart agriculture. Techniques include no-till farming, conserving water, using crop varieties resistant to pests, planting trees and cover crops to prevent soil erosion, and using "green manure"—green plants that nourish and rebuild the soil. These approaches increase productivity in the face of climate threats, decrease costs and protect the environment.

### HELPING SMALL BUSINESSES THRIVE

CRS helps farming communities become more self-reliant by engaging in competitive markets. Once they have rebounded and strengthened their capacity to grow a healthy harvest, we connect farmers to traders, processors, exporters and other small companies. We regularly partner with rural financial institutions to help farmer organizations access low-interest loans.

### PROTECTING CROPS AND LIVELIHOODS

Pests are more than a nuisance for poor farmers in the West African nation of Sierra Leone. Stockpiles of corn, sorghum, wheat, rice, beans—and their seeds—are vital to farmers' livelihoods. Weevils can destroy up to 80 percent of precious seeds.

That's why CRS, with support from our partner CORDAID, teamed up with agriculture experts at Purdue University to introduce the PICS grain and seed storage innovation to farmers. PICS, which stands for Purdue Improved Crop Storage, is a specialized bag developed to help farmers protect harvested crops and increase income.

The secret to PICS bags is triple-layer construction that deters pests like the cowpea weevil from eating and destroying harvests. PICS bags help keep stockpile losses below 1 percent.

Farmer Mary Banton-Farmar says, "Now that we have an idea of how PICS bags can keep our seeds and grains safe for long periods, our fears are being put behind us."







COPING WITH CLIMATE CHANGE

There are the years of three rains. The years of two rains. The years of one rain. And years like this one.

“We haven’t had rain for over a year,” Jemal Bedhaso says, as he squints against the relentless afternoon sun.

Coping with the effects of climate change has become a daily feat for millions of Ethiopians like Jemal, who depends on income from raising small livestock. The lack of rain means low prices for their emaciated animals.

Erratic rainfall, prolonged droughts and flooding have made it difficult to know when to plant. Too often, harvests are meager.

“Children don’t have the strength to walk to school and had to quit,” Jemal says. “We’re starving because there’s no water.”

Working with the local Church, CRS is giving communities like Jemal’s training and support to adapt to climate change. REAAP is a 3-year project funded by the U.S. Agency for International Development that works hand in hand with 6 vulnerable districts in Oromia state. New techniques, skills and community-led programs help vulnerable families cope with the changing weather.

REAAP BY THE NUMBERS

475,000

PEOPLE SERVED

95,000

RURAL HOUSEHOLDS SERVED

6,396

FARMERS USING NEW TECHNOLOGIES AND PRACTICES

4,840

PEOPLE LEARNING NEW SKILLS



“As stewards of God’s creation, we are called to make the Earth a beautiful garden for the human family.”

POPE FRANCIS



The Borderlands project helps coffee farmers like Fidencio Chamorro earn fair prices for their superior beans.

Photo by Oscar Leiva/Silverlight for CRS

DISCOVERING THE CREAM OF THE CROP

High mountains, volcanic soil, warm days and cool nights create the perfect conditions for growing two crops: coffee beans and coca plants. It’s a dangerous combination in places like Narino, in southwestern Colombia, a stronghold for criminal groups that use coca to make cocaine.

Helping farmers earn premium prices for their coffee beans helps them avoid the dangers of the coca trade. That’s the goal behind Borderlands, a 5-year project that unites small-scale farmers with specialty coffee roasters in the United States.

More than 3,000 small-scale farmers in Narino depend on coffee for their livelihoods, including Fidencio Chamorro, whose coffee earned a taste rating of 90 points, a number reserved for only the cream of the coffee crop.

“They told me that I have gold on my farm, and I just couldn’t believe it,” says Chamorro.

Since that initial tasting, CRS has worked with coffee roasters including Allegro Coffee Company, Counter Culture Coffee, Intelligentsia Coffee, Keurig Green Mountain and Stumptown Coffee to help Chamorro and hundreds of other



Fidencio’s son Aldair, with cousins Juan David and Dania, outside Fidencio’s house in Colombia.

Photo by Oscar Leiva/Silverlight for CRS

small-scale family farmers achieve many firsts: first-time access to new markets, first-ever exports, first-time trade finance, and first-time premium prices for their coffee.

Focusing on the future, Borderlands is creating community-based coffee processing centers to help growers across Narino take advantage of similar opportunities in the years to come. The more they earn from their coffee, the less they will have to depend on coca.

GATHERED TOGETHER

*we find strength*

Poor health often goes hand in hand with poverty. CRS programs are designed to break this cycle. In remote and underserved communities, we address social inequities and work with families to prevent disease, provide better maternal care, and improve health and well-being for vulnerable children. Our programs are tailored to local needs. We collaborate with a broad network of partners and government agencies to create solutions with long-term impact.

GIVING CHILDREN A FAIR CHANCE

CRS promotes a holistic approach to child well-being and protection. We work to ensure children reach school age healthy and well nourished, intellectually curious, socially confident, and equipped with a solid foundation for lifelong learning and development.

STRENGTHENING HEALTH SYSTEMS

Many resource-poor areas lack the systems to deliver health care reliably, consistently, at reasonable cost, and at the scale required to serve those most in need. The Ebola outbreak in West Africa is a good illustration. Our relationships with faith-based health networks and facilities, which provide more than half of all health care in some countries, help us reach even remote areas that government services may not.



TREATING CHILDREN WITH HIV

Last year CRS worked to improve the odds for kids and families in Mufulira, Zambia, through outreach to children with HIV. Although AIDS-related deaths continue to decrease globally, in sub-Saharan Africa one group remains at high risk: children. This is especially true in Zambia, where there is little access to pediatric antiretroviral therapy. Without it, more than 80 percent of HIV-infected children will die before their fifth birthday. The CRS program, based at Malcolm Watson Hospital, is part of ACT, a 2-year global effort to double the number of children receiving

this lifesaving treatment in sub-Saharan Africa. The program trains local health care providers, educates parents and families, expands testing through schools and orphanages, and broadcasts information via radio and social media. It's a collaborative effort to promote early and ongoing antiretroviral treatment. Our goal is to enable 300,000 more children living with HIV to receive antiretroviral therapy. They are the future of Mufulira and other vulnerable communities in sub-Saharan Africa.

**AT A GLANCE**  
**73,091,665 BENEFICIARIES | 104 PROJECTS | 41 COUNTRIES**





*“The light shines in the darkness, and the darkness has not overcome it.”*

JOHN 1:5

.....



*A child receives medication to prevent malaria through a CRS project in Mali.*

*Photo by Michael Stulman/CRS*

### PROTECTING THE MOST VULNERABLE FROM MALARIA

CRS is working with partners to lead an ambitious new effort to put a stop to malaria deaths in Africa.

In 2015, we delivered preventative malaria medicine to more than 1.4 million children under 5—the age group most at risk for severe illness and death. Called seasonal malaria chemoprevention, this treatment has the potential to prevent 75 percent of malaria cases.

UNITAID, a global health initiative, awarded up to \$67 million to Malaria Consortium—in partnership with CRS—to support national malaria control programs to scale up preventative treatment. The 3-year project reached 3.2 million children under age 5 in Mali, Niger, Nigeria, Chad, Guinea, The Gambia and Burkina Faso. CRS is managing the project in Mali, Niger, The Gambia and Guinea.

### SAFER SLEEP FOR 18 MILLION

In May 2015, we distributed more than 5 million long-lasting insecticide-treated mosquito nets in Niger. With two people sleeping under each net, more than 10 million are protected from malaria-carrying mosquitos.

“Malaria has a devastating effect on communities across Africa,” says William Rastetter, CRS country representative in Niger. “By edging closer to universal coverage in Niger, we can eliminate malaria—and the needless deaths that have occurred.”

CRS is collaborating with the Niger Ministry of Health and local partners to provide enough nets to protect 18 million Nigeriens.



*Mariama and her sister, Balkissa Abdou, sit under their mosquito net in Niger. The girls also received medicine to prevent malaria.*

*Photo by Michael Stulman/CRS*



*Participating in CRS' Natural Plan project has strengthened the Awors' marriage and their family's health.*

*Photo by Janet Komagum for CRS*

### PLANNING HEALTHY FAMILIES

The Awors live in Kalongo Township, Uganda. After their fourth child was born, they heard a radio announcement about natural family planning workshops in their community. Today, they credit the workshops with strengthening their marriage and improving the health of their baby—and their entire family.

Recognizing the lifesaving benefits of healthy timing and spacing of pregnancies, CRS piloted the Natural Plan project in Uganda through a grant from the Institute for Reproductive Health at Georgetown University. The project benefited nearly 5,000 couples, strengthening relationships and expanding access to natural and effective family planning methods.



### LEADING THE WAY TO A BETTER FUTURE

Damaris Mvyombo, a retired primary school teacher in Lushoto, Tanzania, started Huruma Children's Group in 2010 to support orphans and vulnerable children. She now leads a group of 70 children, 23 of whom are living with HIV.

Mvyombo encourages them to stay in school and practice good hygiene. She also makes sure that children with HIV take their medicine and receive regular checkups, working with the Lushoto District Hospital Care and Treatment Clinic. The clinic provides health services, nutritional support and counseling.

CRS supports Lushoto District Hospital through the Centers for Disease Control and Prevention-funded LEAD project, which is gradually transitioning leadership and management of HIV care and treatment centers to local partners. For example, Huruma Children's Group is sustained largely through Damaris' income from farming, and periodic support from the Lushoto District Council. The results are priceless: improved quality of care for children living with HIV in Lushoto.



## GATHERED TOGETHER

# we find common ground

We are all part of one human family, as Pope Francis has so frequently reminded us over the last year. Loving our neighbor is at the root of Catholic social teaching.

At CRS, we believe personal well-being can only be achieved in the context of just and peaceful relationships. CRS programs are designed to help people live and work together as equals, overcoming conflict, honoring differences, and building bridges across religious, ethnic and political divides.

### ADVOCATING FOR FAIR AND JUST SOCIETIES

CRS works to protect the basic human rights of the poor and vulnerable and ensure their voices are heard. Working with civil society, the private sector and the local Church, we address the root causes of exclusion and inequity, calling upon citizens and decision makers to assume their rights and responsibilities, to be accountable and to serve with integrity.

.....  
*“If you want peace, work for justice.”*

POPE PAUL VI

### PROTECTING THE RIGHTS OF VULNERABLE CHILDREN

Poverty and violent conflict place children at special risk. More than 140 million children worldwide are orphans, and one-third of all children under the age of 5 are in danger of not meeting their full potential. CRS works to address the needs of children holistically, ensuring they have adequate physical protection, counseling, medical care, and access to essential resources and services.

### CENTRAL AFRICAN REPUBLIC: RESTORING THE SOCIAL FABRIC

Peering over a broken wall of bricks, Marcaisse Ngoget recites Matthew 5:44: “Love your enemies, and pray for those who persecute you.” Those bricks used to be Marcaisse’s home in Central African Republic. Yet instead of vengeance, Marcaisse—the chief of three villages—is seeking reconciliation.



Marcaisse Ngoget: “We can live in peace.”

Photo by Michael Stulman/CRS

Central African Republic has been devastated by violent conflicts and ongoing instability. Since 2012, internal fighting has sparked social and political turmoil. Having witnessed terrible violence, Central Africans now face widespread trauma and devastated intercommunal relations.

CRS is working with communities to restore grassroots social cohesion—crucial to breaking the cycle of violence. Marcaisse is one of more than 1,300 religious, government and community leaders trained by CRS. He is helping his community seek dialogue and collaboration with the nomadic pastoralists said to have attacked his village, destroying his home and many others.

“We want to live in peace, and we can live in peace,” says Marcaisse. “We go step by step.”

### LEADING BY EXAMPLE: THE POPE’S MESSAGE OF PEACE AND SOLIDARITY

Despite an alarming rise in the ongoing violence, Pope Francis insisted on traveling to the Central African Republic in late November. In the capital, he visited a mosque under siege by armed Christian militias, and delivered a message of peace and solidarity.

“Together, we must say no to hatred, to revenge and to violence, particularly that violence which is perpetrated in the name of a religion or of God himself,” the pope told local Muslim leaders and hundreds of others gathered inside the mosque.





## GATHERED TOGETHER

# we prosper

The basic idea behind microfinance is simple: Think small. Even a little money can make a big difference in the lives of the poor. By offering saving opportunities and small loans to people without access to formal financial institutions, CRS encourages income-generating enterprises. Our programs reach very poor households and communities, helping to create a sustainable financial base for local community development.



*Sena'a, a bookkeeper for a SILC group in Gaza, protected this trunk of cash during fighting.*

*Photo by Shareef Sarhan for CRS*

*“Integral human development and the full exercise of human dignity cannot be imposed. They must be built up and allowed to unfold for each individual, for every family, in communion with others ...”*

POPE FRANCIS

### POOLING SCARCE RESOURCES

Before you have a harvest, you need to buy seeds. Before you have eggs, you need to buy chickens. If you're very poor—especially in regions affected by disaster or conflict—the first step toward financial security is the hardest. CRS focuses on savings methodology, helping community members form groups, pool their savings, and make loans to each other. This approach has created economic opportunities for more than 1.8 million people who live in the world's most impoverished areas.

### IMPROVING ACCESS FOR ALL

From day one, Savings and Internal Lending Communities are owned and managed by their members. This creates more financial independence and ensures that our projects are sustainable over time. It also builds trust and social cohesion. SILCs provide marginalized groups—including women, farmers, people affected by HIV and vulnerable youth—an equal chance to participate and create new opportunities within their communities.

### GAZA: GUARDING AGAINST ECONOMIC SHOCKS

The money is kept safe in a box with multiple locks. Each key is held by a different person. In the Gaza Strip, in a war-torn community, this simple system for saving money represents security for a small group of poor and vulnerable residents.

CRS introduced SILCs to help families in Gaza build household resources. The region's suffocating economic environment includes political instability, blockades, recurrent military incursions, as well as overcrowding, poor infrastructure and seasonal flooding.

SILCs are groups of 15 to 30 members who contribute small amounts to a collective fund. Most members save the equivalent of one to five dollars each week—enough to create a vital safety net for a family. SILCs also provide a space for social interaction and support, particularly for women.

They can also be a lifeline in conflict. When violence erupted in 2014, SILC members were displaced, and lost their homes and belongings. While living in temporary shelters, they relied on their savings to buy food, clothing, cooking supplies and hygiene items—a testament to the power of a locked box, multiple keys and a community built on trust.





## GATHERED TOGETHER

# we build bridges

Over the years, CRS has developed programs in collaboration with hundreds of local organizations around the world. Our partners are often uniquely adept at finding the best solutions to problems in their communities. Yet they frequently lack a system, resource, skill or other tool to make improvements.

Building capacity, strengthening institutions and accompaniment are essential for progress.

### AT A GLANCE

537,283 PEOPLE TRAINED | 148 PROJECTS | 51 COUNTRIES

*“Iron is sharpened by iron; one person sharpens another.”*

PROVERBS 27:17

### ASSESSING NEEDS AND IDENTIFYING GAPS

CRS works with our partners to evaluate their strengths and assets—as well as their needs—so they can achieve their goals. Together, we pinpoint areas for skill development—and program services—in areas like business strategy, human resources, procurement, supply chain and external relations.

### DESIGNING AND IMPLEMENTING INTERVENTIONS

By leveraging local resources, staff, networks—and our own expertise—CRS helps our partners increase program and operational quality through coaching and mentoring, training and peer-to-peer learning, organizational design and restructuring, and other activities.



### MADAGASCAR: IMPROVING WATER SYSTEMS

Although Madagascar is rich in freshwater resources, more than 60 percent of the island's 23 million inhabitants do not have access to clean water. That includes more than 70 percent of the most vulnerable people living in rural areas.

Rural Access to New Opportunities for Health and Prosperity, or RANO HP, builds on the community-based work of local and international nongovernmental organizations—and pioneering private sector work—to develop affordable, market-based water supply services in Madagascar.

CRS helped strengthen local capacity and supported lease contracts between local governments and private-sector water system providers. We also introduced a model whereby private enterprises invested in upgrading water supply systems in exchange for longer management contracts. Private funds have helped CRS continue to monitor and support these partnerships. About 90 percent of the systems are still functioning 2 years after project funding ended.

### VIETNAM: ENGAGING PEOPLE WITH DISABILITIES

People with disabilities in poor and developing countries face particular difficulties linked to poverty and social barriers. In many cultures, a child with a disability is seen as a bad omen, bad luck or a result of poor lineage.

Since 1997, CRS has partnered with the government of Vietnam to strengthen policies regarding people with disabilities, and to fully engage them in society. Together, we are helping teachers, administrators and government officials fully include people with disabilities in education, meaningful employment and the broader community.

In the 2 decades since we began this partnership, CRS has successfully expanded our work to more than a dozen projects across 5 program areas. As a result, successful interventions have been scaled up, and national policies are changing.



*Ngoc is unable to walk, talk or control her muscle movements. As a result of CRS' collaboration with local government to provide home-based educational opportunities, she now lives a healthier life.*

*Photo by Jennifer Hardy/CRS*





## GATHERED TOGETHER

## we live our faith

CRS brings people together to work for the common good. In the United States, we work to motivate and inspire Catholics on their faith journey, offering tangible ways for adults and children to live the Gospel by serving the world's poorest people.



*Students at Cristo Rey Jesuit High School in Baltimore participate in CRS Rice Bowl, a Lenten program of prayer, fasting and almsgiving that engages Catholics on the issues of global hunger and food security.*

*Photo by Philip Laubner/CRS*

## ENGAGING CLERGY IN CATHOLIC SOCIAL TEACHING

Our outreach is a continuum—beginning with seminarians and ending with retired clergy. We strive to be a resource for clergy as they help Catholics deepen and act on their faith. CRS resources for Catholic social teaching and global solidarity are designed to deepen vocational understanding about justice and service to the poor. The CRS Global Fellows program supports clergy in the Gospel call to help our brothers and sisters overseas—and engage parishioners to provide assistance around the world.

## STRENGTHENING AND CELEBRATING CATHOLIC IDENTITY

The CRS Global High School Program encourages high school students to become active global citizens, and involves the entire school community in the mission of Catholic social teaching. The program provides Catholic high schools with educational activities and opportunities to learn about our emergency response and recovery work.

CRS Parish Ambassadors are active parishioners with a passion for global solidarity. They encourage their parishes to respond to Catholic social teaching by engaging their fellow parishioners to participate in CRS Rice Bowl and at least two other global solidarity initiatives annually.



*“Blessed are those who hear the word of God and observe it.”*

LUKE 11:28

## COMING TOGETHER TO END HUNGER

Most of us will never travel to the West African country of Burkina Faso, a nation experiencing both prolonged droughts and severe floods. But the power of our faith reached across the miles last September, uniting nearly 3,000 Catholic volunteers in the United States with poor farming families in “the land of upright people.”

People from all over the world worked hour-long shifts at the World Meeting of Families in Philadelphia, packing 255,848 meals for orphans, widows and farmers living in poverty in Burkina Faso. The effort was organized by the CRS Helping Hands program, our partnership with Stop Hunger Now.

Richard and Angelique Lopez made the trip from Miami, Florida, to Pennsylvania with their children. They welcomed the opportunity to experience spiritual growth with their children through CRS Helping Hands.

“We were here for an hour or so, and we made 40,000 meals just banding together,” says Richard Lopez. “How much more can we do on a daily basis to help those around us? If we can live out our faith, we can show that love to people all across the world.”

**faith. action. results.**



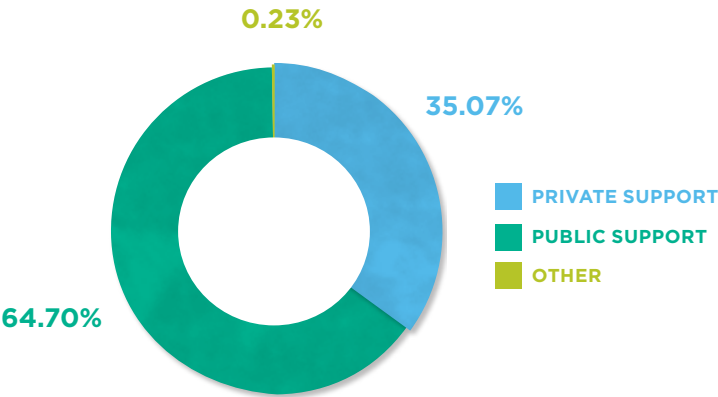
2015 FINANCIAL SUMMARY

Catholic Relief Services ensures that the funds you have so generously entrusted to us go where they are needed most. In the interest of stewardship, only summary financial information is provided in the annual report.

For complete financial statements, including auditor’s notes, please visit [crs.org/about/finance/pdf/2015-financials.pdf](http://crs.org/about/finance/pdf/2015-financials.pdf) or call 888-277-7575

STATEMENT OF ACTIVITIES (in thousands)

OPERATING REVENUE	2015	2014
	Total Funds	Total Funds
Private Support	\$259,029	\$256,545
Public Support	477,943	423,886
Investment and Other Income	1,673	3,364
TOTAL	\$738,645	\$683,795
OPERATING EXPENSES		
Program Services	\$678,584	\$599,279
Supporting Services	54,729	52,017
TOTAL	\$733,313	\$651,296
CHANGE IN NET ASSETS FROM OPERATIONS	\$5,332	\$32,499
NON-OPERATING REVENUE (AND EXPENSES)	\$(16,964)	\$9,186
CHANGE IN NET ASSETS	\$(11,632)	\$41,685
Net assets, beginning of period	\$225,933	\$184,248
Net assets, end of period	\$214,301	\$225,933



REVENUE (in thousands)

PRIVATE SUPPORT

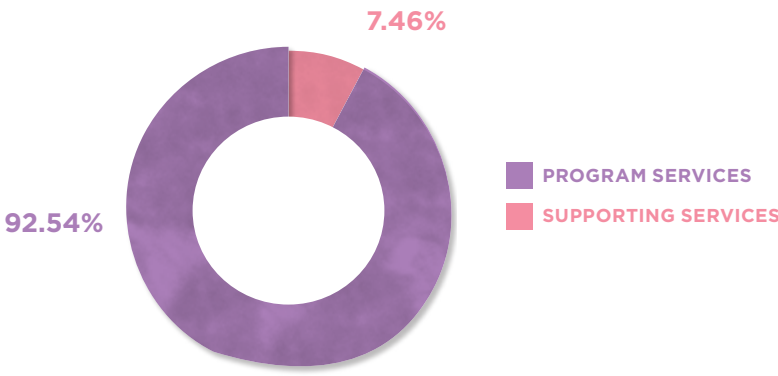
CRS Collection	\$12,594	1.71%
CRS Rice Bowl	9,083	1.23%
Other Private Contributions	143,176	19.38%
Foundation and Other Private Grants	49,097	6.65%
Bequests	42,802	5.79%
Private In-kind Gifts	2,277	0.31%
TOTAL	\$259,029	35.07%

PUBLIC SUPPORT

Commodities and Freight	\$96,705	13.09%
U.S. Government Grants	262,861	35.59%
Other Public Grants and Contributions	99,384	13.45%
Public In-kind Gifts	18,993	2.57%
TOTAL	\$477,943	64.70%

OTHER

Investment and Other Income	\$1,673	0.23%
TOTAL	\$738,645	100%



EXPENSES (in thousands)

PROGRAM SERVICES

Agriculture	\$152,079	20.74%
Water	10,730	1.46%
Education	62,542	8.53%
Emergency	267,048	36.42%
Small Enterprise	5,042	0.69%
Health	101,511	13.84%
HIV and AIDS	36,027	4.91%
Peace and Justice	31,438	4.29%
Welfare	12,167	1.66%
TOTAL	\$678,584	92.54%

SUPPORTING SERVICES

Management and General	\$24,122	3.29%
Public Awareness	8,308	1.13%
Fundraising	22,299	3.04%
TOTAL	\$54,729	7.46%
TOTAL	\$733,313	100%



OVERSEAS LEADERSHIP

CM Country Manager  
CR Country Representative  
RD Regional Director  
ROM Regional Outreach Manager



EAST & SOUTH ASIA

Regional Director  
Greg Auberry

Bangladesh

Carlos Sanchez (CM)

Cambodia, Myanmar

Sanda Richtmann (CR)

China, Mongolia, North Korea,  
Oceania, Sri Lanka, Thailand

Kathleen Merkel (ROM)

East Timor

Ian de la Rosa (CR)

India, Nepal

Tony Castleman (CR)

Indonesia

Yenni Suryani (CM)

Japan

Greg Auberry (RD)

Laos

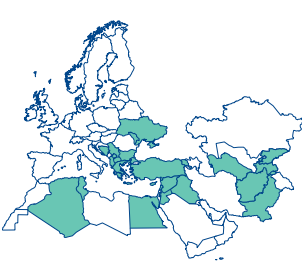
Bernard Chaves (CR)

Philippines

Joe Curry (CR)

Vietnam

Snigdha Chakraborty (CM)



EUROPE, THE MIDDLE EAST  
& CENTRAL ASIA

Regional Director  
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Afghanistan

William Schmitt (CR)

Albania, Armenia, Bosnia and  
Herzegovina, Bulgaria, Greece,  
Kazakhstan, Kosovo, Kyrgystan,  
Moldova, Serbia, Tajikistan,  
Turkmenistan, Ukraine

Marc D’Silva (CR)

Iraq, Egypt

Hani El-Mahdi (CR)

Jerusalem, West Bank and Gaza

Matthew McGarry (CR)

Algeria, Cyprus, Jordan,  
Lebanon, Tunisia

Davide Bernocchi (CR)

Pakistan

Andrew Schaefer (CR)

Syria, Turkey



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THE CARIBBEAN

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Ecuador, Peru

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Cuba, Dominican Republic,  
Grenada, Guyana, Jamaica  
and St. Lucia

Conor Walsh (CR)

El Salvador

Erica Dahl-Bredine (CR)

Guatemala, Mexico

Paul Townsend (CR)

Haiti

Darren Hercyk (CR)

Honduras

Juan Sheenan (CR)

Costa Rica, Nicaragua

Anne Bousquet (CR)



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Benin & Togo

Christophe Droeven (CR)

Burundi

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Cameroon

Lori Kunze (CR)

Central African Republic

LeAnn Hager (CR)

Chad

Sylvain Duhau (CM)

Democratic Republic of Congo,  
Republic of Congo

Timothy Bishop (CR)

Nigeria

Christopher Bessey

Rwanda

Marie-Noëlle Senyana-Mottier (CM)



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Regional Director  
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David Orth-Moore (RD)

Ethiopia

Matthew Aaron Davis (CR)

Kenya

Lane Bunkers (CR)

Somalia

Malone Miller (CM)

South Sudan

Lorraine Bramwell (CR)

Sudan

Nicole Lumezi (CR)

Tanzania

Conor Walsh (CR)

Uganda

Elizabeth Pfifer (CM)



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Sean Gallagher (CR)

Botswana, Namibia, South Africa,  
Swaziland

Davor Dakovic (CM)

Lesotho

Rita Billingsley (CR)

Madagascar

Laura Dills (CR)

Malawi

Debbie Shomberg (CR)

Mozambique

Dorrett Byrd (RD)

Zambia

Dane Fredenburg (CR)

Anne Smith (CR)

Zimbabwe

Pulickal Mathai Jose (CR)



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Regional Director  
Dorothy Madison-Seck  
Jennifer Overton

Burkina Faso

Bangre Moussa Dominique (CR)

Ghana, Ivory Coast

Lisa Washington-Sow (CR)

Guinea

Godlove Ntaw (CR)

Liberia

Sean Gallagher (CR)

Mali

Niek de Goeij (CR)

Niger

Bill Rastetter (CR)

Senegal, The Gambia,  
Guinea-Bissau, Mauritania

Nicole Poirier (CR)

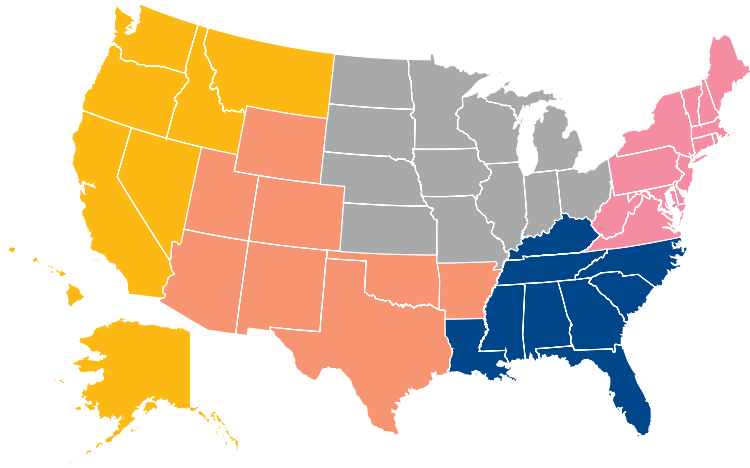
Sierra Leone

Michael Ghebrab (CR)

U.S. OPERATIONS REGIONAL OFFICES

The role of Catholic Relief Services’ five domestic regional offices is to inform Catholics in the United States about global solidarity and engage them in living out their faith with their brothers and sisters in need around the world through involvement in CRS programs and advocacy.

Regional staff members work with dioceses, parishes, Catholic schools, universities, faith-based groups and religious communities. They also collaborate with the CRS Charitable Giving and Overseas Operations divisions to provide resources and opportunities for Catholics in the United States to pray, learn, act and give.



WEST	SOUTHWEST	MIDWEST	NORTHEAST/ MID-ATLANTIC	SOUTHEAST
<b>Regional Director</b> James DeHarpporte <i>San Diego, California</i>	<b>Regional Director</b> Roberto Navarro <i>San Antonio, Texas</i>	<b>Regional Director</b> Madeleine Philbin <i>October 2014-May 2015</i> <i>Chicago, Illinois</i>	<b>Regional Director</b> Maureen McCullough <i>Philadelphia, Pennsylvania</i>	<b>Regional Director:</b> Cullen Larson <i>Atlanta, Georgia</i>
Alaska California Hawaii Idaho Montana Nevada Oregon Washington	Arizona Arkansas Colorado New Mexico Oklahoma Texas Utah Wyoming	Dorothy Grillo <i>June 2015-September 2015</i> <i>Chicago, Illinois</i>	Connecticut Delaware Maine Maryland Massachusetts New Hampshire New Jersey New York Pennsylvania Rhode Island Vermont Virginia Washington, DC West Virginia	Alabama Florida Georgia Kentucky Louisiana Mississippi North Carolina South Carolina Tennessee U.S. Virgin Islands

DIOCESAN DIRECTORS

Catholic Relief Services extends its thanks to our Diocesan Directors for helping Catholics in the United States live out their faith in solidarity with those in greatest need around the world. Your compassion and commitment make it possible for CRS to advance the Church’s global mission and vision, to advocate on international issues, and to provide updates on our activities to U.S. archdioceses and dioceses.

Diocesan Directors educate Catholics about Catholic social teaching, social justice and CRS’ efforts overseas on behalf of the Church in the United States. Their understanding of our work helps to engage the faithful in international concerns through programs such as CRS Rice Bowl, Food Fast and Fair Trade, through global partnerships and in outreach to young people, including college students on campuses around the country.

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Ms. Edna Townes

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**Diocese of Juneau**  
Deacon Charles Rohrbacher

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**Diocese of Tucson**  
Sr. Leonette Kochan

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Mrs. Rebecca Cargile

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Ms. Kathy Dubel

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Mr. Joseph Slavik

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**Diocese of Raleigh**  
Fr. Michael Butler  
Ms. Melissa DuCharme

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**Diocese of Fargo**  
Very Rev. Luke Meyer

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Mr. Matt Cato

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Mr. Robert Olney

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Ms. Kathy McKeon

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Ms. Caroline Weisberg

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**TENNESSEE**  
**Diocese of Knoxville**  
Mr. Paul Simoneau

**Diocese of Memphis**  
Mrs. Therese Gustaitis  
Ms. Christine Hash

**Diocese of Nashville**  
Deacon Hans Toecker

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**Archdiocese of San Antonio**  
Rev. Martin Leopold

**Diocese of Amarillo**  
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**Diocese of Austin**  
Ms. Barbara Budde

**Diocese of Beaumont**  
Ms. Letty Lanza

**Diocese of Brownsville**  
Mr. Miguel Santos

**Diocese of Corpus Christi**  
Fr. Raynaldo Yrlas

**Diocese of Dallas**  
Ms. Michelle Gagne  
Ms. Lynne Rossol

**Diocese of El Paso**  
Rev. Tony Celino

**Diocese of Fort Worth**  
Mr. Peter Flynn

**Diocese of Lubbock**  
Mr. B. Marty Martin

**Diocese of San Angelo**  
Rev. Hubert Wade  
Rev. David Herrera

**Diocese of Tyler**  
Mr. Jim Smith

**Diocese of Victoria**  
Fr. Dan Morales

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**Diocese of Burlington**  
Ms. Denise Payea

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**Diocese of Arlington**  
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**Diocese of Richmond**  
Mr. Justin Myers  
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**WASHINGTON**  
**Archdiocese of Seattle**  
Mr. J. L. Drouhard  
Ms. Kelly Hickman

**Diocese of Spokane**  
Mr. Scott Cooper  
Mr. Rob McCann

**Diocese of Yakima**  
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*Jesus keeps knocking on our door in the faces of our brothers and sisters, in the faces of our neighbors, in the faces of those at our side.”*

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MARY MILLER DOYLE  
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