Catholic Relief Services was established by the Catholic bishops of the United States during World War II. Our mission then was bringing humanitarian relief to war-torn Europe.

More than 70 years later, the world has changed, and we have changed with it. Today CRS is one of the largest and most trusted organizations of its kind. We serve poor and vulnerable people on five continents. We respond to floods, famine, earthquakes, violent conflict and other emergencies, including complex disasters that displace millions of people. We’ve expanded our mission, providing not only immediate relief in response to crisis, but also lasting change to break the cycle of poverty through community-based development programs.

One thing that has not changed is our determination to go. We work on the ground, in the field, wherever and whenever we are needed most. We are grateful for the trust and hard work of our partners, and the generous support of our donors, who in 2014—a year of widespread suffering and strife—stood in solidarity with the world’s poorest and most vulnerable people.

Go out and share your testimony, go out and interact with your brothers, go out and share, go out and ask. Become the word in body as well as spirit.

POPE FRANCIS

WE WORK IN
101 COUNTRIES, WITH 1,105 PARTNERS

92 percent OF OUR ANNUAL BUDGET GOES TO CRS PROGRAMS THAT SERVE THE POOR OVERSEAS

85 million PEOPLE BENEFITED FROM CRS PROGRAMS IN 2014

Pilgrims sing in unison as they leave a sunrise Mass in Boda, Central African Republic.
Photo by Sam Phelps for CRS
In October, I had the privilege of traveling with Catholic Relief Services to the Middle East. Violent conflict and political instability have contributed to a crisis of catastrophic proportions in Gaza, Jerusalem and the Kurdish region of Iraq. I was able to see first hand the lifesaving impact of CRS’ emergency response programs, which provide transitional housing, medical care and protection for people fleeing war and persecution in the Middle East and around the world.

“Don’t forget us,” was the message we heard throughout our travels. We never will. Around the world, CRS is a powerful antidote to indifference, ensuring that the voices of the poor and the suffering are heard.

In the Middle East, the Philippines, Central African Republic, South Sudan, Liberia and in other places where people urgently needed our help in 2014, CRS was there. Just as important, CRS has remained to help people rebuild and recover sustainable livelihoods. We do this by developing innovative tools and programs that make a lasting impact. Long after a crisis leaves the headlines, CRS continues working on behalf of hope and human dignity.

Reflecting on my first year as chairman of the CRS Board of Directors, I am immensely grateful for this institution, its donors and aid partners, and its essential mission. Through CRS, Catholics in the United States stand in solidarity with our brothers and sisters around the world, regardless of creed or ethnicity, helping all of God’s family benefit from the fruits of the earth.

Archbishop Paul S. Coakley of Oklahoma City and a CRS delegation witness the destruction caused by the Hamas-Israel conflict.

Photo by Shareef Sarhan for CRS

At Catholic Relief Services we are privileged to live the Gospel every day—to go out into the world, to serve the poor, and to experience the power of joining together with our dedicated donors, colleagues and Church partners to do God’s work.

Through the generosity of people like you, our reach extends to the world’s most impoverished, at-risk communities. We go where there is conflict, to build peace. We go where there is hunger, to sow seeds. We go where there is hopelessness, to renew faith.

In challenging times, the news of strife and despair can seem overwhelming. But at CRS, our faith is continuously renewed by progress. Whenever we answer Christ’s call, we are blessed with the opportunity to make an impact—whether we are training workers to rebuild homes in disaster-afflicted communities, facilitating loans for small-scale farmers in drought-stricken regions, or providing basic vaccines for children orphaned by war.

During fiscal year 2014, CRS journeyed far and wide, responding to poverty and injustice around the world. One step at a time, we touched the lives of 85 million people. One step at a time, we turned your generous contributions into shelter, food, water, education, health care, economic opportunity and human dignity.

As we look forward to the future, we are committed to going out into the world with all the energy, imagination and courage that God expects of us and inspires in us.

May blessings overflow,

Dr. Carolyn Y. Woo
President & CEO

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+Paul S. Coakley
Archbishop of Oklahoma City
Chairman, CRS Board of Directors
CROSSING BOUNDARIES IN 101 COUNTRIES

As the official international Catholic relief and development agency of the United States Conference of Catholic Bishops, Catholic Relief Services draws upon a rich tradition of Scripture and Catholic social teaching, which serve as the foundation for our Guiding Principles. Acting as a guide to what a just world might look like, these principles are shared across religious and cultural boundaries, and articulate values that are common among people who seek to promote and work toward true justice and lasting peace.

WHERE WE SERVE

LATIN AMERICA & CARIBBEAN
- Bolivia
- Brazil
- Colombia
- Costa Rica
- Cuba
- Dominican Republic
- Ecuador
- El Salvador
- Grenada
- Guatemala
- Guyana
- Haiti
- Honduras
- Jamaica
- Mexico
- Nicaragua
- Peru
- St. Lucia

AFRICA
- Angola
- Benin
- Botswana
- Burkina Faso
- Burundi
- Cameroon
- Central African Republic
- Chad
- Democratic Republic of Congo
- Djibouti
- Eritrea
- Ethiopia
- The Gambia
- Ghana
- Guinea
- Guinea-Bissau
- Ivory Coast
- Kenya
- Lesotho
- Liberia
- Madagascar
- Malawi
- Mali
- Mauritania
- Mozambique
- Namibia
- Niger
- Nigeria
- Republic of the Congo
- Rwanda
- Senegal
- Sierra Leone
- Somalia
- South Africa
- South Sudan
- Sudan
- Swaziland
- Tanzania
- Togo
- Uganda
- Zambia
- Zimbabwe

EUROPE, MIDDLE EAST & CENTRAL ASIA
- Afghanistan
- Albania
- Algeria
- Armenia
- Bosnia and Herzegovina
- Bulgaria
- Cyprus
- Egypt
- Greece
- Iraq
- Jerusalem, West Bank and Gaza
- Jordan
- Kosovo
- Kyrgyzstan
- Lebanon
- Moldova
- Pakistan
- Serbia
- Syria
- Tajikistan
- Tunisia
- Turkey
- Turkmenistan
- Ukraine

EAST & SOUTH ASIA
- Bangladesh
- Cambodia
- China
- East Timor
- India
- Indonesia
- Japan
- Laos
- Mongolia
- Myanmar
- Nepal
- North Korea
- Oceania
- Philippines
- Sri Lanka
- Thailand
- Vietnam
HELPING THOSE IN URGENT NEED
When emergency strikes, the time to act is now. The world’s poorest communities are also the most vulnerable. A rapid, coordinated response is essential to saving lives, jump-starting recovery and restoring human dignity.

FROM RECOVERY TO RESILIENCE
In 2014, Catholic Relief Services was called to the frontlines of emergencies in 48 countries. We responded to diverse, complex crises—including the violent conflict in South Sudan, the deadly spread of Ebola in West Africa and the ongoing recovery following Typhoon Haiyan in the Philippines—and reached more than 8.7 million people.

Our approach to emergency relief saves lives by meeting immediate basic needs such as food, hygiene and shelter. But it doesn’t stop there. With a large, experienced network of staff and regional Church partners, we remain long after the world’s attention has shifted elsewhere, helping people with the difficult task of rebuilding their lives. We also focus on long-term strategies that build resilience and make communities less vulnerable in future crises.

EMERGENCY RESPONSE & RECOVERY AT A GLANCE
8.7 million
8.7 million
BENEFICIARIES

204
204
PROJECTS

48
48
COUNTRIES

For everyone who asks, receives; and the one who seeks, finds; and to the one who knocks, the door will be opened.
MATTHEW 7:8

A cash-for-work project in Gaza employs people to help rebuild and restore community structures.
Photo by Shareef Sarhan for CRS

faith. action. results.
DRIVEN FROM HOME

Answering the call to go is never more urgent, or more challenging, than when disasters are fueled by violence. War and political conflict dominated the world news in 2014. Thousands lost their lives. Millions lost their family members, their homes or their livelihoods—or all of these at once.

Through the compassion of our donors, and the courage of our staff and partners, CRS was able to meet basic human needs for war refugees and violence-affected communities, while preserving human rights and respecting human dignity. We will remain long after the headlines disappear, to support long-term recovery and resilience.

In NORTHERN IRAQ, more than 1.8 million people have fled violence and religious persecution by the militant group ISIS. Christians, Yazidis and Shia Muslims have been singled out for attack. Many are living in empty houses, schools, church compounds and abandoned buildings. We are working with Caritas Iraq and local authorities to provide shelter and essential household items to newly displaced families. We’re also providing counseling, education and other services to children affected by the ongoing conflict.

In GAZA, entire neighborhoods were demolished by violence last year, and hundreds of thousands of people are still living without basic electricity or access to clean water. CRS is providing emergency humanitarian relief to families as they start to pick up the pieces. CRS and the United States Conference of Catholic Bishops organized a delegation of 20 U.S. bishops to visit the Holy Land in December 2014 to pray for peace and explore challenges to—and opportunities for—resolving the conflict.

Largely out of the global spotlight, the situation in CENTRAL AFRICAN REPUBLIC continued to deteriorate. With repeated violent clashes and armed groups wreaking vengeance on unarmed people, at least 20 percent of the population is displaced within the country or seeking refuge in neighboring countries. Whole towns and villages were systemically looted. CRS teams and partners continue to provide emergency relief such as household supplies, emergency shelter, and seeds and tools, while empowering individuals and communities to come together to rebuild livelihoods.

"We heard the threat from ISIS. I ran and left all the things behind. I just came with my legs. We never expected this. When we arrived, the priest told us, ‘Welcome, welcome. You have no worries here.’"

SALAH ADEL AYOB, at a CRS distribution center in Mangesh

POPE FRANCIS TWEETS CRS PHOTO

On September 5, 2014, Pope Francis tweeted his first photo—from CRS in Iraq. The image went to the Pope’s 4.45 million Twitter followers, calling attention to the plight of vulnerable refugees, especially children. It was retweeted 9,402 times.

Photo by Hawre Khalid/Metrography for CRS

PLAYING FOR PEACE

Hundreds of Syrian children attended a summer camp hosted by CRS in Bekaa Valley, Lebanon, thanks to the generosity of CRS donors. The camp provided recreational activities, counseling and a healing refuge for some of the many children who lost homes and loved ones in the country’s civil war. More than 7 million people inside Syria are displaced. CRS and our partners have assisted 350,000 with humanitarian assistance, counseling and education.

Photo by Rashad Siaemore for CRS
EBOLA VIRUS IN WEST AFRICA

In March 2014, the West African country of Guinea experienced its first confirmed case of Ebola. Since then, more than 24,000 people have contracted the virus, according to the World Health Organization, making this the biggest outbreak on record. More than 10,000 people have died of the hemorrhagic fever caused by Ebola.

HELPING FAMILIES COPE

Ebola spreads for a number of reasons, including lack of understanding in local communities about how Ebola is contracted. Working with our partners, CRS is training thousands of health care workers in infection control. We’re also distributing hygiene materials, and communicating prevention and treatment messages. In addition, we’re helping families cope with loss of income and the impact of increased food prices because of the crisis. We are distributing food to orphans, widows, discharged patients and other vulnerable groups, and have reached more than 120,000 people.

A woman in Guinea washes her hands at a public hand-washing station provided by CRS and our local Caritas partner.

Photo courtesy of Organisation Catholique pour la Promotion Humaine

SUPER TYPHOON HAIYAN

In late 2013, Super Typhoon Haiyan slammed into the Philippines, leaving more than 6,000 dead and 1 million homes damaged or destroyed. Working in partnership with the Catholic Church in the Philippines, CRS responded immediately, bringing lifesaving assistance to areas damaged by the storm.

By January we were helping people rebuild their homes with more resilient designs and materials, protecting them against future flooding. We provided 200,000 people with emergency shelter, clean water and sanitation in 2014, and helped 9,000 farm families get back to work.

FLEXIBLE SOLUTIONS

Recovery from Haiyan will take years. It will also take flexibility and creativity, as the people of the Philippines work to rebuild and re-envision their future.

CRS has developed a 5-year plan designed to help 500,000 people recover over time. There is no one-size-fits-all solution. As we focus on long-term recovery, we’re training and supplying carpenters with tools to build homes using more durable, disaster-resistant materials. We’re also offering training in agricultural production and marketing for people who want to resume or begin farming.

With a menu of options for shelter, resettlement and restoring livelihoods, CRS is making choice a powerful tool for change.

CRS engineers provide design and material solutions to meet needs in different locations. Homes in low-lying areas, for example, need raised foundations to avoid periodic flooding.

Photo by Jennifer Hardy/CRS

EMERGENCY RESPONSE & RECOVERY

CRS engineers provide design and material solutions to meet needs in different locations. Homes in low-lying areas, for example, need raised foundations to avoid periodic flooding.

Photo by Jennifer Hardy/CRS

BURIED WITH DIGNITY

Washing bodies of the deceased is an important part of West African cultures, but it can expose family members to infectious bodily fluids. In Sierra Leone, CRS is helping to manage thousands of safe and dignified burials in three districts to prevent further infections while respecting families’ religious practices.

Photo by Donal Reilly for CRS
Everywhere we go, we see a world full of opportunity and bounty. Yet for the poor and vulnerable, simple blessings are often out of reach. Clean water. Arable land. Basic financial skills. Enough food to feed every family member, every day.

A harvest that yields food and income is the key to fighting poverty and hunger in much of the developing world. Hunger has long-term consequences on a person’s health, development and ability to earn a living. Small-scale farmers in countries like Kenya, Tanzania and Nicaragua struggle with drought, floods, degraded soil and low-quality seeds, and often rely on outdated farming methods. Meanwhile their families go hungry, and the cycle of poverty and poor health continues.

Catholic Relief Services develops agricultural programs that help communities rebound when disaster strikes and build their long-term resilience. We start by providing the building blocks of a better harvest—better seeds and farming techniques, new skills in marketing and business, improved infrastructure and conservation techniques. Then we help farmers build the core skills they need to save, diversify, invest in their farms, bring their goods to market and, eventually, increase sales by connecting to private-sector businesses.

*GROWING OPPORTUNITY*

Blessed are you who are now hungry, for you will be satisfied.

LUKE 6:21

*Agriculture At A Glance*

6.6 million
6.6 million beneficiaries

191
191 projects

45
45 countries

*A young farmer harvests yams in the village of Barangoni, Nigeria. Volunteers trained by CRS are helping farmers improve planting and harvesting techniques to increase their yields.*

Photo by David Snyder for CRS

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CRS ANNUAL REPORT 2014

Carlos Roberto Flores is replacing his family’s wooden shack with a concrete rancher while he builds up his small farm in Nicaragua with help from CRS.

Photo by Robyn Fieser/CRS

PROGRESA

Like many small-scale farmers in Nicaragua, Carlos Roberto Flores relies on pasture to feed his cattle. But in the dry summer months, when pasture and water are scarce, his cattle lose half the weight they gained during the rainy season. This means less milk to feed his family, and no surplus to sell at the local market.

WORKING HARD TO GROW AND PROSPER

“It’s all about food,” says Flores, who once risked his life to migrate to the United States on a notorious “train of death,” and is now working hard to help his family grow and prosper in Nicaragua. A better life for Flores depends on better feed for his cattle. Through the U.S. Department of Agriculture-funded Program for Rural Enterprise Management, Health and the Environment, or PROGRESA, CRS is helping Flores and others improve their pastures. Farmers are using more resilient grass varieties, improving livestock nutrition with supplemental mineral salts, and storing feed for the dry summer months.

In its first 2 years, PROGRESA helped increase—by 31 percent—some 2,800 farmers’ earnings from cattle. Reproduction rates for cattle are up too. Fifty-eight percent of dairy cattle owned by farmers in the program reproduce, compared with 46 percent of cattle owned by farmers that are not in the program.

FARMER TO FARMER

“The group members are poor, illiterate and lacking in business skills … They required help with their day-to-day business, but also needed a business plan to provide a road map.”

DONNA ROSA

Donna Rosa recently attended some business meetings in an unusual spot: under a towering fig tree, with occasional visits from cows, goats, chickens and baboons.

Rosa was on assignment in Kibwezi, Kenya, volunteering with CRS as part of USAID’s Farmer-to-Farmer Program. The program sends U.S. volunteers to developing countries to work with farmers on increasing food production, incomes and economic opportunity.

A PLAN FOR FUTURE GROWTH

Rosa spent 3 weeks in Kibwezi helping an enterprising women’s community group learn how to better manage its milling business and retail store. She provided recommendations on marketing, value-added services and financing.

With support from Donna Rosa, CRS and USAID, the Huruma Women’s Group is working to become a certified food processing plant and is planning for future growth.

Photo by Donna Rosa for CRS
HEALTH

MAKING A VITAL DIFFERENCE
Catholic Relief Services goes where others don’t—to remote places with little or no access to doctors, clinics or hospitals. We work with local partners to tailor health solutions that fit the long-term needs of each community. Our programs save lives and build stronger societies, one healthy family at a time.

BEGINNING WITH BETTER HEALTH
Our child health programs focus on the first 5 years of life to put an end to preventable deaths of newborns and their mothers. We monitor infant growth and support quality care through early childhood development programs, immunizations, and maternal and newborn care.

Good nutrition is a critical building block of good health. CRS engages communities, families and providers to address underlying causes of malnutrition, and to detect and treat it when it occurs.

Networks of faith-based organizations, community associations and academia play a crucial role in strengthening health systems and delivering immunization services in some of the world’s poorest regions. CRS has been working in partnership with Gavi, formerly the Global Alliance for Vaccination and Immunization, since 2011 to support these networks in 23 regions.

GO HEAL

Come to me, all you who labor and are burdened, and I will give you rest.
MATTHEW 11:28–29

HEALTH AT A GLANCE

58 million
BENEFICIARIES

134
PROJECTS

43
COUNTRIES

Mekya Ganemo began receiving a porridge of fortified corn and soy early in her pregnancy from CRS through funding from USAID. Photo by Sara A. Fajardo/CRS
Children living in poverty often struggle to thrive for many reasons, including poor nutrition and lack of education. HIV increases the odds that children won’t meet their full potential. The THRIVE early childhood development project helps level the playing field for children affected by HIV. THRIVE enables parents and caregivers to provide safe and stimulating physical environments so children can reach their physical, emotional and intellectual potential. From 2012 to 2015, this 3-year project, funded by the Conrad N. Hilton Foundation, is providing 17,879 children under age 5 in Kenya, Malawi and Tanzania with a sustainable culture of care and support.

**THRIVE**

Parents learn how to make toys from local, inexpensive materials and play one-on-one with their children as part of the THRIVE project.

Photo by Philip Laubner/CRS

**HEALTH**

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**IMPACT AND WALA**

“The most valuable part of [this program] has been the knowledge and skills imparted to me. Even if the program leaves, I can still use this knowledge.”

**JUDITH DZINGA,**
program participant and HIV support group leader

More than 60,000 orphans and vulnerable children and more than 60,000 eligible adults have become healthier and more resilient thanks to the Integrated (HIV Effect) Mitigation and Positive Action for Community Transformation (IMPACT) program, a CRS-led program funded by USAID in Malawi. IMPACT and its companion program, Wellness and Agriculture for Life Advancement, or WALA, were designed to complement each other, taking a holistic approach to decreasing food insecurity and mitigating the impact of HIV and AIDS. Together, the programs changed people’s lives by improving access to services such as HIV testing and counseling, HIV treatment adherence, health care, education and child protection. Together, IMPACT and WALA worked with communities to strengthen livelihoods, improve hygiene and sanitation, and teach people how to grow and prepare nutritious foods.

Sarah Gavinala was diagnosed with HIV when she and her husband, Witnesi, were expecting their youngest son, Bashil. She received support and counseling from the CRS-led IMPACT project.

Photo by Sara A. Pijardo/CRS

**JUST LIKE ME**

Playing games. Making friends. Learning new things. No matter where they live or what hurdles they must overcome, kids are just kids.

CRS developed the **JUST LIKE ME: MEMORY GAME** to help children recognize the many similarities they share with other children around the world, and express their thoughts and feelings with their caregivers and friends.

Donors who supported CRS THRIVE and other programs for orphans and vulnerable children in 2014 received this colorful, engaging game—perfect for families, schools and church groups—as a gift.
Information and communications technology for development, or ICT4D, includes mobile devices and other tools that help us meet local needs, collaborate and make meaningful changes to the way we work. It helps reduce costs, data collection errors and the amount of time needed to provide help during emergencies.

Ninety percent of all malaria deaths occur in Africa, mostly among children under 5 years old. One of the keys to preventing these deaths is encouraging parents to use insecticide-treated mosquito netting. In the Gambia, CRS staff used iPads equipped with software to help track distribution of nearly a million bed nets and collect data on results.

In 2014, Catholic Relief Services created eValuate, a digital monitoring and evaluation system that makes it easy and seamless for multiple users to collect, analyze and share data. A technology solution with a human touch, ICT4D is helping us better serve people in refugee camps, on remote farms and in rural health clinics.

Actions speak louder than words; let your words teach and your actions speak.

SAINT ANTHONY OF PADUA

In Nigeria, texting is turning things around for newborns who need regular HIV testing. CRS health workers are using cell phone messaging to remind HIV-positive mothers to bring their babies to health facilities for early diagnosis. Between January and June 2014, before the messaging was introduced, only five babies were tested. After texting began, between July and September, 146 were tested.

Photo by David Snyder for CRS

faith. action. results.

Sunita Devi, right, a community health worker for a CRS-supported program in Uttar Pradesh, India, counsels Sanchita on maternal health and wellness using a CRS mobile app that tracks her clients’ pregnancies, and provides health information through pregnancy and after delivery.

Photo by Jennifer Hardy/CRS

TOOLS FOR A BETTER TOMORROW

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After decades of civil war in Sudan, Catholic Relief Services worked with tribal leaders, Church leaders and community members to help bring peace and independence to South Sudan. Today this new country is struggling, as political tensions and fragile interethnic relationships lead once again to large-scale fighting and displacement. Together with our local partners, we are working to strengthen these relationships and promote healing, while continuing to deliver lifesaving emergency and development assistance.

The fighting in Central African Republic has divided communities that had lived together peacefully. CRS is supporting the work of religious leaders to heal divisions and prevent further violence. In November 2014, CRS hosted Catholic Archbishop Dieudonné Nzapalainga of Bangui, national Muslim leader Imam Oumar Kobine Layama and national Evangelical leader Pastor Nicolas Guérékoyame Gbangou. They were in Washington, DC, to discuss the current conflict and potential solutions with U.S. officials and members of the international community.

In Uganda, South Sudanese women trained as hygiene promoters carry supplies for distribution to fellow refugees. Photo by Ric Francis for CRS
Edgar Mendoza and Elmer Pineda are best friends who share a love of mathematics. A simple equation helped them graduate from elementary school: daily meals plus running water equals a better education.

The boys attended Justo P. Henríquez Primary School in Honduras, one of 1,047 schools where Catholic Relief Services and local authorities implemented the $17.7 million Food for Education program, with funding from the U.S. Department of Agriculture.

As part of their day, students at Justo P. Henríquez receive a “merienda,” or light midday meal, that in some cases is half of the child’s total daily nutrition. Better nutrition improves literacy, attendance and retention.

The school has a kitchen as well as new, community-built latrines—one for boys and one for girls. Local citizens also worked with CRS and the municipal government to construct a water and sanitation system that not only benefited the school, but also helped families get running water in their homes.

Darkness cannot drive out darkness; only light can do that.

DR. MARTIN LUTHER KING JR.

STRONG BODIES, STRONG MINDS

Edgar Mendoza was one of 52,449 children in Honduras who had access to school meals that help improve learning, thanks to CRS and our local partners working with USDA’s Food for Education program.

Photo by Christian Mélíndez-López/CRS
GLOBAL CHURCH ENGAGEMENT

FAITH IN CHANGE

Partnership is fundamental to how Catholic Relief Services goes out in the world. We profoundly believe that change occurs through our Catholic Church and other local partners—that by sustaining and strengthening local institutions we enhance a community's ability to resolve its own problems. We work with 164 member organizations of Caritas Internationalis in a global confederation dedicated to improving the lives of poor people.

SHARING KNOWLEDGE

Grounded in Catholic social teaching, integral human development, or IHD, is a central component of the CRS agency strategy and the work we do with our partners. The framework considers how all aspects of life—cultural, economic, political, social and spiritual—contribute to a person’s health and well-being.

In May 2014, Cardinal Ouedraogo and 20 bishops from Burkina Faso and Niger attended an IHD training session at their annual Episcopal conference. The experience provided an opportunity for the bishops to learn how they can apply IHD in their dioceses. The Catholic Church in Burkina Faso has adopted the CRS-designed IHD conceptual framework as a tool for development.
OUR IMPACT OVERSEAS IS MADE POSSIBLE BY THE CATHOLIC COMMUNITY’S ACTIONS HERE AT HOME. TO LEARN MORE ABOUT THE PLIGHT OF THE WORLD’S POOR AND HOW TO MAKE A DIFFERENCE, CRS SUPPORTERS IN DIOCESES, PARISHES, SCHOOLS AND COMMUNITIES THROUGHOUT THE UNITED STATES ARE PARTICIPATING IN OUR PROGRAMS. THESE INCLUDE CRS RICE BOWL, CRS FAIR TRADE, HELPING HANDS AND THE CRS-UNITED STATES CONFERENCE OF CATHOLIC Bishops INITIATIVE CATHOLICS CONFRONT GLOBAL POVERTY.

CRS RICE BOWL GOES MOBILE

Forty years ago, Catholic Relief Services started CRS Rice Bowl in response to famine in Africa. Since then, U.S. dioceses, parishes and schools have used the program to put their faith into action through Lenten prayer, fasting and almsgiving—raising more than $250 million to feed the hungry.

Today there’s a new way to experience Lent: the CRS Rice Bowl App. Mobile users receive daily reflections and simple meal recipes, videos and a virtual rice bowl so they can record their Lenten sacrifices. Money raised from CRS Rice Bowl supports CRS humanitarian programs around the world, as well as efforts to help the poor in the United States.

SAINT AUGUSTINE

Pray as though everything depended on God. Work as though everything depended on you.

Students at St. Francis of Assisi Catholic school in Baltimore, Maryland, participate in CRS Rice Bowl.

Photo by Philip Laubner for CRS

ADVOCACY IN ACTION

Catholics Confront Global Poverty mobilized to advance key priorities in the Farm Bill, including a provision that allows the purchase of food from local farmers to meet the needs of people nearby—a change that saves time and supports local economies.

Photo by Ric Francis for CRS
Traveling to Rwanda, I learned many important life lessons I could have never learned in the United States. One of them was the life-changing impact of forgiveness.

One day, we took a long drive out of the Kigali city center and into the countryside. In an open field surrounded by goats, we met with members of the Karmony Women’s Genocide Survivor Community. It was clear to me that these widows—who lost their spouses, and in some cases, their children, to the terrors of the Rwandan genocide 20 years ago—have forged a bond that has allowed them to not only survive horrific loss and grief, but to also become a family to one another.

Somehow, through programs facilitated by CRS and the local Church, these matriarchs and other genocide survivors had found a way to forgive those who committed unimaginable crimes against them. I believe the current peace in Rwanda can be directly attributed to the efforts of Catholic Relief Services and the Church in that region.

When I applied for CRS’ Egan Journalism Fellowship, my hope was that traveling with CRS to Rwanda would enable me to more effectively communicate the organization’s mission and vision to our readership at CatholicMom.com. I could never have anticipated how greatly our trip to Rwanda would impact both my profound respect for CRS and my own life. Our journey to study the organization’s work on the eve of the 20th anniversary of the Rwandan genocide brought keen new insights for me. I saw CRS staff members’ commitment to professionalism, to humanitarian care and to the teachings of the Catholic Church.

Another lasting impression was the reminder that our donations to CRS, modest though they may sometimes be, can have a profound and lasting impact. The widows were quick to thank us for the goats that CRS had given to their community. I learned that the price of dinner out for a family of four in the United States can be a lifeline to people living on the edge of devastation.

Since returning from Rwanda, I have redoubled my support for CRS and the trip intensified my personal commitment to serving the poor in my community and worldwide.

I have given countless speeches around the country about my “Life Lessons From Rwanda.” I devoted a chapter in my new book, “The Grace of Yes,” to the impact of our trip on my perception of the virtue of humility and true reconciliation.
Catholic Relief Services ensures that the funds you have so generously entrusted to us go where they are needed most. In the interest of stewardship, only summary financial information is provided in the annual report.

For complete financial statements, including auditor’s notes, please visit crs.org/about/finance/pdf/2014-financials.pdf or call 888-277-7575.

### 2014 FINANCIAL SUMMARY

#### REVENUE (in thousands)

<table>
<thead>
<tr>
<th>Revenue Category</th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRIVATE SUPPORT</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CRS Collection</td>
<td>$14,621</td>
<td>2.14%</td>
</tr>
<tr>
<td>CRS Rice Bowl</td>
<td>7,922</td>
<td>1.16%</td>
</tr>
<tr>
<td>Other Private Contributions</td>
<td>169,387</td>
<td>24.77%</td>
</tr>
<tr>
<td>Foundation and Other Private Grants</td>
<td>40,196</td>
<td>5.88%</td>
</tr>
<tr>
<td>Bequests</td>
<td>21,599</td>
<td>3.16%</td>
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<tr>
<td>Private In-kind Gifts</td>
<td>2,820</td>
<td>0.41%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>$256,545</td>
<td>37.52%</td>
</tr>
<tr>
<td><strong>PUBLIC SUPPORT</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Commodities and Freight</td>
<td>$102,027</td>
<td>14.92%</td>
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<tr>
<td>U.S. Government Grants</td>
<td>226,179</td>
<td>33.08%</td>
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<tr>
<td>Other Public Grants and Contributions</td>
<td>83,706</td>
<td>12.24%</td>
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<tr>
<td>Public In-kind Gifts</td>
<td>11,974</td>
<td>1.75%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>$423,886</td>
<td>61.99%</td>
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<tr>
<td><strong>OTHER</strong></td>
<td></td>
<td></td>
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<tr>
<td>Investment and Other Income</td>
<td>$3,364</td>
<td>0.49%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$683,795</td>
<td>100%</td>
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</tbody>
</table>

#### EXPENSES (in thousands)

<table>
<thead>
<tr>
<th>Expense Category</th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PROGRAM SERVICES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Agriculture</td>
<td>$146,446</td>
<td>22.48%</td>
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<tr>
<td>Water</td>
<td>14,559</td>
<td>2.24%</td>
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<tr>
<td>Education</td>
<td>57,112</td>
<td>8.77%</td>
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<tr>
<td>Emergency</td>
<td>230,112</td>
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<tr>
<td>Small Enterprise</td>
<td>5,525</td>
<td>0.85%</td>
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<tr>
<td>Health</td>
<td>68,882</td>
<td>10.58%</td>
</tr>
<tr>
<td>HIV and AIDS</td>
<td>39,518</td>
<td>6.06%</td>
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<tr>
<td>Peace and Justice</td>
<td>30,797</td>
<td>4.73%</td>
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<tr>
<td>Welfare</td>
<td>6,328</td>
<td>0.97%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>$599,279</td>
<td>92.01%</td>
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<tr>
<td><strong>SUPPORTING SERVICES</strong></td>
<td></td>
<td></td>
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<tr>
<td>Management and General</td>
<td>$22,334</td>
<td>3.43%</td>
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<tr>
<td>Public Awareness</td>
<td>8,024</td>
<td>1.23%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>21,659</td>
<td>3.33%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$52,017</td>
<td>7.99%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td>$651,296</td>
<td>100%</td>
</tr>
</tbody>
</table>

#### STATEMENT OF ACTIVITIES (in thousands)

<table>
<thead>
<tr>
<th>Activity Category</th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>OPERATING REVENUE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private Support</td>
<td>$256,545</td>
<td>$175,957</td>
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<tr>
<td>Public Support</td>
<td>423,886</td>
<td>427,969</td>
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<tr>
<td>Investment and Other Income</td>
<td>3,364</td>
<td>2,080</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$683,795</td>
<td>$606,006</td>
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<tr>
<td>OPERATING EXPENSES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Services</td>
<td>$599,279</td>
<td>$584,773</td>
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<tr>
<td>Supporting Services</td>
<td>52,017</td>
<td>47,753</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$651,296</td>
<td>$632,526</td>
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<tr>
<td>CHANGE IN NET ASSETS FROM OPERATIONS</td>
<td>$32,499</td>
<td>($26,520)</td>
</tr>
<tr>
<td>NON-OPERATING REVENUE (AND EXPENSES)</td>
<td>$9,186</td>
<td>$47,096</td>
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<tr>
<td><strong>CHANGE IN NET ASSETS</strong></td>
<td>$41,685</td>
<td>$20,576</td>
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<table>
<thead>
<tr>
<th>Financial Category</th>
<th>2014</th>
<th>2013</th>
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</thead>
<tbody>
<tr>
<td>Net assets, beginning of period</td>
<td>$184,248</td>
<td>$163,672</td>
</tr>
<tr>
<td>Net assets, end of period</td>
<td>$225,933</td>
<td>$184,248</td>
</tr>
</tbody>
</table>
OVERSEAS LEADERSHIP

**EAST & SOUTH ASIA**
Regional Director
Greg Auberry

- Bangladesh
  Kathleen Merkel (CM)
- Cambodia, Myanmar, Vietnam
  Sanda Rhihtman (CR)
- China, Mongolia, North Korea, Oceania, Sri Lanka, Thailand
  Kathleen Merkel (ROM)
- East Timor
  Ian de la Rosa (CR)
- India, Nepal
  John Shumiansky (CR), Tony Castleman (CR)
- Indonesia
  Yenni Suryani (CM)
- Japan
  Greg Auberry (RD)
- Laos
  Bernie Chaves (CR)
- Philippines
  Joe Curry (CR)

**EUROPE, THE MIDDLE EAST & CENTRAL ASIA**
Regional Director
Kevin Hartigan

- Afghanistan
  William Schmitt (CR)
- Albania, Armenia, Bosnia and Herzegovina, Bulgaria, Greece, Kosovo, Kyrgyzstan, Moldova, Serbia, Tajikistan, Turkmenistan, Ukraine
  Marc D'Silva (CR)
- Algeria, Cyprus, Jordan, Lebanon, Tunisia
  Davide Bernocchi (CR)
- Iraq, Egypt
  Hani El-Mahdi (CR)
- Jerusalem, West Bank and Gaza
  Matthew McGarry (CR)
- Pakistan
  Andrew Schaefer (CR)
- Syria, Turkey

**LATIN AMERICA & THE CARIBBEAN**
Regional Director
Mary Hodem

- Bolivia, Brazil, Colombia, Ecuador, Peru
  Brian Goonan (CR), Thomas Hollywood (CR)
- Costa Rica, Nicaragua
  Hugh Aprile (CR), Anne Bousquet (CR)
- Cuba, Dominican Republic, Grenada, Guyana, Jamaica, St. Lucia
  Kellie Hynes (CR)
- El Salvador
  Erica Dahl-Bredine (CR)
- Guatemala, Mexico
  Anne Bousquet (CR), Paul Townsend (CR)
- Haiti
  Darren Hercyk (CR)
- Honduras
  Juan Sheenan (CR)

**SAHEL WEST AFRICA**
Regional Director
Dorothy Madison-Seck

- Burkina Faso
  Bangre Moussa Dominique (CR)
- Mali
  Sean Gallagher (CR), Niek de Goeij (CR)
- Niger
  Bill Rastetter (CR)
- Senegal, The Gambia, Guinea-Bissau, Mauritania
  Nicole Poirier (CR)
OVERSEAS LEADERSHIP

COASTAL WEST AFRICA
Regional Director
Paul Townsend

Benin, Togo
Christophe Droeven (CR)

Ghana, Ivory Coast
Lisa Washington-Sow (CR)

Guinea
Godlove Ntaw (CR)

Liberia
Chris Bessey (CR)

Sierra Leone
Michael Ghebrab (CR)

SOUTHERN AFRICA
Regional Director
Dorrett Byrd

Angola
Stephanie French (CR)
Sean Gallagher (CR)

Botswana, South Africa, Swaziland
Davor Dakovic (CM)

Lesotho
Rita Billingsley (CR)

Madagascar
Laura Dills (CR)

Malawi
Debbie Shomberg (CR)

Mozambique, Namibia
Dorrett Byrd (RD)

Zambia
Dane Fredenburg (CR)

Zimbabwe
Timothy Bishop (CR)
Pulickal Mathai Jose (CR)

CENTRAL AFRICA
Regional Director
Scott Campbell

Burundi
Darren Posey (CR)

Cameroon
Lori Kunze (CR)

Central African Republic
Renée Lambert (CM)
LeAnn Hager (CR)

Chad
Sylvain Duhaup (CM)
Lori Kunze (CR)

Democratic Republic of the Congo, Republic of the Congo
Margaret Desilier (CR)
Timothy Bishop (CR)

Rwanda
LeAnn Hager (CR)
Marie-Noëlle Senyana-Mottier (CM)
Darren Posey (CR)

EAST AFRICA
Regional Director
David Orth-Moore

Djibouti, Eritrea
David Orth-Moore (RD)

Ethiopia
Matt Davis (CR)

Kenya
Pulickal Mathai Jose (CR)
Lane Bunkers (CR)

Somalia
Malone Miller (CM)
Jennifer Overton (DRD)
Lane Bunkers (CR)

South Sudan
Lorraine Bramwell (CR)

Uganda
Conor Walsh (CR)

Uganda
Elizabeth Pfifer (CM)

ACR Acting Country Representative
CM Country Manager
CR Country Representative
DRD Deputy Regional Director
RD Regional Director
ROM Regional Outreach Manager
The role of Catholic Relief Services' five domestic regional offices is to inform Catholics in the United States about global solidarity and engage them in living out their faith with their brothers and sisters in need around the world through involvement in CRS programs and advocacy.

Regional staff members work with dioceses, parishes, Catholic schools, universities, faith-based groups and religious communities. They also collaborate with the CRS Charitable Giving and Overseas Operations divisions to provide resources and opportunities for Catholics in the United States to pray, learn, act and give.

**WEST**
Regional Director
James DeHarpporte
San Diego, California
Alaska
California
Hawaii
Idaho
Montana
Nevada
Oregon
Washington

**SOUTHWEST**
Regional Director
Roberto Navarro
San Antonio, Texas
Arizona
Arkansas
Colorado
New Mexico
Oklahoma
Texas
Utah
Wyoming

**MIDWEST**
Regional Director
Madeleine Philbin
Chicago, Illinois
Illinois
Indiana
Iowa
Kansas
Michigan
Minnesota
Missouri
Nebraska
North Dakota
Ohio
South Dakota
Wisconsin

**NORTHEAST/MID-ATLANTIC**
Regional Director
Maureen McCullough, JD
Philadelphia, Pennsylvania
Connecticut
Delaware
Maine
Maryland
Massachusetts
New Hampshire
New Jersey
New York
Pennsylvania
Rhode Island
Vermont
Virginia
Washington, DC
West Virginia

**SOUTHEAST**
Regional Director: Cullen Larson
Atlanta, Georgia
Alabama
Florida
Georgia
Kentucky
Louisiana
Mississippi
North Carolina
South Carolina
Tennessee
U.S. Virgin Islands
Catholic Relief Services extends its thanks to our Diocesan Directors for helping Catholics in the United States live out their faith in solidarity with those in greatest need around the world. Your compassion and commitment make it possible for CRS to advance the Church’s global mission and vision, to advocate on international issues, and to provide updates on our activities to U.S. archdioceses and dioceses.

Diocesan Directors educate Catholics about Catholic social teaching, social justice and CRS’ efforts overseas on behalf of the Church in the United States. Their understanding of our work helps to engage the faithful in international concerns through programs such as CRS Rice Bowl, Food Fast and Fair Trade, through global partnerships and in outreach to young people, including college students on campuses around the country.

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Deacon Walt Crammms
Diocese of Birmingham
Rev. Richard Donohoe
Mrs. Jane Sweeney
Ms. Edna Townes

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Archdiocese of Anchorage
Ms. Bonnie J. Cier
Diocese of Fairbanks
Deacon George Bowder
Diocese of Juneau
Deacon Charles Rohrbacher

ARIZONA
Diocese of Phoenix
Dr. Maria Chavira
Diocese of Tucson
Sr. Leonette Kochan

ARKANSAS
Diocese of Little Rock
Mr. Patrick Gallaher
Mrs. Rebecca Cargile

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Archdiocese of Los Angeles
Bishop Alexander Salazar
Mr. Jaime Huerta
Archdiocese of San Francisco
Ms. Carolina Parrales
Mr. George Wesolek
Diocese of Fresno
Msgr. Raymond C. Dreiling
Diocese of Monterey
Ms. Shirl Giacomi

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Ms. Rachel Ramajtan
Rev. Deacon Richard Turcotte
Diocese of Orlando
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Mrs. Deborah Stafford-Shearer
Diocese of Palm Beach
Mrs. Elena Muller Garcia
Mrs. Sheila Gomez
Diocese of Pensacola-Tallahassee
Mr. Raymond Aguado
Diocese of Saint Augustine
Mrs. Laura Hickey
Mrs. Ruby Peters
Diocese of Saint Petersburg
Ms. Sabrina Burton-Schultz
Ms. Deborah L. Close
Diocese of Venice
Mr. Matthew Caes

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Archdiocese of Hartford
Mrs. Lynn Campbell
Diocese of Bridgeport
Mr. Al Barber
Diocese of Norwich
Rev. Msgr. Robert L. Brown

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Mr. Al Hooper
Diocese of Colorado Springs
Mr. Corey Almond

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Archdiocese of Hartford
Ms. Kat Doyle
Diocese of Savannah
Rev. Daniel Firmin, JCL
Sr. Pat Brown
Ms. Rebecca LeHT

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Mr. Duane Huntz
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Rev. John T. Myles
Diocese of Joliet
Mr. Tom L. Garlitz
Diocese of Peoria
Msgr. Richard Soseman
Diocese of Rockford
Mr. Thomas McKenna
Diocese of Springfield
Ms. Vicki Compton

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Mr. David Siler

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Diocese of Lexington
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Ms. Megan Lederman
Diocese of Owensboro
Mr. Richard Murphy

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Diocese of Baton Rouge
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Mrs. Lisa Lee
Diocese of Houma-Thibodaux
Mr. Rob Gorman
Diocese of Lafayette
Deacon Ed Boustany
Mrs. Stephanie Bernard
Diocese of Lake Charles
Rev. W. Yancy LeBlanc
Deacon Edward Lavine
Diocese of Shreveport
Fr. Rothell Price

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Mrs. Debbie Kincade Rambo
Diocese of Fall River
Rev. Michael K. McManus
Diocese of Springfield
Ms. Katherine Buckley-Brawner
Diocese of Worcester
Rev. Richard F. Reidy

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Diocese of Gaylord
Ms. Candace Neff
Diocese of Grand Rapids
Ms. Maggie Walsh
Diocese of Kalamazoo
Ms. Lisa Irwin
Diocese of Lansing
Mr. Vince Gale
Diocese of Marquette
Fr. Jaime Ziminski
Diocese of Saginaw
Ms. Terri Grierson

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Diocese of Crookston
Ms. Amanda Surace

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Diocese of Jackson
Mrs. Monique Davis
Mr. Aad de Lange

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Diocese of Helena
Ms. Shanna Melton

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Diocese of Grand Island
Ms. Kathy Hahn
Diocese of Lincoln
Rev. Daniel Rayer

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Mr. Tim O’Callaghan
Diocese of Reno
Br. Matthew Cunningham, FSR
Ms. Rita Sloan

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Mrs. Meredith P. Cook, Esq.

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Diocese of Camden
Ms. Christine Polito
Diocese of Metuchen
Msgr. Joe Kerrigan
Diocese of Paterson
Mr. Joseph Duffy

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Diocese of Providence
Mr. Jude Huntz
Ms. Jackie Wilske

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Archdiocese of Chicago
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Diocese of Belleville
Rev. John T. Myles
Diocese of Champaign-Urbana
Msgr. Frank R. Gremillion
Diocese of Joliet
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Diocese of Shreveport
Fr. Rothell Price

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Diocese of Springfield
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Diocese of Worcester
Rev. Richard F. Reidy

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Ms. Maggie Walsh
Diocese of Kalamazoo
Ms. Lisa Irwin
Diocese of Lansing
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Diocese of Marquette
Fr. Jaime Ziminski
Diocese of Saginaw
Ms. Terri Grierson

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Diocese of Jackson
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Diocese of Helena
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Diocese of Lincoln
Rev. Daniel Rayer

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Diocese of Las Vegas
Mr. Tim O’Callaghan
Diocese of Reno
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Ms. Rita Sloan

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Mrs. Meredith P. Cook, Esq.

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Diocese of Camden
Ms. Christine Polito
Diocese of Metuchen
Msgr. Joe Kerrigan
Diocese of Paterson
Mr. Joseph Duffy

RHODE ISLAND
Diocese of Providence
Mr. Jude Huntz
Ms. Jackie Wilske
NEW MEXICO
Archdiocese of Santa Fe
Fr. Arkad Biczak
Ms. Anne Avellone
Diocese of Las Cruces
Ms. Grace Cassetta

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