We are either all saved together or no one is saved.”

POPE FRANCIS, FRATELLI TUTTI
We Share the Responsibility of Long-term Impact and Sustainable Transformation on a Global Level

Grounded, empowered and moved by our Catholic faith—and with Catholic teaching as our guide—our work knows no bounds. We go where we are called, to the most remote places, to achieve the greatest impact, alongside the world’s most vulnerable people. Bold and ambitious, we will not stop until all of God’s children can fulfill their God-given potential in thriving families and communities, in just, peaceful and vibrant societies, and in flourishing landscapes.

Our Mission

Catholic Relief Services carries out the commitment of the Bishops of the United States to assist the poor and vulnerable overseas. We are motivated by the Gospel of Jesus Christ to cherish, preserve and uphold the sacredness and dignity of all human life, foster charity and justice, and embody Catholic social and moral teaching as we act to:

PROMOTE HUMAN DEVELOPMENT by responding to major emergencies, fighting disease and poverty, and nurturing peaceful and just societies.

SERVE CATHOLICS IN THE UNITED STATES as they live their faith in solidarity with their brothers and sisters around the world.

As part of the universal mission of the Catholic Church, we work with local, national and international Catholic institutions and structures, as well as other organizations, to assist people on the basis of need, not creed, race or nationality.

Approved by the Catholic Relief Services Board of Directors on September 11, 2008.
Boundless Commitment to Our Gospel Mission

At Catholic Relief Services, we have bold aspirations: to save lives and alleviate suffering, accelerate the end of poverty, hunger, and preventable disease, and to cultivate just and peaceful societies. In short, we want to be a catalyst for positive change in the world. Since 1943, we have been tireless in our commitment to the needs of vulnerable people around the globe. As a leading international humanitarian agency, guided by faith, we work in solidarity with our partners to uphold the dignity of all God’s children, and to pave the way to peace and prosperity.

Working in 116 countries with 1,705 local partners to help more than 193 million people* improve their lives.

<table>
<thead>
<tr>
<th>Category</th>
<th>Program Participants</th>
<th>Projects</th>
<th>Countries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agriculture</td>
<td>4.5M</td>
<td>150</td>
<td>48</td>
</tr>
<tr>
<td>Capacity Strengthening</td>
<td>2.8M</td>
<td>261</td>
<td>57</td>
</tr>
<tr>
<td>Education</td>
<td>4.6M</td>
<td>131</td>
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<tr>
<td>Emergency</td>
<td>40.9M</td>
<td>291</td>
<td>58</td>
</tr>
<tr>
<td>Health</td>
<td>117.8M</td>
<td>180</td>
<td>46</td>
</tr>
<tr>
<td>Justice &amp; Peacebuilding</td>
<td>2.1M</td>
<td>115</td>
<td>40</td>
</tr>
<tr>
<td>Microfinance</td>
<td>3.3M</td>
<td>142</td>
<td>44</td>
</tr>
<tr>
<td>Water &amp; Sanitation</td>
<td>16.5M</td>
<td>160</td>
<td>47</td>
</tr>
</tbody>
</table>

See page 22 for regional maps and full country list.

*Data reflects time period from October 1, 2020, through September 30, 2021.
Healing trauma in communities scarred by violence. Finding sustainable ways to grow food in remote and rural areas. Offering emergency assistance—and hope—to displaced families. In these times, our call to live out the Gospel message feels ever more vital.

At Catholic Relief Services, we remain faithful to our mission to serve a world in need. Since 1943, we have worked shoulder to shoulder with the people we serve, our partners, and generous supporters to fight poverty and injustice, hunger, and disease. We are grateful for your prayers and commitment, which inspire us to persist in finding bold solutions to the most pressing global crises. And we continue to be deeply thankful for American taxpayers and the U.S. government grant-based funding that supports our work to create a more inclusive and just world.

Every effort counts and all of us can be change-makers: donors, volunteers, parishes, governments, religious organizations and nonprofits. When we put our faith into action, together we can transform the world.

God bless you,

Most Rev. Frank J. Caggiano, Bishop of Bridgeport
Chair, CRS Board of Directors | November 2019 to Present

As our world continues to face extraordinary challenges, we persevere in our mission to foster change that saves, protects and transforms lives. In 2021, even as the COVID-19 pandemic continued, Catholic Relief Services remained agile and adaptable. As a result, our programming with local Church and non-Church partners reached more than 193 million people—including 28 million people in 64 countries as part of our COVID-19 response.

CRS Global Results, which tracks the progress of our agency strategy, Vision 2030: In Their Own Hands, had a successful second year of reporting and showed measurable results. This year we also celebrated 20 years of partnership in tackling malaria, tuberculosis, and HIV and AIDS with the Global Fund.

We believe that with God’s grace, no challenge is too great—our faith continues to sustain us. Thank you for joining with us as we strive for a more just and peaceful world for our one human family.

Peace and light,

Sean Callahan
President & CEO | 2017 to present
Our Work Around the World

Despite persistent challenges presented by the COVID-19 pandemic, CRS and our partners have persevered and joined together to ensure lifesaving aid is received in vulnerable communities. In 2021, our efforts reached more than 193 million people across 116 countries. Addressing the circumstances around poverty, hunger, disease and violence, we continue to go where we are called, working as one human family to achieve the greatest impact alongside the world’s vulnerable people.

Global Results

Introduced in 2020, CRS Global Results demonstrate how each program, country and region contributes to our global impact, making our process transparent and accountable. These numbers allow us to measure how we are achieving desired outcomes and how our work across all programs adds up to transformational change at scale.

Note: Due to travel restrictions, the photography in this year’s annual report was largely shot before the COVID-19 pandemic and often shows people not wearing masks or observing physical distancing guidelines.
Peter Mothi uses a model gun in peacebuilding exercises to help young men understand trauma, self-healing, forgiveness and peaceful coexistence in South Sudan.
Despite various peace agreements and overtures toward reconciliation, decades of armed conflict among the Murle, Dinka and Nuer ethnic groups in Greater Jonglei, South Sudan, have taken a heavy toll, resulting in an epidemic of trauma and greatly damaging community relationships.

The Murle have also seen guns, including Kalashnikov automatic rifles, used to resolve disputes once traditionally settled by wrestling matches or fighting with sticks.

“The reason our boys are using the gun is that they learned from their fathers, and as they grew up, they developed trauma,” explains community leader Peter Mothi, referencing the culture of cattle raiding, abductions of women and children, and the recent civil war.

Now, Murle community leaders like Peter are working to change “the culture of the gun” with a series of trauma awareness and social cohesion trainings aimed at engaging unemployed young people.

Funded by the U.S. Agency for International Development’s Bureau for Humanitarian Assistance as part of a resilience and food security project, and implemented by Catholic Relief Services, the project helps young people cope with the impacts of trauma, teach self-healing and foster social cohesion within their communities.

It is not easy to convince young people to resolve matters non-violently, but “we have really seen positive changes,” says community leader Nyeriza Nyel. “For us who were trained, we realize we are practicing bad things, and we have to stop.”
Masoud Meqdad stands in what was the living room of his home in Gaza.
On the first day of Eid al-Fitr, Gazan fisherman Masoud Meqdad and his family were planning to celebrate the end of Ramadan. Instead, Masoud received a call from Israeli forces warning him to evacuate his home due to an impending airstrike—one of many to hit Gaza during an 11-day conflict that resulted in the most intense fighting in the Holy Land since the 2014 conflict. Masoud’s family quickly fled, leaving behind a lifetime of belongings, savings and memories.

With the onset of the attacks, CRS teams in Gaza, many of whom were also directly affected, mobilized emergency relief support for displaced families. CRS provided assistance, through direct cash and electronic vouchers, to 1,000 families, like Masoud’s, who could then go to local shops and buy what they needed most. Cash assistance gives families the flexibility of choice to meet their unique needs in contexts that might be changing quickly.

“We lost everything,” says Masoud, “We needed food and other items [at a time] when there was no way to earn money during the bombing.” When his family received assistance from CRS, he says, “I felt relieved.”

The assistance helped me during the most difficult time of my life. I bought food, hygiene items and cooking gas.”

MASOUD MEQDAD
Francisco Sayes Sandoval and his nephew, Vicente Alberto Sayes Guillen, have adopted soil and water conservation practices in their farm plot in Ahuachapán, El Salvador.
Improving Land by Improving Land Practices

In Central America’s Dry Corridor, the weather is not like it used to be. Rainfall has become inconsistent, resulting in the shortening or prolonging of the rainy season, and exposing farmlands to extreme conditions of drought or humidity.

To combat the effect of climate change, CRS supports water-smart agriculture as a proven practice of managing soil to conserve water and increase yields.

In cooperation with Raíces El Salvador, CRS has introduced farmers to new techniques, including applying environmentally friendly fertilizers; contributing to the conservation of microorganisms in the soil; and planting scattered trees that help reduce water runoff, and generate shade and biomass that provides nutrients to the land. Farmers adopting these practices report an increased resilience to drought as well as the restoration of soil and water resources.

Danilo Garza, who farms in Ahuachapán, has seen a remarkable change in his soil since adopting integral soil management and other water-smart practices. In addition to his guava plot, he has harvested his first cocoa pods, another source of income for his family. Danilo says, “I started with land used for pasture—desolate, deforested, and with deteriorated soil—and now have an agroecological plot!”

We have learned to take care of the soil ... when it rains the soil does not wash away, and it stores moisture, so that the plants last longer during the drought.”

RENÉ SAYES SANDOVAL

503,096 acres of land restored by improved practices
Janet Kanze Baya mentors parents and caregivers to support children affected by HIV and AIDS.
Lives in Treatment, Lives Saved in Kenya

When Janet Kanze Baya discovered she was HIV-positive in 2012, shortly after her first child was born, she began treatment immediately. In 2018, she was identified as a potential Community Mentor Mother and is now a mentor with Making Well-Informed Efforts to Nurture Disadvantaged Orphans and Vulnerable Children, or MWENDO, a project funded by USAID and the President’s Emergency Plan for AIDS Relief.

Through MWENDO, Janet helps parents and other caregivers support children affected by HIV and AIDS by improving access to health services, helping families set up and run small businesses, linking them to community savings groups, and strengthening the ability of local governments and institutions to respond to child welfare and protection needs.

Community Mentor Mothers are effective because they’ve gone through the same experience as those who they counsel. By sharing her life journey, Janet has been able to support 60 children with HIV and their families and convince many people to seek HIV testing.

Janet—called Mrs. Jefwa by her neighbors—is proud of what she has achieved as part of the project. She says, “They say, ‘If it weren’t for Mrs. Jefwa, we could count a number of people who would have died already. But because of Mrs. Jefwa, they are now alive and able to live their normal lives.’”

I feel like this is something I have to offer—to use my HIV status to provide mentorship and also impart hope to others living with HIV.”

JANET KANZE BAYA
A Rwandan woodworker uses a new planer purchased with funds awarded through a CRS-sponsored contest.

Photos by Hjalmar Breit/CRS
Huguka Dukore Akazi Kanoze, or HDAK, means “Get Trained, Let’s Work” in Kinyarwanda. HDAK is a USAID-funded project offering vocational training and community savings groups to help prepare young Rwandans to engage in new business and cooperative ventures in a variety of industries.

But when COVID-19 affected financial institutions’ willingness to loan money to fledgling businesses like those created by HDAK participants, CRS Rwanda stepped forward and sponsored a contest for entrepreneurs demonstrating financial need. CRS awarded a total of $34,800 to 648 qualifying young entrepreneurs from 104 businesses.

Contest winners immediately put their funds to use. In the Kirehe district, carpentry group Urugero rw’Abakozi invested in new woodworking tools, allowing them to expand their group to six people. The cooperative’s founder, Alex Ntibagirimbabazi, also received a loan to purchase a bicycle—an important form of transportation in Rwanda’s hilly terrain. Another member, Jean-Baptiste Habamungu, explains, “After learning how to save, I bought a field, renovated my home and got married.”

By the end of fiscal year 2021, the HDAK project supported more than 40,000 young people in 25 of Rwanda’s 30 districts, building on 15 years of successful CRS youth programming in Rwanda together with government, private sector and Church partners.

Before participating in HDAK, I didn’t have much direction. Afterwards, I had the confidence to pursue my ambitions.”

HAKIZIMANA “THE BIG CHICK” ERASTE

Solange Umugwqaneza and Valens Habamungu showcase a pallet of fresh eggs for the chicken farming group Abishyizehamwe-Kibali, which formed after they participated in HDAK.
Hispanic advocates from Florida gather to meet legislators in Washington, D.C.
Mission & Mobilization: Building a movement of millions to advocate for vulnerable people

Guided by our Catholic faith, Mission & Mobilization is inspiring a movement of individuals in the United States who will take action to advance CRS’ vision and make a lasting impact on the lives of our sisters and brothers around the world.

In fiscal year 2021, we focused on increasing the number of people in our hunger and migration campaigns who would urge Congress to respond to the needs of our global family. Through the actions of CRS Chapters and Clubs, and individual supporters—letter writing to news editors, and emailing, calling and meeting with policy makers—we have extended the reach of CRS. And we have seen the impact of these champions reflected in their ability to influence Congress to advance laws and policies.

Over the last year, the faithful advocacy of tens of thousands of people has contributed to Congress passing—and the president signing—the Global Child Thrive Act into law. Successful advocacy campaigns have also contributed to increases in funding for poverty-focused international humanitarian and development accounts in the federal budget, supplemental funding for COVID-19, and the resumption of funding for humanitarian aid for the West Bank and Gaza. These actions are powerful testaments to the collective advocacy efforts of CRS Chapters and Clubs, and individual supporters.
## 2021 FINANCIAL SUMMARY

Catholic Relief Services ensures that the funds you have so generously entrusted to us go where they are needed most. In the interest of stewardship, only summary financial information is provided in the annual report.

For complete financial statements, including auditor’s notes, please view our 2021 financials or call 888-277-7575.

### STATEMENT OF ACTIVITIES (in thousands)

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OPERATING REVENUE</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Funds</td>
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<td>$923,592</td>
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<tr>
<td>Private support</td>
<td>$254,232</td>
<td>$236,483</td>
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<tr>
<td>Public support</td>
<td>$938,571</td>
<td>$685,425</td>
</tr>
<tr>
<td>Investment and other income</td>
<td>-$875</td>
<td>$1,684</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$1,191,928</td>
<td>$923,592</td>
</tr>
<tr>
<td><strong>OPERATING EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program services</td>
<td>$1,073,106</td>
<td>$836,442</td>
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<tr>
<td>Supporting services</td>
<td>$74,643</td>
<td>$76,619</td>
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<tr>
<td><strong>Total</strong></td>
<td>$1,147,749</td>
<td>$913,061</td>
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<tr>
<td><strong>CHANGE IN NET ASSETS FROM OPERATIONS</strong></td>
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<td>$10,531</td>
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<tr>
<td><strong>NON-OPERATING REVENUE AND EXPENSES</strong></td>
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<td>$10,040</td>
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<tr>
<td><strong>CHANGE IN NET ASSETS</strong></td>
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<td>Net assets, beginning of period</td>
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<td>$163,278</td>
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<tr>
<td>Net assets, end of period</td>
<td>$270,133</td>
<td>$183,849</td>
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### REVENUE (in thousands)

**PRIVATE SUPPORT**

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<th>Source</th>
<th>$</th>
<th>%</th>
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<tr>
<td>CRS collection</td>
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<tr>
<td>CRS Rice Bowl</td>
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<tr>
<td>Other private contributions</td>
<td>158,067</td>
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<td>Foundation and other private grants</td>
<td>48,901</td>
<td>4.10</td>
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<tr>
<td>Bequests</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>254,232</strong></td>
<td><strong>21.32</strong></td>
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**PUBLIC SUPPORT**

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<thead>
<tr>
<th>Source</th>
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<th>%</th>
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<tbody>
<tr>
<td>Commodities and freight</td>
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<td>28.18</td>
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<tr>
<td>U.S. government grants</td>
<td>438,255</td>
<td>36.77</td>
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<tr>
<td>Other public grants and contributions</td>
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<td>13.80</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>938,571</strong></td>
<td><strong>78.75</strong></td>
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**OTHER**

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<tr>
<td>Investment and other income</td>
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<td>-0.07</td>
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<tr>
<td><strong>TOTAL</strong></td>
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<td><strong>100.00</strong></td>
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### EXPENSES (in thousands)

**PROGRAM SERVICES**

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<th>Category</th>
<th>$</th>
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</thead>
<tbody>
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<td>Agriculture</td>
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<tr>
<td>Water</td>
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<td>Education</td>
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<tr>
<td>Emergency</td>
<td>519,680</td>
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<td>Small Enterprise</td>
<td>4,034</td>
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<tr>
<td>Health</td>
<td>308,475</td>
<td>26.88</td>
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<tr>
<td>Peace and Justice</td>
<td>33,591</td>
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</tr>
<tr>
<td>Partner Capacity Strengthening</td>
<td>16,690</td>
<td>1.45</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>1,073,106</strong></td>
<td><strong>93.50</strong></td>
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**SUPPORTING SERVICES**

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<tr>
<th>Category</th>
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<tr>
<td>Public awareness</td>
<td>7,607</td>
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<tr>
<td>Fundraising</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>74,643</strong></td>
<td><strong>6.50</strong></td>
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</table>

**TOTAL**

<table>
<thead>
<tr>
<th>Source</th>
<th>$</th>
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</thead>
<tbody>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1,147,749</strong></td>
<td><strong>100.00</strong></td>
</tr>
</tbody>
</table>
WHERE WE WORK

ASIA
Bangladesh
Cambodia
China
Federated States of Micronesia
Fiji
India
Indonesia
Kazakhstan
Kyrgyzstan
Laos
Mongolia
Myanmar
Nepal
Philippines
Republic of the Marshall Islands
Samoa
Sri Lanka
Tajikistan
Thailand
Timor-Leste
Tonga
Turkmenistan
Uzbekistan
Vietnam

EUROPE, MIDDLE EAST AND CENTRAL ASIA
Afghanistan
Albania
Algeria
Armenia
Azerbaijan
Belarus
Bosnia & Herzegovina
Bulgaria
Croatia
Cyprus
Egypt
Georgia
Greece
Iraq
Italy
Jerusalem, West Bank and Gaza
Jordan
Kosovo
Lebanon
Libya
Macedonia
Mauritania
Moldova
Pakistan
Serbia
Tunisia
Turkey
Ukraine
Yemen

EAST AFRICA
Djibouti
Eritrea
Ethiopia
Kenya
Somalia
South Sudan
Sudan
Tanzania
Uganda

SOUTH AFRICA
Angola
Botswana
Eswatini
Lesotho
Madagascar
Malawi
Mozambique
Namibia
South Africa
Zambia
Zimbabwe

LATIN AMERICA AND THE CARIBBEAN
Brazil
Chile
Colombia
Cuba
Curacao
Dominica
Dominican Republic
Ecuador
El Salvador
Grenada
Guatemala
Haiti
Honduras
Jamaica
Mexico
Nicaragua
Peru
St. Lucia
Trinidad & Tobago
Venezuela

CENTRAL AFRICA
Benin
Burundi
Cameroon
Central African Republic
Chad
Democratic Republic of the Congo
Nigeria
Republic of the Congo
Rwanda
Togo

WEST AFRICA
Burkina Faso
Cape Verde
The Gambia
Ghana
Guinea
Guinea-Bissau
Ivory Coast
Liberia
Mali
Niger
Senegal
Sierra Leone
MISSION & MOBILIZATION FIELD OFFICES

The role of Catholic Relief Services’ five domestic field offices is to build a movement of Catholics in the United States to advance our vision of integrated human development for all. We mobilize the faithful and people of goodwill to answer the call to global solidarity with our most vulnerable brothers and sisters around the world. Field staff work with dioceses, parishes, Catholic schools, universities, faith-based groups and religious communities as they form CRS Chapters and Clubs and take action in support of our CRS campaigns. They also collaborate with the CRS Charitable Giving and Overseas Operations divisions to develop resources and opportunities for Catholics in the United States to pray, learn, advocate and give. Together we are building a powerful movement to transform the world so all members of our global family can live in dignity and reach their God-given potential.

WEST
Field Director
Maria Arroyo

Alaska
California
Hawaii
Idaho
Montana
Nevada
Oregon
Washington

SOUTHWEST
Field Director
Carla Ortiz 

Arizona
Arkansas
Colorado
New Mexico
Oklahoma
Texas
Utah
Wyoming

MIDWEST
Field Director
Jessica Howell

Illinois
Indiana
Iowa
Kansas
Michigan
Minnesota
Missouri
Nebraska
North Dakota
Ohio
South Dakota
Wisconsin

NORTHEAST/MID-ATLANTIC
Field Director
Maureen McCullough

Connecticut
Delaware
Maine
Maryland
Massachusetts
New Hampshire
New Jersey
New York
Pennsylvania
Rhode Island
Vermont
Virginia
Washington, D.C.
West Virginia

SOUTHEAST
Field Director
Justin Reilly

Alabama
Florida
Georgia
Kentucky
Louisiana
Mississippi
North Carolina
South Carolina
Tennessee
U.S. Virgin Islands

KEY
1 Carla Ortiz: Field Director until 7/30/21. Dorothy Grillo: Acting Field Director from 7/30/21 to 9/30/21
Catholic Relief Services is grateful to our Diocesan Directors for their dedication to inspiring the Catholic community of the United States to live their faith in solidarity with their sisters and brothers around the world. Their example and encouragement make it possible for CRS to advance dioceses.

Diocesan Directors educate Catholics about Catholic social teaching, social justice and CRS’ efforts around the world on behalf of the Church in the United States. Their understanding and support of our work is critical to mobilizing passionate people across the nation to act on behalf of global partnerships, platforms that address hunger, poverty and migration, and our flagship CRS Rice Bowl program.

**ALABAMA**
Archdiocese of Mobile
Monsignor William Skoneki
Diocese of Birmingham
Father Richard Donohoe

**ALASKA**
Archdiocese of Anchorage-Juneau
Bonnie Bezousek
Diocese of Fairbanks
Susan Clifton

**ARIZONA**
Diocese of Phoenix
Sister Mary Juanita Gonsalves
Sister Mary Angela Alexander, RSM
Diocese of Tucson
Zach Ferell

**ARKANSAS**
Diocese of Little Rock
Dennis Lee
Rebecca Cargile

**CALIFORNIA**
Archdiocese of Los Angeles
Adrian Flores
Kathleen Domingo
Michael Donaldson
Archdiocese of San Francisco
Valerie Schmalz
Melissa Viach
Diocese of Fresno
Monsignor Raymond C. Dreiling
Diocese of Monterey
Tish Scargill
Deacon Warren Hoy
Diocese of Oakland
Marc McKimmy
Cristina Hernandez
Diocese of Orange
Greg Walgenbach
Diocese of Sacramento
John Watkins
Laura Rios
Diocese of San Bernardino
Monsignor Tom Wallace
Sister Hortensia DelVillar
Diocese of San Diego
Rodrigo Valdivia
Marilyn Galvan
Diocese of San Jose
Father Daniel Urcia
William Perry
Leland Campbell
Crystal Catala
Diocese of Santa Rosa
Father Moses Brown
Diocese of Stockton
Digna Ramirez-Lopez

**COLORADO**
Archdiocese of Denver
Fara Kearnes
Diocese of Colorado Springs
Michelle Maher-Lyons
Diocese of Pueblo
Jimmy Dilorio

**CONNECTICUT**
Archdiocese of Hartford
Lynn Campbell
Diocese of Bridgeport
Father David Roman
Father Michael A. Boccaccio
Diocese of Norwich
Father Peter Langevin

**DELWARE**
Diocese of Wilmington
Monsignor George J. Brubaker

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