



2013
ANNUAL
REPORT

GIVE US THIS DAY

 CATHOLIC RELIEF SERVICES

“Yesterday is gone.
Tomorrow has yet to come.
We have only today.
Let us begin.”

—Blessed Teresa of Calcutta



LETTER FROM DR. CAROLYN Y. WOO

Each morning in my prayer, I ask for wisdom, strength, patience and the grace I will need that day. But most of all, I give thanks to God for being so generous, so bountiful, and for granting me the privilege of serving the poor through my work at Catholic Relief Services.

What you will see in the pages of this report is that God's bounty is evident throughout the world. It appears even at the worst of times, in the most difficult of circumstances, through the generosity and solidarity of people like you; through the skill and dedication of the employees of CRS; and, most of all, through the commitment of the Church in the United States to carry out the Gospel mission of serving the poor, wherever they may live.

At CRS, Christ's call to remain and keep watch with Him constitutes the foundation for all that we do, for our very existence. Our care for life, from conception to natural death, drives us to work wherever we find poverty, hunger, oppression or hopelessness. We want people around the world to see the face of God in the crops from a successful harvest, in the clear water of a new well, in the cry of a healthy baby, in a child's education, in peace replacing strife.

This day, like every day, offers us the opportunity to participate in God's work and His miracles, to find Him in every part of His human family. This is what we sought to do at CRS in fiscal year 2013, serving nearly 100 million people in 93 countries. And this is what we will seek to do every day, every year, as long as we are blessed with this wonderful opportunity.

May blessings overflow,



Dr. Carolyn Y. Woo
President & CEO



LETTER FROM BISHOP GERALD F. KICANAS



Photo by Rick D'Elia for CRS

I end my 3 years as chairman of the Catholic Relief Services Board of Directors with gratitude for the opportunity to serve our Lord through this remarkable institution that brings the message of hope to the poor of the world on this day and on every day.

At CRS we have devoted a great deal of thought this year to how we should be structured so that our important mission can be sustained and grown in the years ahead. We know we must be responsible stewards on behalf of our donors and of the poor. The Gospel demands that of us.

That important task has not detracted from our work, whether in areas facing emergencies and disasters, such as the Philippines, Central African Republic and the countries surrounding Syria—including my ancestral home of Lebanon—or in the scores of countries that are not making headlines where CRS helps so many to attain what God intends for them: lives of dignity and respect.

As board chairman, I have developed a deep appreciation for the thousands at CRS who get up every day determined to do a better job serving the poor than they did the day before—and an equal appreciation for the many who answer the call of solidarity and support this work.

Please join me in welcoming my successor, Archbishop Paul S. Coakley of the Archdiocese of Oklahoma City. Keep him and all who work on behalf of the poor in your prayers, this day and every day.

+ Gerald Kicanas

Bishop Gerald F. Kicanas
Diocese of Tucson
Outgoing Chair, CRS Board of Directors

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Photo by Karen Kasmauski for CRS

A Note of Gratitude & Welcome

We extend our heartfelt thanks to our outgoing board chairman, Bishop Gerald F. Kicanas of Tucson, who for the last 3 years has guided CRS strategically and steadfastly in serving the world's poorest people.

We also extend a warm welcome to Archbishop Paul S. Coakley of Oklahoma City, a CRS board member since 2012, as our new chairman of the board. We look forward to his leadership at this important moment in our history.



Photo by Karen Kasmauski for CRS



Photo by Sara A. Fajardo/CRS

WATER

IN EAST AFRICA, like many places in the developing world, scarce water supply, degraded natural resources and poor sanitation are root causes of chronic food shortages, insufficient family income and illness. We are sadly familiar with the faces of people who suffer when these realities converge in times of drought or famine.

But there is hope. We have learned that sound management of natural resources, increased crop production, and improved sanitation and hygiene all go hand in hand in the fight against poverty and hunger.

And it all starts with clean water.

Water at a glance:



40 WATER PROJECTS
IN 17 COUNTRIES



INVESTING \$15,145,402
TO BRING CLEAN WATER
CLOSER TO HOME



2,022,638 PEOPLE
WITH A CLEANER FUTURE

ON THIS DAY

Water and sanitation are also priorities in the camps that still shelter Somalis who fled famine and armed conflict in their homeland 2 years ago. Catholic Relief Services is providing sanitation and hygiene services in Kambioos, the newest camp in Kenya's Dadaab refugee complex.

Ahmed Hussein, at right with his daughter, Farhiya, 4, begins his day by slipping on rubber gloves, filling a bucket with water, and using soap and a broom to scrub his family's latrine in their compound in the camp. He is one of 79 camp hygiene promoters hired by CRS to visit Kambioos residents, deliver cleaning kits and explain the importance of hand-washing and good hygiene.

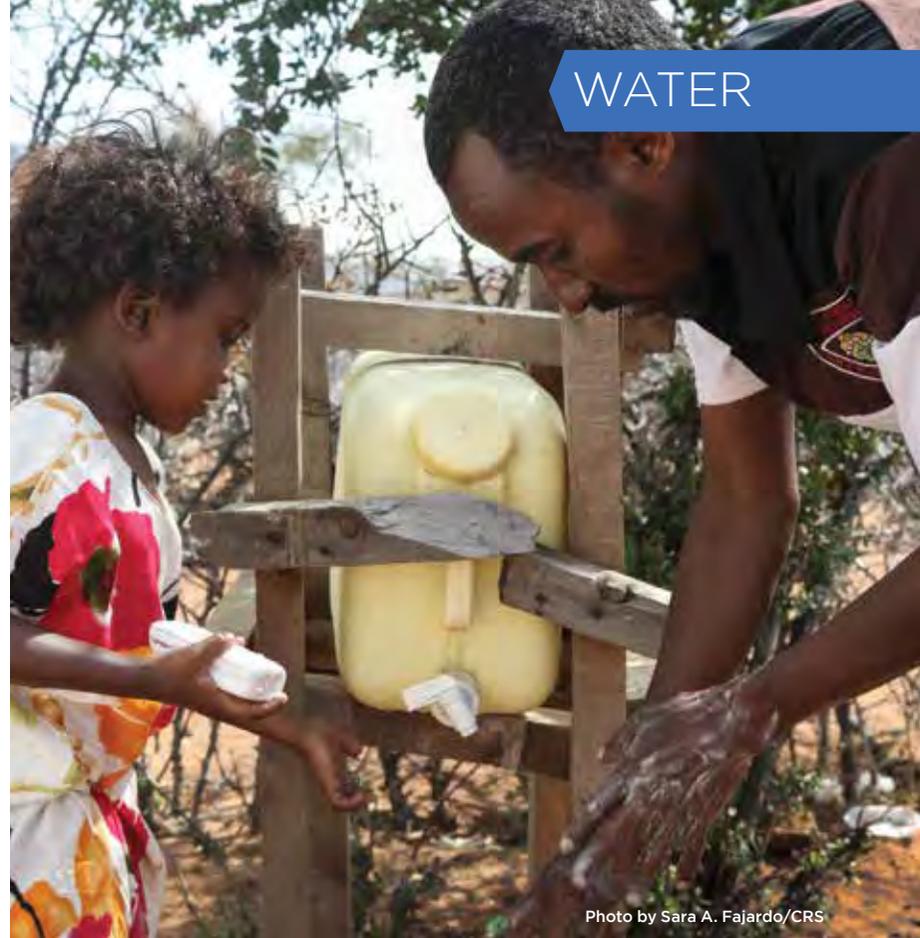


Photo by Sara A. Fajardo/CRS



**THE SECOND LEADING CAUSE OF DEATH
AMONG CHILDREN UNDER 5, DIARRHEA KILLS
ABOUT 760,000 CHILDREN EACH YEAR.
AS A WATERBORNE ILLNESS, IT IS EASILY
PREVENTED WITH SAFE DRINKING WATER,
IMPROVED SANITATION AND EDUCATION
ABOUT HYGIENE.**

Wellspring of Hope

People in East Africa have long suffered water-related hardships. That's why CRS' 5-year Wellspring of Hope initiative is working with rural communities in five East African nations—Ethiopia, Kenya, South Sudan, Tanzania and Uganda—to improve lives and livelihoods. We drill down to the water that runs below the surface. Or we tap into distant supply systems and bring water where it's needed most. And when it rains, we harvest and store the water in large-capacity tanks. Last year, we provided 31,788 people in Ethiopia with access to safe water within a mile of their homes.

HEALTH



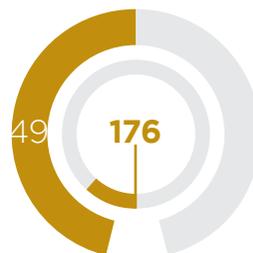
Photo by Sara A. Fajardo/CRS

OUR HEALTH PROJECTS BRING QUALITY CARE TO FAMILIES and communities with little or no access to doctors, clinics or hospitals.

We also help communities manage their own health care by strengthening the capacity of local public, private and faith-based partners to deliver the services that support good health.

And, since quality care is just one aspect of maintaining good health, our health projects use a collaborative approach that links multiple program areas—including agriculture, water, technology and peacebuilding—to help marginalized communities thrive.

Health at a glance:



176 HEALTH PROJECTS
IN 49 COUNTRIES



INVESTING \$88,834,265
TO BRING QUALITY CARE
TO SMALL COMMUNITIES



70,199,575 PEOPLE
WITH A HEALTHIER FUTURE

ON THIS DAY

In rural Malawi, drought seems nearly inevitable. So does running out of corn. When that happens, parents must decide which meal their children will have to skip.

Fatima Mkwate, at left with her youngest daughter, Hollis, is a volunteer health promoter for the Catholic Relief Services Wellness and Agriculture for Life Advancement project. With funding from the U.S. Agency for International Development, the 5-year WALA project is reducing hunger for 215,000 families in 273 communities by improving the health and nutrition of mothers and children, and by increasing the earning potential of small-scale farmers.

Fatima visits the women she monitors, sharing WALA recipes that rely on easily found—but often overlooked—local ingredients. She also checks to see that they have set up hand-washing stations and dug pit latrines, now that they know about the link between sanitation and illness.

When drought returns, the children of Mpindo Village—and hundreds of others like it—will still have enough to eat.



EACH YEAR, 22 MILLION CHILDREN LACK ACCESS TO THE MOST BASIC VACCINES. PROTECTING CHILDREN FROM PREVENTABLE DISEASES AND STRENGTHENING HEALTH SYSTEMS IN 14 COUNTRIES ARE THE GOALS OF A 3-YEAR, \$4.7 MILLION PROJECT FUNDED BY THE GLOBAL ALLIANCE FOR VACCINATION AND IMMUNIZATION, OR GAVI, WHICH ALSO STRIVES TO GIVE A STRONGER VOICE TO COMMUNITIES IN HEALTH CARE POLICY AND DELIVERY.





HIV AND AIDS

Photo by Karen Kasmauski for CRS

AS A RESPONSE TO THE GLOBAL HIV EPIDEMIC, the U.S. government launched the President's Emergency Plan for AIDS Relief in 2004. Ten years later, the efforts of PEPFAR and its partners—including Catholic Relief Services—have made an AIDS-free future an attainable goal.

As the lead agency of the AIDSRelief consortium, CRS played a significant role in implementing PEPFAR and in extending the reach of the Catholic Church as a major provider of HIV services around the world. The \$740 million AIDSRelief grant was the largest in CRS history.

Key to our approach was strengthening the capacity of more than 200 local, primarily faith-based facilities to manage HIV care and treatment programs on their own, which is crucial to long-term sustainability. By the end of 2013, after 9 years, we had successfully transitioned management responsibility for the program to local partners in 8 of the 10 countries.

AIDSRelief at a glance:



9 YEARS
IN 10 COUNTRIES



\$740,000,000
LARGEST GRANT
IN CRS HISTORY



707,000 PEOPLE GIVEN
HIV CARE AND TREATMENT



THE NUMBER OF NEW HIV INFECTIONS HAS DECLINED BY 33 PERCENT SINCE 2001, BUT THERE IS STILL WORK TO BE DONE. CRS CONTINUES TO PROVIDE SERVICES FOR PEOPLE LIVING WITH HIV—INCLUDING TREATMENT, NUTRITION, JOB TRAINING, MICROFINANCE OPPORTUNITIES AND SUPPORT FOR VULNERABLE CHILDREN—IN MORE THAN 30 COUNTRIES.



PEPFAR Extended

In 2013, both the U.S. House and Senate unanimously supported a 5-year extension of the PEPFAR program, representing our nation's continued commitment to the global fight against HIV. CRS' advocacy team provided guidance to congressional staff from both parties, including the "conscience clause" that allows organizations to opt out of portions of the law they find morally objectionable. CRS also mobilized our growing network of Catholics in the United States to support this landmark bill, which focuses international aid on those in greatest need.



Photo by Sara A. Fajardo/CRS

INNOVATION

DESPITE CONSIDERABLE PROGRESS IN THE LAST DECADE, MALARIA is still the leading cause of death in children under age 5 in Sierra Leone. Catholic Relief Services has been working there to raise awareness of the disease and encourage behavior change, especially among the parents of young children. Treated bed nets and early care are key to saving lives.

To track the progress and impact of malaria programs, CRS Sierra Leone partnered with the country's National Program for Malaria Control to implement a nationwide malaria survey. CRS used Apple 3GS iPhones and a software platform called iFormBuilder to increase the speed of data collection, monitoring and analysis.

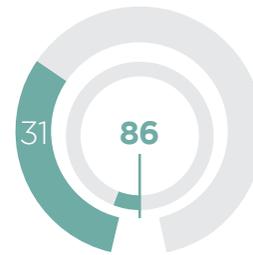
A similar paper-based survey in The Gambia took 2 years to complete. In Sierra Leone, communications technology delivered preliminary results within 2 months and will help us map a future in which young children don't have to die from this preventable, curable disease.

ON THIS DAY

In Madagascar, iPods were used to register farmers for seed fairs following a cyclone that destroyed 90 percent of their crops. With no cash crops available for sale, families were soon forced to eat the seeds they had saved for planting. The technology streamlines registration, eliminates error and fraud, and stores information that will help CRS and our partners plan future projects.

At a seed fair, Albertine Sampy, below, is pleased to find a variety of good quality, affordable seeds near her farm. She is going to plant corn again, but this time, she will also try some new seeds, like pigeon peas, that will allow her to diversify her crops and increase her sales.

Mobile Technology at a glance:



86 TECHNOLOGY PROJECTS
IN 31 COUNTRIES



7 PROGRAM AREAS

(agriculture, education, emergency response, health, microfinance, peacebuilding, water & sanitation)



INVESTING \$449,725
IN MOBILE TECHNOLOGY
TO SAVE LIVES



FEEDING THE HUNGRY, ACCESSING HEALTH CARE, ASSISTING IN NATURAL DISASTERS. THE FIRST SOLUTION TO THESE CHALLENGES THAT COMES TO MIND MAY NOT BE A CELL PHONE, BUT PERHAPS IT SHOULD BE. CELL PHONES, THE MOST QUICKLY ADOPTED TECHNOLOGY IN HISTORY, CONNECT MORE THAN PEOPLE. THEY PROVIDE INSTANT ACCESS TO RELEVANT AND OFTEN CRUCIAL INFORMATION TO THOSE WHO NEED IT MOST.



EMERGENCY RESPONSE & RECOVERY

WHEN VERY POOR COMMUNITIES ARE HIT BY DISASTER, whether natural or manmade, they have little to fall back on. If flooding ruins their harvests or their homes are destroyed by violence, they must start over.

2013 was a year in which we were reminded—again and again—how much the people we serve need our help and your compassion. Your generosity made it possible for Catholic Relief Services to launch immediate and long-term responses to an extraordinary range of natural disasters and conflicts.

In all, thanks to our donors, we were able to provide support to nearly 5.5 million people in 57 countries, meeting urgent needs or helping communities with ongoing projects to restore their livelihoods, rebuild their water systems and strengthen their ability to prepare for another crisis.

Nineteen countries faced immediate needs for shelter, water and food. Some of these were “silent” and never made news, but thousands of families still needed urgent assistance. Others, like the Syria refugee crisis, require multifaceted, long-term support.

And then, just days after the close of our fiscal year, the strongest tropical cyclone ever to make landfall hit the Philippines. On November 8, 2013, Super Typhoon Haiyan raged across the islands, leaving thousands dead and millions of homes destroyed. We were able to respond immediately and the recovery has already begun, although it will take years. Once again, you were with us.

 **ACTIVE EMERGENCIES**
FISCAL YEAR 2013



HAITI

Emergencies at a glance:



396 EMERGENCY PROJECTS
IN 64 COUNTRIES



INVESTING \$ 195,425,642
TO ASSIST THE WORLD'S
MOST VULNERABLE



5,475,782 PEOPLE
WITH NEW HOPE

SYRIA

BANGLADESH

PHILIPPINES

CENTRAL AFRICAN REPUBLIC

LAST MAY, CYCLONE MAHASSEN STRUCK BANGLADESH, KILLING 13 PEOPLE AND DESTROYING 49,000 HOMES, LEAVING JUST AS MANY SEVERELY DAMAGED. FORTUNATELY, DISASTER-PREPAREDNESS PLANS WERE ALREADY IN PLACE. CYCLONE SHELTERS BUILT BY CRS PARTNER CARITAS BANGLADESH KEPT 80,000 PEOPLE SAFE FROM THE STORM. WE ALSO PROVIDED HYGIENE AND SANITATION, FOOD AND ESSENTIAL LIVING SUPPLIES, AND CASH-FOR-WORK PROJECTS TO HELP COMMUNITIES CLEAN UP AND REBUILD.





RECOVERY BEGINS

RECOVERY IS ALREADY UNDERWAY IN THE PHILIPPINES following the devastation left behind by Typhoon Haiyan in November 2013. Our partnership with the country's Catholic Church and our many years of work there allowed us to respond immediately to urgent needs in the areas most heavily damaged by the storm.

Throughout the affected areas, rebuilding has already begun. Mountains of debris have been cleared from streets and neighborhoods, homes are being repaired with salvaged wood and tarps, and schools have reopened.

Catholic Relief Services has committed to helping 500,000 people with an integrated program of shelter, water and sanitation, disaster risk reduction and livelihoods. We will also continue to evaluate needs and adapt programming to ensure that it remains sustainable and effective.



SEEKING SAFETY

SYRIA IS AT THE CENTER OF A DEVASTATING HUMANITARIAN EMERGENCY—a civil war that began in March 2011 and continues to endanger and uproot millions of people.

CRS is working with our Catholic Church partners in the neighboring countries of Lebanon, Jordan and Egypt to provide urgent medical assistance, hygiene and living supplies, counseling and support for children.

Nearly 1 million of Syria's refugees are children. Most now live in unfamiliar and uncomfortable surroundings, unable to attend local schools and traumatized by atrocities they have witnessed. To give them structure and a sense of normalcy, we are supporting formal and informal education, tutoring, recreational activities and trauma counseling.

A SILENT CRISIS

Photo courtesy Matthieu Alexandre
for Caritas Internationale

CRISIS IN THE CENTRAL AFRICAN REPUBLIC has received little media attention in the United States, but an estimated 930,000 people—20 percent of the population—have fled their homes since rebels ousted the president in March 2013.

Millions of people are in urgent need of food, shelter and assistance. Although a new president took office in August, many embassies, including our own, remained closed.

Catholic Relief Services and our partner Caritas Mbaiki are working in the southern part of the country to provide emergency food and agricultural support. We are also supporting the work of Christian and Muslim religious leaders to promote conflict resolution and peacebuilding.



REBUILDING A NATION

IT HAS BEEN 4 YEARS SINCE A 7.0-MAGNITUDE EARTHQUAKE shook the Haitian capital of Port-au-Prince and surrounding areas, claiming 230,000 lives and leaving at least 1.5 million people homeless.

Today, we are working with our Haitian partners to lay the foundation for lasting change in health care, education, housing and agriculture.

Highlights of our recovery programming include the \$22.5 million reconstruction of St. Francois de Sales Hospital in Port-au-Prince, in partnership with the Catholic Health Association of the United States, turning the facility into a 200-bed teaching hospital; the Catholic Education Initiative, focused on building a vibrant Catholic school system throughout Haiti; and the development of innovative approaches for transforming camps into permanent housing communities, beginning with the construction of 125 housing units at Camp Carradeux.



AGRICULTURE

FAMILY FARMERS EVERYWHERE FACE MANY CHALLENGES, but rural communities in countries like India, Madagascar and the Philippines often lack even the basics—clean water, good seeds, a healthy mix of sunshine and shade, and arable land. Varying levels of education and training, and lack of access to market information compound these problems.

Catholic Relief Services works with small-scale farmers on everything from growing new seed varieties to planting shade trees, but we've expanded traditional agricultural programming to include another crucial element—linking farmers to markets.

We help farmers build resiliency by teaching them skills to gauge what local markets need. And that's how struggling communities can thrive on their own.

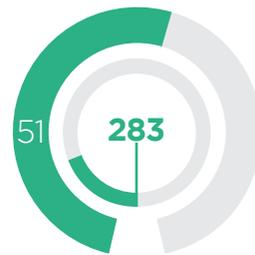
Farmbook

Farmbook is an agribusiness tool that applies information and communications technology to the many business challenges small-scale farmers face. It supports field agents in their work with farmers to plan their businesses, and, during the growing season, to evaluate productivity and profitability in real time.

Developed by Catholic Relief Services for use in Bangladesh, Ethiopia, Kenya, Madagascar, Malawi, Nicaragua, Serbia, Tanzania, Zambia and Zimbabwe, Farmbook includes nine multilingual distance-learning courses for farmers. It also helps to manage and track field agent service delivery.



Agriculture at a glance:



**283 AGRICULTURE
PROJECTS**
IN 51 COUNTRIES



INVESTING \$144,333,117
IN GROWING FOOD FOR THE
TABLE AND THE MARKET



3,654,726 PEOPLE
WITH IMPROVED AGRICULTURAL
SKILLS AND TRAINING

Farmers to Markets

In the Philippines, small-scale farmers often struggle to get fair prices for their crops and labor. They lack scale, access to credit and market information.

Catholic Relief Services organized farmers into small clusters that can work together to buy and sell their crops, increasing their production and income. We also trained them to meet the quality standards demanded by large-scale businesses like the Jollibee Foods Corporation.

With more than 2,500 stores, Jollibee runs one of the largest fast-food chains in the Philippines, and it needs onions for burgers—lots of them.

Today, a group of farmers organized and trained by CRS supplies more than 10 percent of Jollibee's onions. Jollibee gains an advantage by buying directly from a local source that offers stable supply and pricing.

CRS is working with thousands of farmers in the Philippines to grow and sell rice, coffee, cacao and other crops in high demand.

Photo by David Snyder for CRS

Soya ni Pesa

Soya ni Pesa is a 5-year project funded by the U.S. Department of Agriculture. Its goal is to help Tanzania become the leading producer, processor and exporter of soybeans in East Africa.

Achieving this goal means more stable futures for almost 14,000 farm families that struggle to earn a living in their country—one of the world's poorest—in spite of its abundant natural resources.

The project works with farmers by providing improved seed varieties and training on farming techniques, along with business management, community savings and lending, and links to markets.



Photo by Jennifer Hardy/CRS

ON THIS DAY

Farmers in India's rural Bihar province routinely face two hurdles that come directly from nature—long periods without rain, followed by violent storms that flood their farms. We're partnering with universities, local nonprofits and the Indian government to improve the variety of crops for different seasons, applying cutting-edge research to help struggling farmers.

Farmer Sudama Devi, above, was willing to test new seed varieties that are resistant to flooding and drought. Her neighbors were skeptical, but Sudama's new lentil plants are flourishing, even in the dry season. A few months earlier, she had a healthy rice harvest, in spite of flooding.

THERE ARE 842 MILLION HUNGRY PEOPLE IN THE WORLD. THREE-QUARTERS LIVE IN RURAL ASIA AND AFRICA. THEY ARE OVERWHELMINGLY DEPENDENT ON AGRICULTURE FOR THEIR FOOD AND HAVE NO OTHER SOURCE OF INCOME OR EMPLOYMENT. AS A CONSEQUENCE, THEY ARE EXTREMELY VULNERABLE TO NATURAL DISASTERS LIKE DROUGHT OR FLOODING.



U.S. OPERATIONS

CATHOLIC RELIEF SERVICES works with dioceses, parishes, schools and organizations throughout the United States to build a world free from the devastating effects of poverty, war and injustice.

In 2013, we engaged with 8.7 million Catholics in 15,370 parishes, dioceses and schools through programs such as CRS Rice Bowl, CRS Fair Trade, Catholics Confront Global Poverty, and programs for university and school students.

Catholics Confront Global Poverty

CCGP is an initiative of the United States Conference of Catholic Bishops, CRS and Catholics in the United States to defend the lives and dignity of people in need around the world, and to urge the U.S. government to respond through advocacy and action. Two of our most important successes in 2013 were mobilizing Catholic voters and lawmakers to support extending the PEPFAR program, which continues the global fight against HIV, and our work on Food for Peace and Food Aid, both part of the U.S. Farm Bill. By the end of fiscal year 2013, overall Food for Peace funding had been increased, with a focus on programs that address the root causes of hunger in poor communities.

Helping Hands

Helping Hands is a new CRS program that invites volunteers to actively join in our work to ease hunger around the world. Developed in partnership with Stop Hunger Now, a faith-based nonprofit, Helping Hands brings together volunteers from parishes, dioceses, schools and conferences to package nutritious meals for people in countries suffering from severe food shortages. The successful pilot benefited Burkina Faso and engaged 12,085 volunteers who packaged 1,395,453 meals (nearly 200 pounds of food) at 33 events.

U.S. Operations at a glance:



8.7 MILLION
CATHOLICS ENGAGED



15,370
PARISHES, DIOCESES
& SCHOOLS



\$7,549,136
RAISED BY CRS RICE BOWL



230 EVENTS
WITH KEY POLICYMAKERS



CRS Rice Bowl

CRS Rice Bowl helps Catholics in the United States enrich their engagement in the Lenten traditions of prayer, fasting and almsgiving, and offers resources for individuals, families, parishes and schools. Seventy-five percent of CRS Rice Bowl donations support our programs in the world's poorest countries, and 25 percent stay in local dioceses to fund community hunger-related programs. This year, CRS Rice Bowl raised \$7.75 million, which includes a 200 percent increase in online donations.

Borderlands Coffee

CRS is working with more than 35,000 small-scale coffee farmers in 12 countries. Our projects help farmers increase productivity, quality and income. We also work with coffee-farming families to expand alternative sources of income, reduce vulnerability to hunger and adapt to more volatile climate conditions.

For CRS' Borderlands project in Colombia, this was a year of exciting firsts: first direct sales of coffee to the U.S. market—a contract with Keurig Green Mountain, Inc.; first efforts to organize small, independent farmers for improved trading relationships; and the first time that Borderlands farmers earned premium prices based on coffee quality and certification.

Fair Trade

Respecting the dignity of work, addressing the causes and effects of poverty and helping build more just societies are at the heart of our mission. We believe that fair wages and good working conditions everywhere help build the respectful, enduring and peaceful relationships that lead to strong, resilient communities.

Here in the United States, Catholic Relief Services Fair Trade ambassadors work with Catholics to increase awareness of economic justice and fair trade practices. Overseas, we provide agricultural and market expertise to coffee producers and cacao growers in Central and South America, the Caribbean, East Africa and Southeast Asia.

Photo by Silverlight for CRS

Workers' Rights

Picking tea leaves is backbreaking work. It's seasonal, too: when there's no work, there's no pay. Wages are so low that children are forced to leave school to help earn an income. The same families, mostly members of an ethnic minority, have worked on the same private estates for generations. Most feel they have no other option.

We're working with our local Caritas partner to repair tea workers' dilapidated bunkhouses, giving them safe and dry places to live. We're also teaching people about their rights under Sri Lankan law, how to access benefits, and the importance of education and money management—to help the next generation see a future beyond picking tea.



Photo by Jennifer Hardy/CRS

ON THIS DAY

Yogaraja, above, lives on a tea estate in the village of Sripuram. She and her husband support their two daughters and Yogaraja's mother and sister. Her husband's wages from a rice mill barely cover household expenses. Yogaraja was seriously injured and finds it difficult to stand all day picking tea, but if she didn't work, her daughters couldn't go to school.

"We want good lives like everyone else. Our dry house is a step toward a good life. And I am determined that my daughters finish school. My only choice was to pick tea. I want them to have more choices. I find the strength to work when I think of my children."



Photo by Jennifer Hardy/CRS



Photo by Alice Moyo/CRS

EDUCATION

CRS WORKS WITH MORE THAN 400,000 VULNERABLE CHILDREN AFFECTED BY HIV. Most have lost one or both parents to AIDS, and their needs—for safe shelter, food, health care, even help with raising younger siblings—are so complex that just getting to school can sometimes seem impossible.

In rural Zimbabwe, we're working to provide the full range of support these children need. And, through an innovative partnership with World Bicycle Relief, 1,976 children now have bicycles to ride to school, saving them from walking as far as 9 miles a day on dark, and often dangerous, roads. Above, 100 children from Simuchembo Secondary School in the Diocese of Gokwe learn how to ride safely.

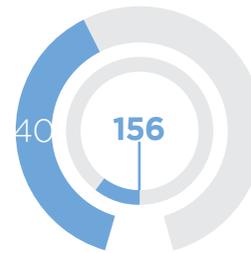
Education for All

Based on our experiences in rural Pakistan, we know that education projects designed to increase school attendance, especially among girls, can succeed only with the support of several key groups, particularly religious leaders. When religious leaders are involved and find support in the Quran for educating both boys and girls, we have the foundation we need to engage parents, teachers and the whole community in providing safe schools, training and culturally appropriate materials for all children.

ON THIS DAY

For Nighat, a female teacher at the Government Girls Primary School in Pakistan, below, community support for her school—and CRS' involvement—have made all the difference. “The mothers’ group for my school has been key to better education,” says Asmat. “The mothers care, and then the students do better. Other organizations left piles of books and drove away. CRS supported us for a long period of time, and they answer our text messages any time.”

Education at a glance:



156 EDUCATION PROJECTS
IN 40 COUNTRIES



INVESTING \$46,425,905
TO MAKE EDUCATION A PART
OF EVERY CHILD'S LIFE



2,454,839 PEOPLE
WITH A BETTER EDUCATION



EDUCATION IS CRITICAL TO HUMAN DEVELOPMENT AND ECONOMIC GROWTH. POVERTY FORCES CHILDREN OUT OF SCHOOL AND INTO WORK BECAUSE THEIR PARENTS CAN'T AFFORD TO EDUCATE THEM, YET EVERY YEAR OF SCHOOLING CAN INCREASE A PERSON'S EARNINGS BY AS MUCH AS 8 PERCENT. WHEN POOR PEOPLE, WOMEN AND MARGINALIZED GROUPS HAVE ACCESS TO A QUALITY EDUCATION, A NATION'S ECONOMIC GROWTH IS MORE LIKELY TO BE STRENGTHENED AND SUSTAINED.

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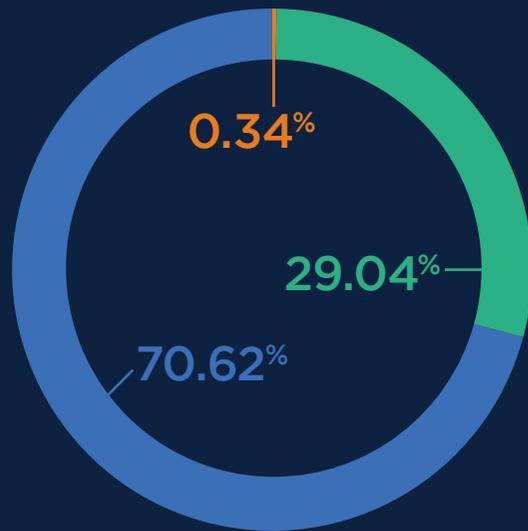
CRS — USCCCB

Statement of Activities

	2013			2012
	UNRESTRICTED	RESTRICTED	TOTAL ALL FUNDS	TOTAL ALL FUNDS
OPERATING REVENUE (in thousands)				
CRS Collection	\$ 12,436	\$ -	\$ 12,436	\$ 13,292
CRS Rice Bowl	-	7,549	7,549	6,554
Other private support and revenue	133,517	22,451	155,968	176,249
Public support and revenue	427,626	343	427,969	501,318
Investment and other income	761	1,319	2,080	3,711
Net assets released from restrictions	56,779	(56,779)	-	-
TOTAL OPERATING REVENUE	\$ 631,119	\$ (25,117)	\$ 606,002	\$ 701,124
OPERATING EXPENSES (in thousands)				
PROGRAM SERVICES				
Emergency	\$ 195,426	\$ -	\$ 195,426	\$ 232,830
Agriculture	144,333	-	144,333	146,175
Health	88,834	-	88,834	88,038
HIV and AIDS	51,221	-	51,221	106,953
Education	46,426	-	46,426	48,026
Peace and Justice	28,767	-	28,767	25,407
Water & Sanitation	15,146	-	15,146	-
Welfare	8,073	-	8,073	28,581
Small Enterprise	6,547	-	6,547	7,361
Total Program Services	\$ 584,773	\$ -	\$ 584,773	\$ 683,371
SUPPORTING SERVICES				
Management and general	\$ 20,078	\$ -	\$ 20,078	\$ 20,449
Public awareness	6,980	-	6,980	6,851
Fundraising	20,695	-	20,695	21,747
Total Supporting Services	\$ 47,753	\$ -	\$ 47,753	\$ 49,047
TOTAL OPERATING EXPENSES	\$ 632,526	\$ -	\$ 632,526	\$ 732,418
CHANGE IN NET ASSETS FROM OPERATIONS	\$ (1,407)	\$ (25,117)	\$ (26,524)	\$ (31,294)
NON-OPERATING REVENUE AND (EXPENSES) (in thousands)				
TOTAL NON-OPERATING REVENUES AND EXPENSES, NET	\$ 46,826	\$ 274	\$ 47,100	\$ 15,330
CHANGE IN NET ASSETS	\$ 45,419	\$ (24,843)	\$ 20,576	\$ (15,964)
NET ASSETS, BEGINNING OF PERIOD	\$ 42,344	\$ 121,328	\$ 163,672	\$ 179,636
NET ASSETS, END OF PERIOD	\$ 87,763	\$ 96,485	\$ 184,248	\$ 163,672

Catholic Relief Services ensures that the funds you have so generously entrusted to us go where they are needed most. In the interest of stewardship, only summary financial information is provided in this annual report. For complete financial statements, including auditor's notes, please visit: crs.org/about/finance/pdf/2013-financials.pdf or call 888-277-7575.

FINANCIAL SUMMARY



- PRIVATE SUPPORT AND REVENUE
- PUBLIC SUPPORT AND REVENUE
- OTHER

Operating Revenue (in thousands)

PRIVATE SUPPORT AND REVENUE		
2.05 %	CRS Collection	\$ 12,436
1.25	CRS Rice Bowl	7,549
16.59	Other private contributions	100,524
4.85	Foundation and other private grants	29,383
3.85	Bequests	23,309
0.45	Private in-kind gifts	2,752
29.04 %	Total Private Support and Revenue	\$ 175,953

PUBLIC SUPPORT AND REVENUE		
20.77 %	Commodities and freight	\$ 125,850
37.84	USG Grants	229,335
11.60	Other public grants and contributions	70,277
0.41	Public in-kind gifts	2,507
70.62 %	Total Public Support and Revenue	\$ 427,969

OTHER		
0.34 %	Investment and other	\$ 2,080
100.00 %	TOTAL OPERATING REVENUES	\$ 606,002



- PROGRAM SERVICES
- SUPPORTING SERVICES

Operating Expenses (in thousands)

30.89 %	Emergency	\$ 195,426
22.82	Agriculture	144,333
14.04	Health	88,834
8.10	HIV and AIDS	51,221
7.34	Education	46,426
4.55	Peace and Justice	28,767
2.39	Water & Sanitation	15,146
1.28	Welfare	8,073
1.04	Small Enterprise	6,547
92.45 %	Total Program Services	\$ 584,773

3.27 %	Fundraising	\$ 20,695
3.18	Management and General	20,078
1.10	Public Awareness	6,980
7.55 %	Total Supporting Services	\$ 47,753
100.00 %	TOTAL OPERATING EXPENSES	\$ 632,526



A JOURNEY OF HOPE

In June 2013, Catholic Relief Services donor Stephen Kaneb took a CRS Journey of Hope, a 3-day visit to Lebanon. Here is an excerpt from his reflections:

“For most of my life, I had wondered whether I’d ever see the beautiful country that my great-grandfather left behind 120 years ago. This trip gave me a chance to meet my Lebanese relatives and to bear witness to the many good works made possible by CRS and our partners...”

“Lebanon embraces different religions in its constitution. The three leadership roles are shared among a Christian as president, a Shiite Muslim as chairman of the Parliament and a Sunni Muslim as the prime minister. We were often reminded of how well Caritas Lebanon serves the most vulnerable here, and the Catholic Church enjoys great respect as a result.

“We met many extraordinary and dedicated people in Lebanon, but the final day of the trip was the most dramatic. After Mass, we went to the Migrant Retention Center, an underground parking garage where more than 650 foreign nationals are held in very difficult conditions. Through CRS funding, these detainees finally have mattresses, health care and ventilation. As we were leaving, I noticed a young woman arriving in handcuffs, escorted by two soldiers. I imagined my daughter in this woman’s place, headed for months in limbo in an underground parking garage in a foreign land.

“Next, we visited with Syrian refugees in the Bekaa Valley and at three sites in Zahle. Traditionally, Syrian farm workers move to the Bekaa Valley during the growing season and then return home. Now, they’re staying and bringing their families. Many no longer have a home.

A JOURNEY OF HOPE: LEBANON

“In Zahle, the refugees have traveled across the mountains to get to Lebanon, many times through wilderness, out of fear of what might happen at legal border crossings. Many stepped forward to share their stories through interpreters. We heard from a mother whose three sons were lost on the journey through the Syrian wilderness and from a 17-year-old woman who had given birth in the settlement to a beautiful child. Fortunately, her husband—one of the few men we met—was with her. All around us, children played.

“We then visited a family of 25. At the border, the sole man of the family had paid a taxi driver \$100 to tell him where he could take his elderly mother and their relatives. He had broken his arm during the bombings. The family carried the mother over the mountains to get here. Their makeshift home was neat as a pin. The family was drying peas for storage. The elderly mother

had netting to keep the flies away. Across the street, the block buildings showed many aged bullet holes. The children played.

“Next we visited a four-story block building abandoned during construction. Twenty families from Damascus had moved in. These families have lost what little they had. Most of the women have lost their husbands. They have been changed for life by the brutality of this conflict. The Lebanese building owner has installed construction lighting. Caritas provides health care and social workers. The children played, one of them with a toy pistol.

“During this last day of our visit, I have been reminded time after time of the cover of CRS’ 2012 annual report. It’s a photo of three smiling children with the words above: ‘Where God Is.’ Just today, we met God many times.”





DONOR ACKNOWLEDGMENTS

WE GRATEFULLY ACKNOWLEDGE those who supported the work of Catholic Relief Services in fiscal year 2013 with gifts of \$10,000 or more.

We also wish to thank the thousands of individuals, families, organizations, Catholic dioceses, parishes, colleges, universities, schools and religious orders in the United States for your steadfast support. Each year, you demonstrate your compassion for those who are less fortunate by giving to the CRS Collection and CRS Rice Bowl, as well as by supporting our other programs.

Your generosity makes it possible for us to ease suffering and provide assistance to those in greatest need around the world.

CRS recognizes the following donors for their gifts during fiscal year 2013 (October 1, 2012, to September 30, 2013).

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Catholic Relief Services gratefully and prayerfully remembers those donors who made provisions in their estate plans in support of the world's poor men, women and children. The following are the names of those whose bequests were received in fiscal year 2013.

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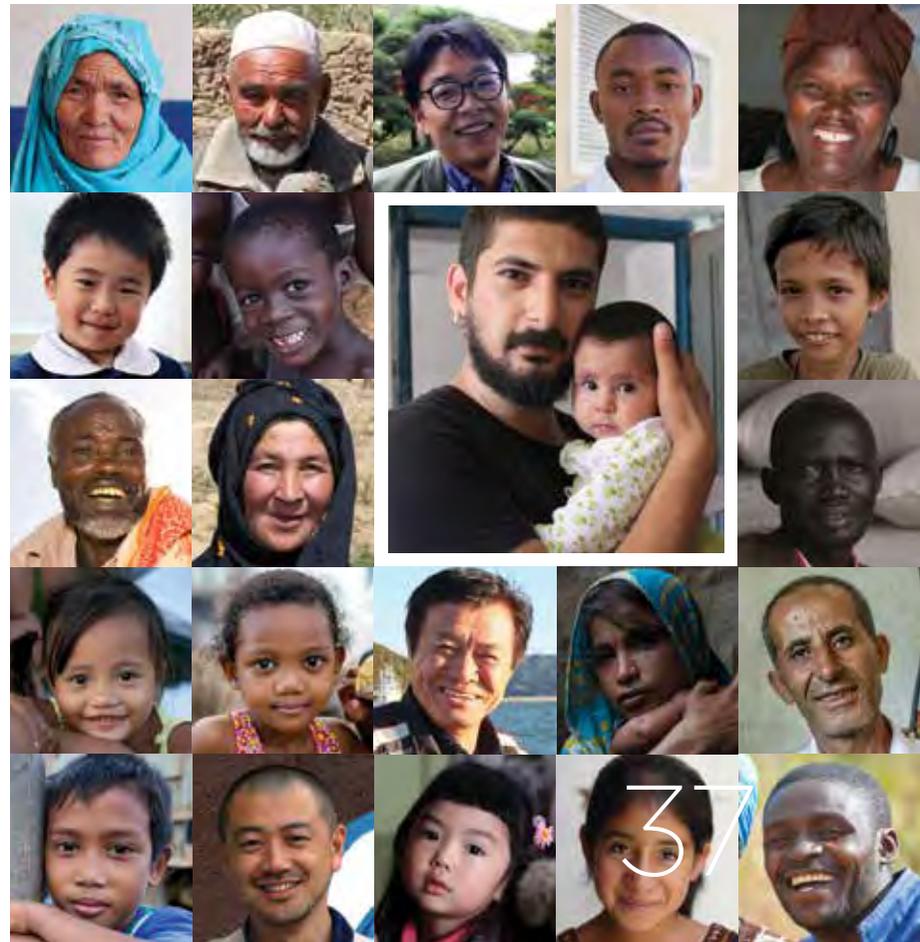
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ACR Acting Country Representative
ARD Acting Regional Director
CM Country Manager
CR Country Representative
CTL Country Team Leader
DRD Deputy Regional Director

HOO Head of Office
OM Outreach Manager
RD Regional Director
ROM Regional Outreach Manager
SAZR South America Zonal Representative
SR Subregional Representative



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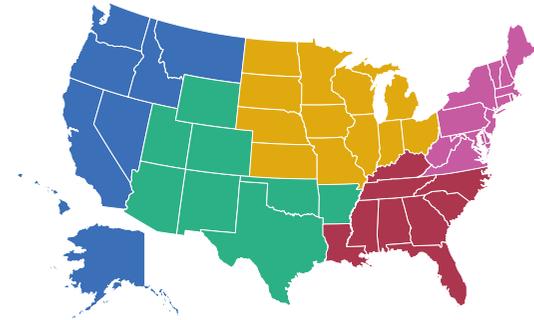
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The role of Catholic Relief Services' five domestic regional offices is to inform Catholics in the United States about global solidarity and engage them in living out their faith with their brothers and sisters in need around the world through involvement in CRS programs and advocacy.

Regional staff members work with dioceses, parishes, Catholic schools, universities, faith-based groups and religious communities. They also collaborate with the CRS Charitable Giving and Overseas Operations divisions to provide resources and opportunities for Catholics in the United States to pray, learn, act and give.



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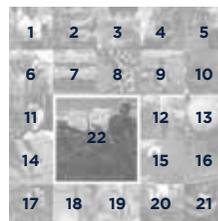
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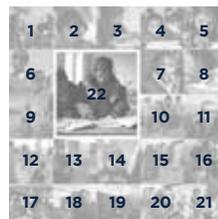
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When the discouraged cry for hope, make me hope
When the hungry cry for bread, make me bread
When the thirsty cry for water, make me water
When the suffering cry for help, make me help
When the sick cry for healing, make me healing
When the bound cry for freedom, make me freedom
When the outcast cry for love, make me love

—Edward O’N. Hoyt



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