



A word cloud of terms related to poverty and social justice. The words are arranged in various orientations and colors. The most prominent word is 'poverty' in large blue letters. Other significant words include 'poor' in purple, 'family' in orange, 'human' in brown, 'development' in blue, 'economic' in orange, 'world' in green, 'solidarity' in orange, 'today' in orange, 'peace' in green, 'dignity' in blue, 'every question' in blue, 'ethical' in blue, 'countries' in orange, 'marginalization' in purple, 'moral' in green, 'important' in purple, 'community' in orange, 'globalization' in green, 'international' in blue, 'conscience' in orange, 'fight' in blue, 'society' in green, 'children' in purple, 'peoples' in blue, 'expenditures' in purple, and 'Church' in blue.

ethical marginalization population international fight society children  
moral important community poor human economic peoples  
countries development poverty peace every question  
globalization family dignity Church today solidarity  
conscience

## **Catholic Relief Services Mission Statement**

Catholic Relief Services carries out the commitment of the Bishops of the United States to assist the poor and vulnerable overseas. We are motivated by the Gospel of Jesus Christ to cherish, preserve and uphold the sacredness and dignity of all human life, foster charity and justice, and embody Catholic social and moral teaching as we act to:

- Promote human development by responding to major emergencies, fighting disease and poverty, and nurturing peaceful and just societies; and,
- Serve Catholics in the United States as they live their faith in solidarity with their brothers and sisters around the world.

As part of the universal mission of the Catholic Church, we work with local, national and international Catholic institutions and structures, as well as other organizations, to assist people on the basis of need, not creed, race or nationality.

Approved by the Catholic Relief Services Board of Directors on September 11, 2008.

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**From the cover:** This word cloud was derived from a speech given by Pope Benedict XVI for the celebration of the World Day of Peace, January 1, 2009, entitled “Fighting Poverty to Build Peace.” The more often the pope used a word in his speech, the larger it appears.

**De la contratapa:** esta nube de palabras salió de un discurso dado por el Papa Benedicto XVI con motivo de la celebración del Día Mundial de la Paz el 1º de enero de 2009, titulado “Combatir la pobreza, construir la paz”. Las palabras que aparecen más grandes son las que fueron utilizadas con más frecuencia por Su Santidad.





## Meeting the Challenge

Dear Friend,

In 2009, we all faced tough times.

The continuing global financial crisis immeasurably increased the suffering of the desperately poor and vulnerable families of the world. The cost of food and fuel, combined with the decline in the value of the dollar and decreased private contributions, also made Catholic Relief Services' work more challenging.

The crisis affected Americans as well, but we also discovered a silver lining: Although private donations decreased, the number of supporters who contacted us through phone calls, letters and e-mail actually grew. Faithful donors who had given to us over the years continued to value their relationships with the poor overseas through CRS. We are truly blessed.

In fiscal year 2009, CRS continued to extend our reach. Our HIV and AIDS programs directly served more than 8 million people this year. And we are mounting other health initiatives, including distributing 2.8 million insecticide-treated mosquito nets that will help stop the

spread of malaria in Niger, thanks to a grant from the Global Fund to Fight AIDS, Tuberculosis and Malaria.

We responded to several emergencies, such as drought in Kenya, flooding in Burkina Faso, and a string of disasters in Asia and the Pacific region: typhoons in the Philippines and Vietnam, an earthquake in Indonesia, a tsunami in Samoa and Tonga, and monsoon flooding in India. We also continued to serve people affected by ongoing violence in Sudan, Zimbabwe, Democratic Republic of the Congo, Sri Lanka, Pakistan and Afghanistan.

This year saw the completion of our five-year Indian Ocean tsunami rebuilding and recovery effort. This incredible gesture of solidarity on the part of the American people has accomplished a great deal. CRS renovated or built more than 13,000 permanent homes in India, Indonesia and Sri Lanka. In Aceh province, Indonesia, we worked on more than 300 community infrastructure projects, including the

reconstruction of a health clinic and the construction of a Mother and Child Hospital in Banda Aceh, a full-service facility that is the first of its kind in the region.

Thanks to the generosity of the Catholic community, our private support in the 2009 fiscal year totaled \$156 million, which helped leverage an additional \$625 million in resources from the U.S. government and other organizations and ultimately benefited nearly 130 million people. Our program expenses totaled \$768 million, marking the first time our programming exceeded the \$700-million mark.

Thank you for your steadfast support of our mission and for your solidarity with our human family around the world.

A handwritten signature in blue ink that reads "Ken Hackett". The signature is fluid and cursive.

Ken Hackett  
President



## Letter From Archbishop Dolan

Dear Friend,

Since it was founded in 1943, Catholic Relief Services has carried out the commitment of the Catholic bishops of the United States to extend a hand of help and hope to our brothers and sisters living in poverty around the world. It is our mission to help the Church fulfill its duty of charity, as described by Pope Benedict XVI in his encyclical “Deus Caritas Est” (“God is Love”): “The Church cannot neglect the service of charity any more than she can neglect the Sacraments and the Word.”

As you leaf through the pages of this annual report, you will see the fruit borne of that commitment.

One very happy occurrence this past year is that I was appointed Archbishop of New York. There is a very close historic connection between our archdiocese and CRS, which was headquartered in New York for 46 years—some of them at the Catholic Center where I now have my offices—before moving to Baltimore in 1989. I am pleased to help maintain this historic link between New York and CRS.

Yours in Christ,

A handwritten signature in blue ink that reads “+ Timothy M. Dolan”.

Most Reverend Timothy M. Dolan  
Archbishop of New York  
Chairman of the Board

## A Word of Thanks



**Archbishop Dolan visits patients resting outside St. Francois de Sales Hospital in downtown Port-au-Prince 11 days after the January 12 earthquake in Haiti.**

Photo courtesy of William Farrington

On January 12, 2010, the world watched in horror as Haiti experienced a calamitous earthquake. Thanks to the overwhelming generosity of many millions of supporters across the United States, CRS was able to respond immediately to save lives and help the people of Haiti begin their long journey toward a better future.

For updates on our progress, visit [crs.org](http://crs.org). More complete information will be included in our 2010 annual report. Thank you for your generosity, your compassion and your prayers.



In September 2009, we saw this young resident of the Philippines slogging through the streets in a province outside of Manila five days after Typhoon Ketsana struck.

The massive flooding that resulted killed more than 200 people and forced hundreds of thousands to flee their homes. Evacuees ended up sleeping in gymnasiums, schools and other public areas. Many of those who were able to return home found that most of their possessions had been destroyed. Catholic Relief Services and our partner, Caritas Philippines, immediately began reaching out to flood survivors. Hundreds of volunteers—often Catholic teens and college students—helped pack food and clothing for distribution to the people affected.

Assisting people displaced by natural disasters or armed conflict remains an

important focus for us. Whether it's providing relief and shelter to flood survivors in the Philippines, helping people displaced by fighting in Pakistan's Swat Valley, or responding to the drought in Ethiopia this year—using the aid of the U.S. Agency for International Development's Food for Peace program to reach tens of thousands of people at risk with \$150 million in food—CRS seeks to protect the dignity and basic human rights of all people.

Responding to disasters is just part of the picture. The other part is helping communities prepare for them. We recognize the importance of investing in emergency preparedness. Part of our

mission is to help communities develop emergency plans so that they can make decisions that help lessen the devastation of a natural or man-made disaster. We help communities to craft response plans that involve everyone. We work with them to understand the nature of the disaster, to create early warning systems and to organize a collective response. Why? Because being prepared for emergencies saves lives.

**Typhoon Ketsana struck the Philippines in late September, flooding villages like Sapang Bayan, here on its fifth day underwater.**

Photo by Laura Sheahan/CRS



# Ready for Disaster

**Villagers in Orissa, India,  
prepare for emergencies by  
practicing drills.**

Photo by Amiran White for CRS



**Adama Sikoto digs through  
the wreckage of her home  
after massive flooding in  
Burkina Faso.**

Photo by Lane Hartill/CRS





**Students at Saint Paul University in Manila pack kits with food, clothes and other essentials to deliver to flood survivors.**

Photo by Laura Sheahen/CRS



**A boy stands in front of debris left by the 7.6-magnitude earthquake that hit off the coast of Sumatra on September 30.**

Photo by Laura Sheahen/CRS



# Fruits of Their Labor

As the sunrise peeks over a Mexican hillside community, Patricio Felix grabs a plastic container filled with more than 1,200 hand-made tortillas and heads out to distribute them to local stores.

What used to take five hours on foot now takes a little less than an hour, thanks to the car Patricio purchased with the profits his family made selling tortillas.

As it did in much of the world, the economic crisis hit Patricio's Sonoran community hard. U.S.-owned factories closed their doors, leaving thousands of households without a primary source of income. Many of the unemployed are women and single mothers. Patricio lost his job as a factory security guard and his wife, Guadalupe, lost her job at the plastics company.

Catholic Relief Services Mexico launched a microfinance project, *EnComun de la Frontera* (Common Good on the Border), to provide working capital and financial services to 6,500 displaced workers

along the Mexican border and help them build up their small businesses.

Building their business with this micro-finance project has allowed Patricio and Guadalupe to purchase a dough mixer. Now they can make more tortillas, close to 2,400 a day, which they sell for 85 cents to \$1 per dozen.

CRS provides people around the world with the necessary tools to build their own bright futures. The recently launched *Tubaramure* (Let's Help Them Grow) project in food-scarce Burundi—where malnutrition is common—will provide more than 102,000 expectant mothers and their young children with a complete diet, pre- and postnatal care, and classes on how to use local foods for better nutritional results.

The first two years of life are crucial to growth of brain and body. These formative years reach beyond childhood and have a direct impact on a person's health and achievement as an adult. The United Nations reports that 46 percent of Burundian children under 5 suffer from stunted growth as a result of long-term malnutrition. Through the Tubaramure project, funded by the U.S. Agency for International Development, CRS is working to ensure that these children receive the nutritional support they need to reach their highest potential.

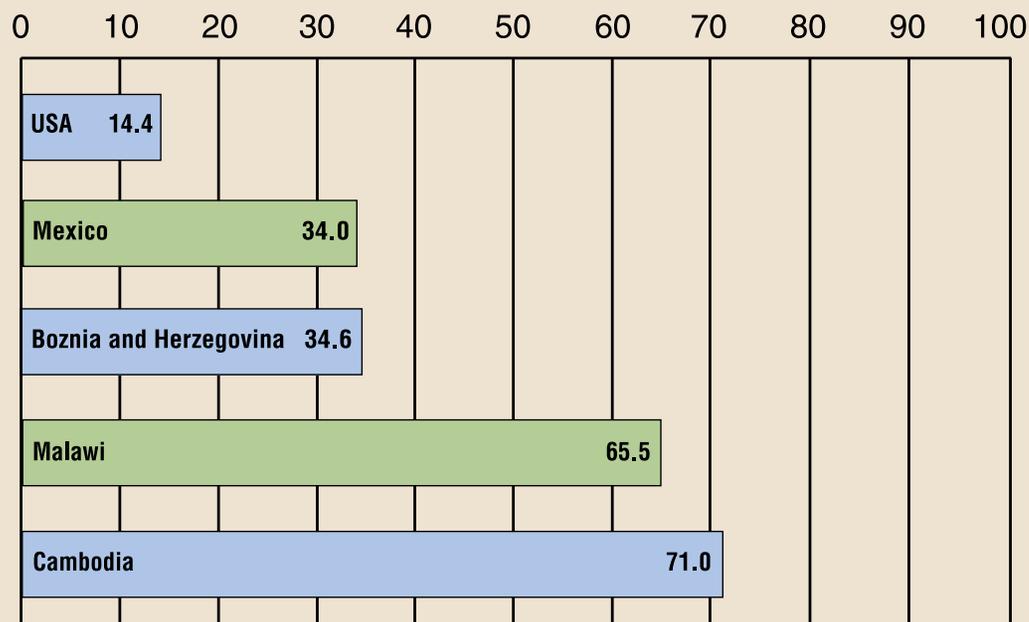
**Guadalupe Garcia makes tortillas at her home in Mexico.**

Photo by Hilda M. Perez for CRS

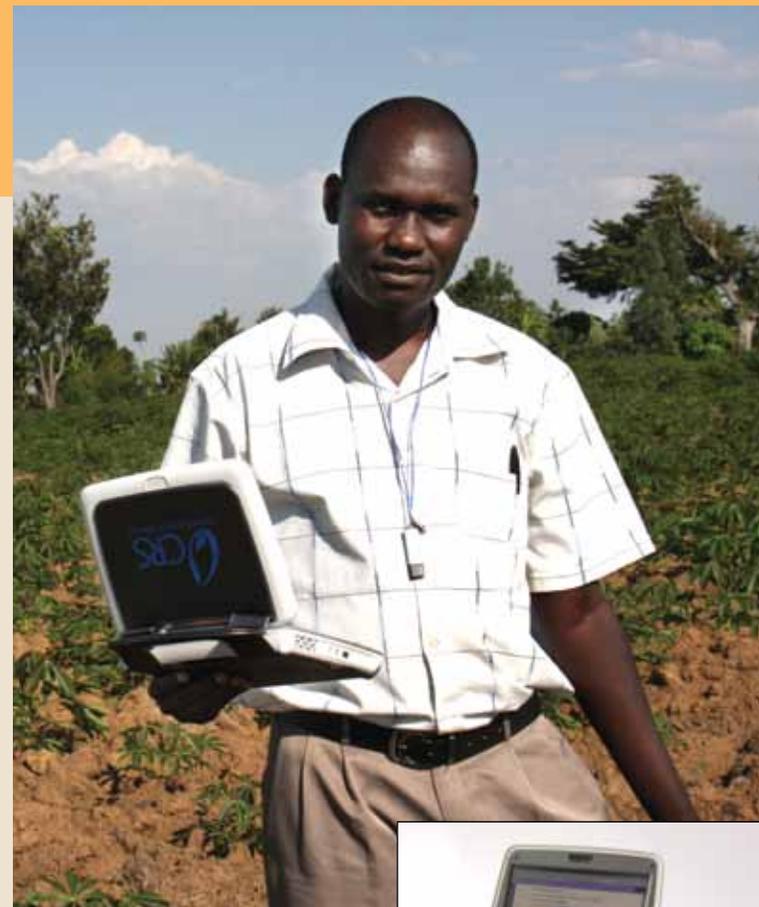


# Fruits of Their Labor

## Percentage of Household Budget Spent on Food\*



\*Source: 2004 Food and Agriculture Organization Food Security Statistics



CRS Kenya staff member Benard Otero uses a ruggedized mini-laptop to collect and share data for stemming the spread of two cassava diseases in eastern and central Africa as part of a project funded by the Bill & Melinda Gates Foundation.

Photo by Debbie DeVoe/CRS

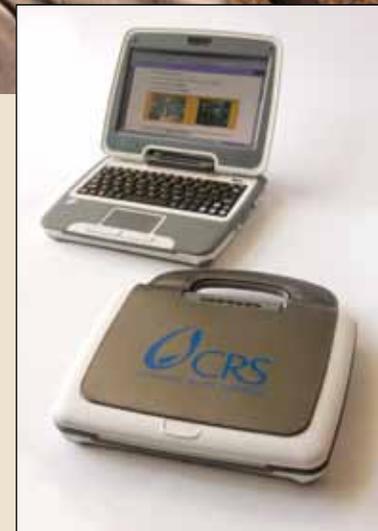


Photo by Jim Stipe/CRS



**Farmer David Mwesige of Uganda bought pineapple seeds with the help of a loan from his village's microfinance program.**

Photo by Andrew McConnell for CRS



**CRS-supported farmers' groups in Tanzania contribute money to small savings and loan institutions. Access to revolving loans lets the farmers expand their businesses.**

Photo by David Snyder for CRS



**Innocente Uzamukunda helps to bury banana plants infected with wilt in Rwanda. Proper destruction holds the infection at bay and creates rich soil for replanting other crops.**

Photo by Rick D'Elia for CRS



# Precious Water

For most of us, access to water means turning on a faucet. Not so for the women of the village of Rhoka in Kenya.

Getting water there meant skirting the possibility of a crocodile attack on a long walk that was getting longer all the time as the drought in East Africa took hold. In 2009, Catholic Relief Services worked through the Catholic Diocese of Garissa to build two wells, each with a hand pump, as part of the Global Water Initiative efforts funded by the Howard G. Buffett Foundation.

“We used to walk under the scorching sun all day long in search of water,” resident Amina Diney says. “Now it takes just 15 minutes for women to get water.”

This is just one of the many CRS projects to aid some of the 30 million people across the Horn of Africa threatened by this drought. Beyond East Africa, we brought water purification tools to cholera-ravaged areas of Zimbabwe and irrigation systems to rice growers in Madagascar.

**A woman pumps water from a well dug by CRS as part of ongoing Global Water Initiative efforts in Kenya.**

Photo by David Snyder for CRS

Too much water brings its own problems, including disease when it acts as a breeding ground for mosquitoes that carry malaria. CRS and partners distributed 2.8 million insecticide-treated mosquito nets in Niger, with support from the Global Fund to Fight AIDS, Tuberculosis and Malaria. In five years, the program aims to have 80 percent of children younger than 5 and pregnant women sleeping under the nets.

Back in East Africa, a CRS-donated drilling rig was used by an Ethiopian Catholic Church partner to drill a borehole in Dire Dawa, an arid district in eastern Ethiopia. It provides 2,400 households with clean water.

The Secretary-General of the Ethiopian Catholic Secretariat, Abba Hagos Hayish, toured some of the communities benefiting from this work. He asked a Muslim woman filling a 5-gallon jug with water from one of the system’s taps if she knew who was responsible for the project.

“They call themselves *Catholics*,” she said. “I’m not sure exactly what that means, but we give thanks to God for their work.”



**CRS donor Geraldine Carolan traveled to Ethiopia in June 2009 to visit CRS projects that transform lives through clean water.**

**“We saw firsthand how something so mundane to us can lift families out of chronic food insecurity and poverty,” Ms. Carolan said.**

**Water projects in East Africa are a top priority for CRS.**

Photo by Chris Arthen/CRS



# Precious Water



**Antonia Garcia Zuniga has clean drinking water, thanks to a CRS-led water project in Nicaragua, funded by the Howard G. Buffett Foundation Global Water Initiative.**

Photo by Rick D'Elia for CRS

**400 million**  
children have no  
access to safe water\*

\*Source: UNICEF *The State of the World's Children 2005: Children Under Threat*

**2.6 billion**  
people lack  
basic sanitation†



**A CRS-built water system in Koye Jijeba, Ethiopia, saves community members a 6-mile trip.**

Photo by Jim Stipe/CRS



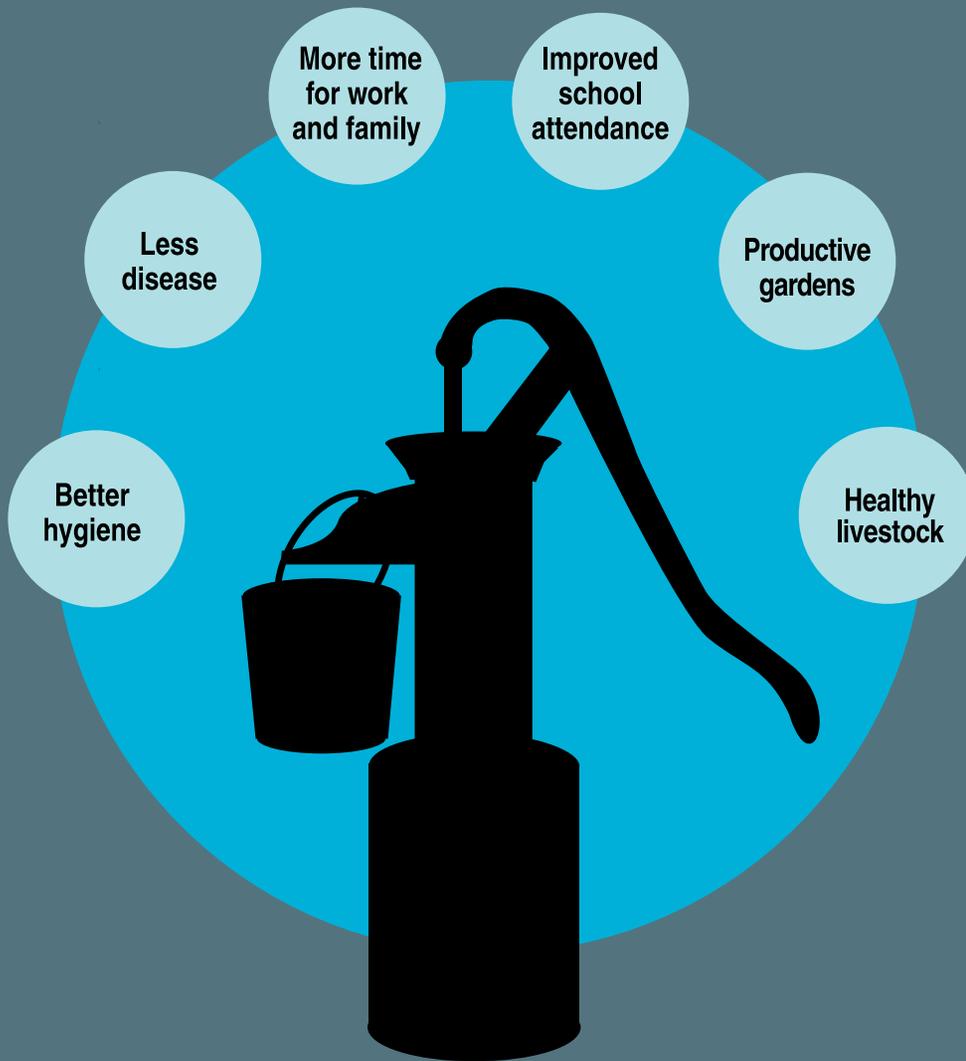
**Since a CRS-supported distribution of insecticide-treated bed nets in her Nigerien village, none of Hawa's children have gotten malaria.**

Photo by Lane Hartill/CRS

**443 million**  
school days are  
lost each year to  
water-related illness†

†Source: UNDP *Human Development Report 2006: Beyond Scarcity: Power, Poverty and the Global Water Crisis*

## What Flows From a Pump?



**In the remote places we work, clean water means health, productivity and a new way of life.**

Drilling for water in Ethiopia. Once tapped, the borehole can supply water to 1,500 people for up to 20 years.

Photo by Andrew McConnell for CRS





Tausi Rashidi had not been well. After hearing a radio program, she went for a test. She barely remembers her walk home from the clinic. “I was so distracted, I was almost run down.”

Tausi hid her HIV from her husband and three daughters for six months. But she began losing weight. Her skin was covered with boils. “The neighbors were talking about me,” she recalls.

Tausi’s friend volunteered for the Mwanza Outreach Group, a Catholic Relief Services partner in Tanzania that provides home-based care. She suggested that Tausi go to the center. As it turns out, that was a lifesaving suggestion. “I didn’t know there were people in the world who could love me like that,” Tausi says.

CRS and our partners understand that helping those with HIV does not mean just handing them medicine. It means a continuum of care that follows patients throughout their lives, ensuring they

adhere to their drug regimens, counseling them about their challenges, teaching them what they need to know not just to stay alive, but to thrive.

Through the Mwanza group, Tausi began receiving food and potent vitamins. On home visits, she was provided counseling, taught healthful food preparation and given information about HIV transmission.

After a year, Tausi started the antiretroviral treatment then being introduced in Tanzania through the U.S.-funded President’s Emergency Plan for AIDS Relief (PEPFAR). A member of the AIDSRelief consortium since it started in 2003, CRS provides a wide spectrum of care, including antiretroviral treatment, in 10 countries. Since the program began,

AIDSRelief has helped more than 450,000 people with HIV, including 175,000 who received antiretroviral treatment last year. CRS also brought help to more than 650,000 children orphaned or made vulnerable by HIV.

Tausi has personally experienced the “Lazarus effect” of antiretroviral therapy. With her newfound energy, and her appreciation for the help she received, Tausi volunteers at the Mwanza Outreach Group, offering her support to others with HIV.

Asked how she feels now, she doesn’t hesitate to answer. “I have plenty of peace,” Tausi says. “I am doing fine.”

**After starting antiretroviral medications, Tausi Rashidi regained her zest for life. She now volunteers to help others in northwestern Tanzania.**

Photo by David Snyder for CRS



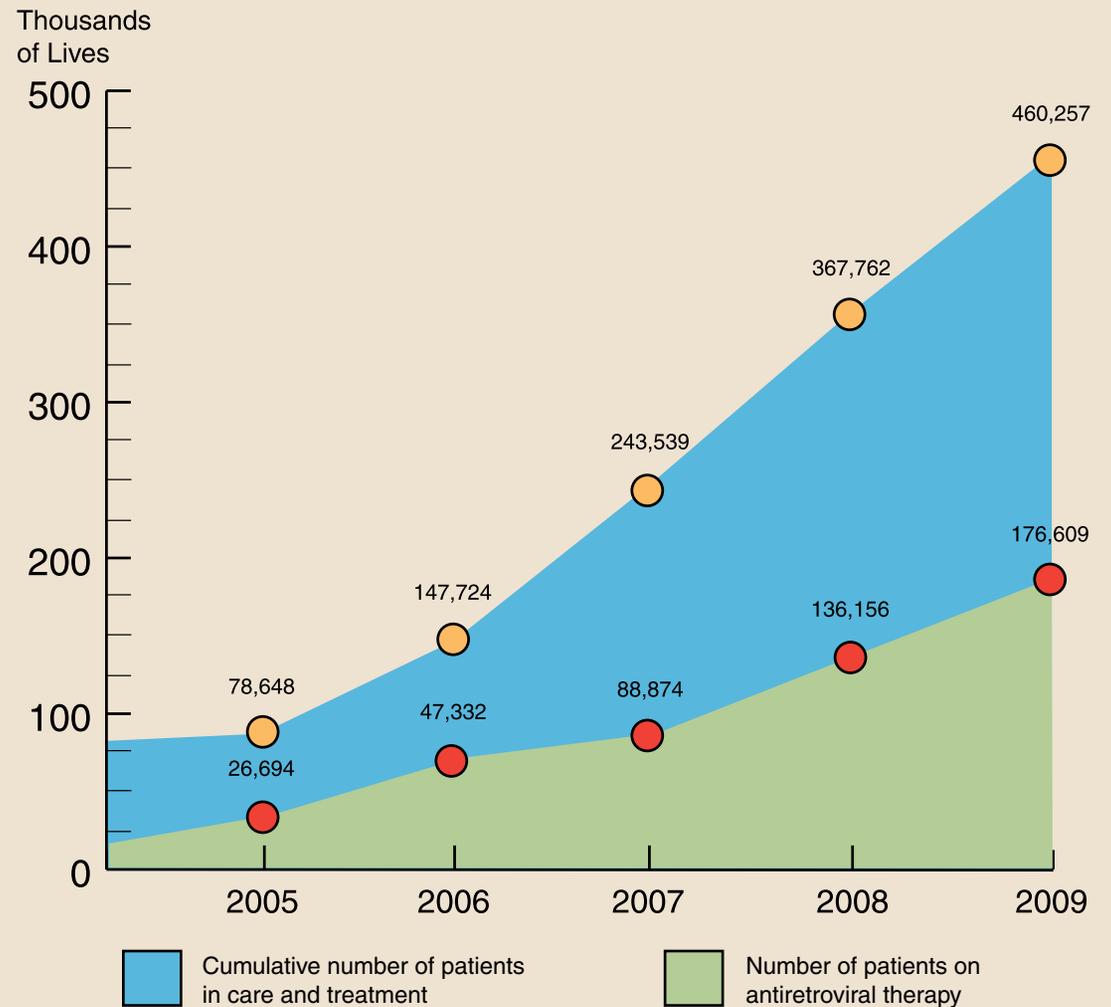
**As a member of the AIDSRelief consortium, CRS provides a wide spectrum of care, including antiretroviral treatment, to people with HIV.**



**A therapist works with a client at the CRS-supported Casa Fonte Colombo center in Porto Alegre, Brazil, which provides support for people with HIV.**

Photo by Rick D'Elia for CRS

## Saving Lives Through AIDSRelief\*



\*Source: CRS AIDSRelief Global Management Team

**CRS volunteers in Cambodia provide alarm clocks to people with HIV to help them take their medications consistently.**

Photo by David Snyder for CRS



**In South Africa, counselors and caretakers at an antiretroviral outreach center wait for patients to arrive.**

Photo by Debbie DeVoe/CRS



**Donad Gabaud of Ouanaminthe, Haiti, says that CRS-supplied multivitamins have brought his health back, and the goats have given him new purpose.**

Photo by Sara A. Fajardo/CRS





**CHỦ** Y  
S. ... HƯỚNG DẪN CẤP KAY ...

# Bridge to a Better Future

The rains can linger in Vietnam's Mekong Delta, and during the wet season a raging torrent would often separate the children of Hoa Binh from their school.

The children had two options to reach their school: Risk the flimsy bamboo "monkey bridge" which spanned the canal or walk several miles to a safe crossing. Working with the local community, Catholic Relief Services funded the construction of a permanent, safe bridge. Now the path to their education, their future, is clear for the children of Hoa Binh.

The bridge stands as a symbol of CRS' work in education with both children and adults. We work to overcome the obstacles that stand in the way of learning and opportunity. In India, CRS supports "bridge" schools, which help children who have missed out on classes

catch up so they can re-enter public school. Bridge schools can be crucial in rural Indian villages, where many children are forced to leave school early for work or marriage. Pushpa was just 11 years old when she was married to her 25-year-old cousin. "I didn't know what marriage was," recalls Pushpa, "I was sad. After 10 days of marriage I ran away."

Pushpa found refuge at a bridge school supported by CRS and our partner, the Mamidipudi Venkatarangaiya Foundation (MVF). She had gone to the school in the past and knew that she would be safe. Pushpa's parents talked with her in-laws and the family agreed to let her leave the

marriage. But "if there were no MVF" says Pushpa, now 19, "I'd still be there."

In Peru, education can provide a bridge to a better future for the country's so-called "street children." Each day, poor families have to choose whether to send their children to school or out to earn money. School often loses out, and working children can be exposed to abuse and mistreatment. Christian Cooperation for Development centers, funded by CRS, offer a way out. Children between 7 and 17 get tutoring, two meals a day, school supplies, health education and mentoring, all in a family-like atmosphere.

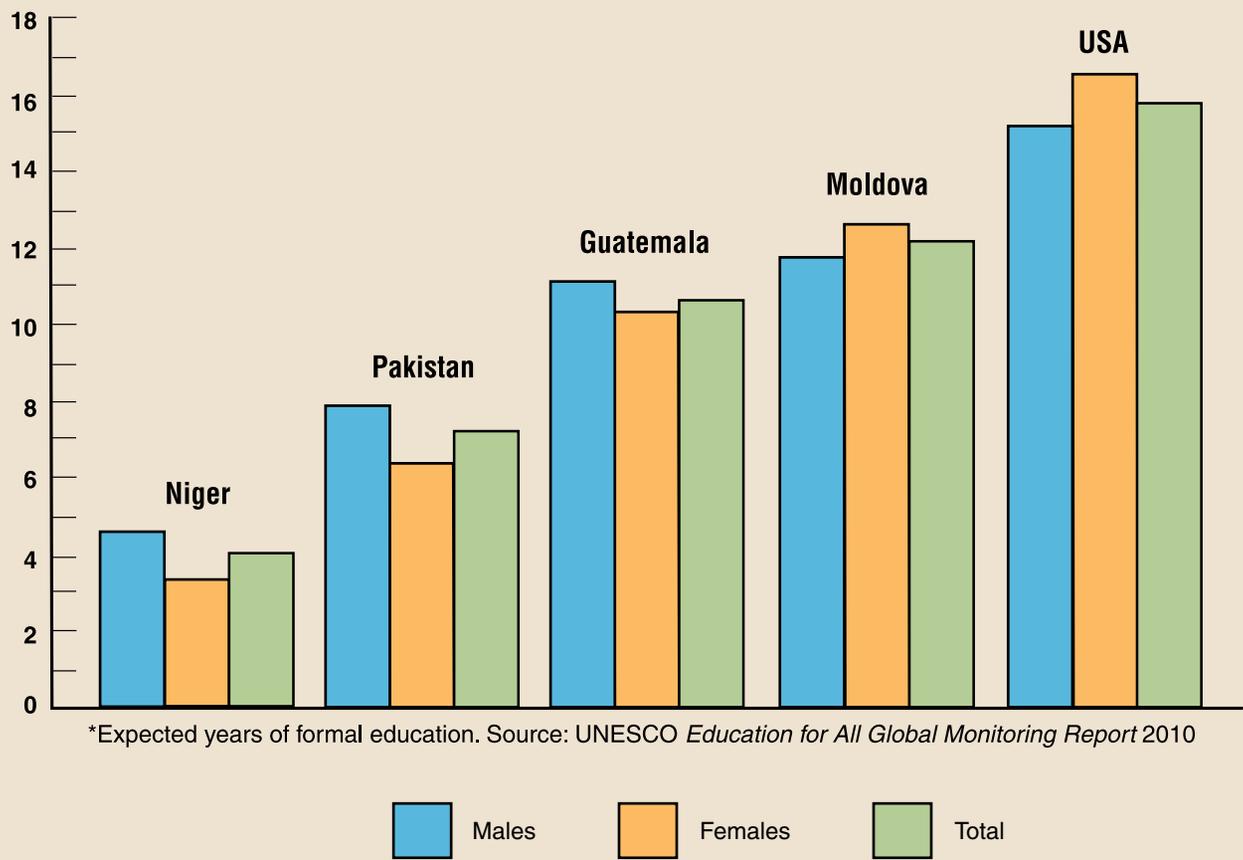
**This CRS-constructed bridge helps the children of Hoa Binh primary school in Vietnam get to their classes.**

Photo by Sean Sprague for CRS



# Bridge to a Better Future

## How Long Will They Stay in School?\*



CRS works with Afghan communities to educate children and young adult women who missed out on school during Taliban rule.

Photo by Agustinus Wibowo for CRS



A CRS Rwanda program assists children with school supplies and fees.

Photo by Rick D'Elia for CRS

**Students at the CRS-supported Msabaha Primary School in the village of Mkenge, Kenya.**

Photo by David Snyder for CRS



**CRS-provided computers and Microsoft programs help the people of Hosororo, Guyana, improve their computer literacy skills.**

Photo by Sara A. Fajardo/CRS



**Students from a CRS-supported school in Bangladesh head home after morning classes.**

Photo by David Snyder for CRS



# We Bring You Peace

Many roads lead to peace. For some, the first step is about safety. For Marina Svarciuc that step took place in the poorest part of Europe—Moldova.

Thousands of Moldovans have left their homeland to look for work abroad. Though many find safe jobs, others, especially young women, become prey for human traffickers.

Marina was one of those whose job prospects were grim. The young mother, whose husband had died of pneumonia, had to support her 3-year-old twins. Then her mother saw an ad in the local paper for a CRS-sponsored jobs training program. “I still can’t believe how lucky I was to be accepted into this project,” says Marina, who now works at a large grocery store. “In addition to technical skills, I also learned that we are all equal; I learned how to behave with difficult customers and how to avoid conflicts.” She learned financial skills, gaining

confidence and the promise of a peaceful life with her family in Moldova. “If I had gone abroad, I wouldn’t have seen my kids much. They may not have remembered the face of their mother.”

Sometimes the road to peace has many detours, as it has had in the Middle East. When fighting erupted between Israel and Hamas, Catholic Relief Services responded swiftly to provide nearly 1,500 Gazan families with food, hygiene items, basic medical supplies and other essentials. Despite worsening conditions in Gaza throughout 2009, CRS distributed necessities such as cooking pots, food and clothing for nearly 20,000 families, and provided counseling and social services for 2,000 Gazans.

*Amani* means “peace” in Kenya. Two years after this usually peaceful nation erupted in violence following a disputed presidential election, amani is slowly growing on soccer fields, in youth peace clubs, in environmental protection groups and at cultural events supported by CRS in local parishes. Recently, a newly formed adult peace club planted trees to recognize the growing amani among people living in Kariobangi Parish outside of Nairobi. CRS partners from Caritas Nairobi and the government chief joined in the festivities, helping to further pave new roads to peace.

**Marina Svarciuc works at a deli counter as part of a CRS program in Moldova that teaches job skills that help prevent human trafficking.**

Photo by CRS staff



# We Bring You Peace



**A CRS program in Vietnam helps teachers educate children about the dangers of unexploded land mines.**

Photo by Sean Sprague for CRS



**During his historic visit to Jerusalem in May, Pope Benedict XVI asked Mass-goers to pray for peace in the city.**

Photo by Laura Sheahen/CRS



**Jessica Medrano attends Francisco del Rosario Sanchez School, site of a CRS-supported peacebuilding program in the Dominican Republic.**

Photo by Jennifer Hardy/CRS



**A CRS project in El Salvador teaches job skills to gang members, giving them alternatives to violence.**

Photo by Sara A. Fajardo/CRS

**A CRS-supported Peace Camp in Egypt brings Iraqi, Sudanese, Egyptian and other children together for summer fun.**

Photo by Khalil Ansara/CRS



**Members of a CRS-supported peace club in Kenya come together to beautify and protect their environment.**

Photo by Debbie DeVoe/CRS



# Hands of Hope

When Monsignor Joe Ciampaglio speaks at parishes he's visiting, he often shares a moment from his visit to Guatemala.

"While stopped at a traffic light, I watched from the van as a young boy carrying a huge bundle of greens on his back struggled beside his mother, who walked holding a baby and balancing a large sack on her head. Each time the boy stumbled, his mother grabbed his hand to lift him up."

For Monsignor Ciampaglio, the vision of this boy serves as a metaphor for the call to reach out and lift people out from under their heavy burdens. The monsignor, from the Diocese of Paterson, New Jersey, is a CRS Global Fellow—one of a group of priests and seminarians who travel overseas with CRS and share their stories with parishes across the United States when they return.

While CRS helps families in impoverished communities overseas, the agency is truly an ambassador for Catholics in the United States, who are the hands of hope for millions of people around the world.

Generations of Catholics embrace Operation Rice Bowl each year as their Lenten practice of fasting, praying and almsgiving to help the poor. In 34 years, a total of \$167 million has been collected through Operation Rice Bowl, with 75 percent of program funding going to CRS' global programs to improve people's ability to feed themselves. Twenty-five percent of funding remains in home dioceses for local projects assisting people in need.

Students at Cabrini College in Philadelphia have discovered that hope can be served up in a cup of coffee. To promote fair trade coffee on campus, they worked with the dining services operator to purchase coffee from Peace Coffee, a U.S.-based CRS partner that supplies coffee grown by a Guatemalan farmers' cooperative. Two years ago, this same cooperative received a grant from the CRS Fair Trade Fund to upgrade its coffee roasting equipment, and today, students know their commitment at home made the difference for farmers and their families in Guatemala.

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**Monsignor Joe Ciampaglio holds up an Operation Rice Bowl bank while giving a homily at St. Ambrose parish in Cheverly, Maryland.**

Photo by Jim Stipe/CRS



# Hands of Hope



**Sandra A. Perez sells fair trade coffee after the Spanish-language Mass at St. Camillus Catholic Church in Silver Spring, Maryland.**

Photo by Jim Stipe/CRS



**Each Lent, Catholic parishes, schools and families in more than 13,000 U.S. communities use symbolic rice bowls as the focal point for their prayer, fasting and learning.**

Photo by Jim Stipe/CRS



**Palestinian Raja Bannoura carves olive wood for sale through CRS partner SERRV, a fair trade organization**

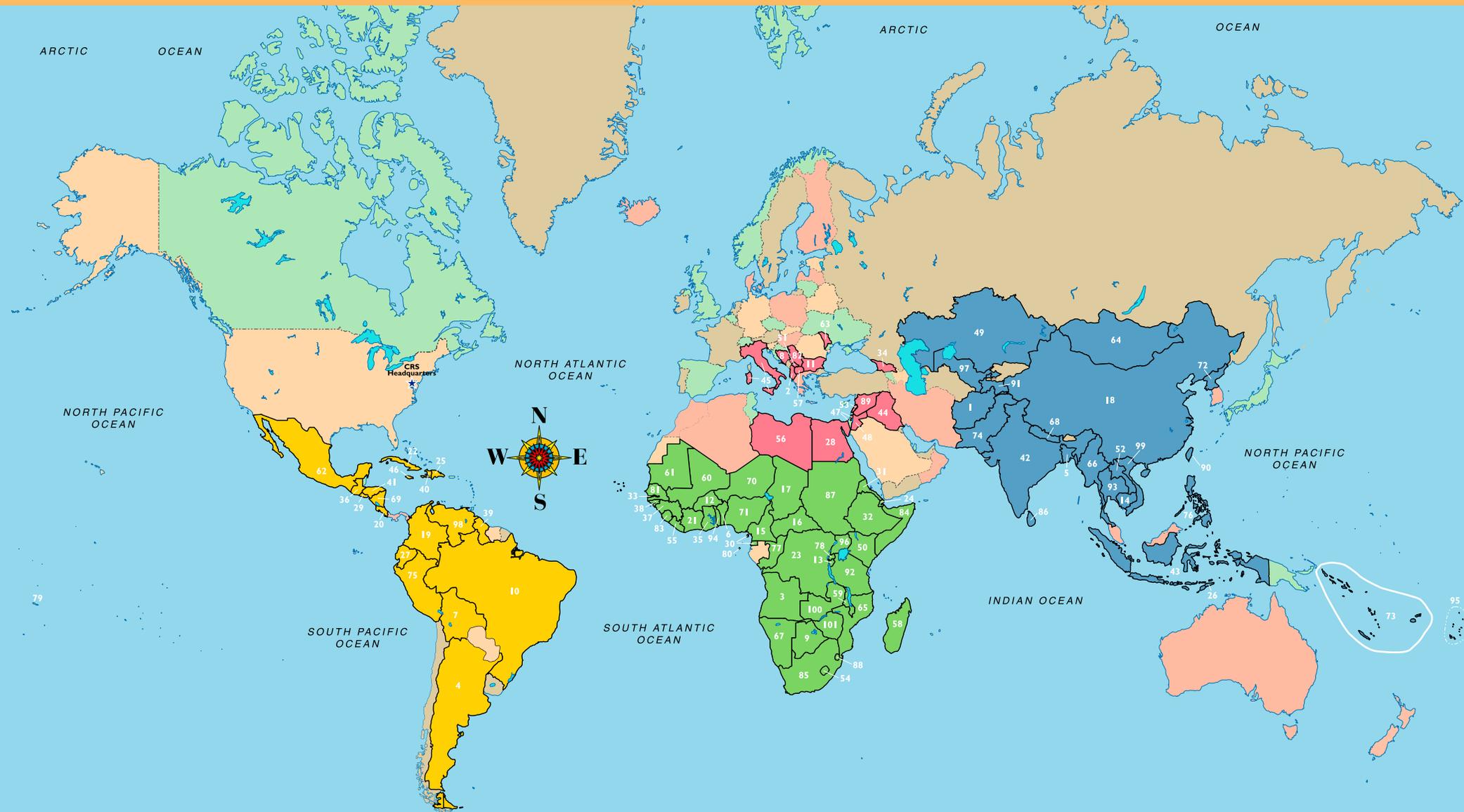
Photo by Debbie Hill for CRS



**This year, CRS and the United States Conference of Catholic Bishops called on 1 million Catholics in the United States to confront global poverty by making their voices heard in Washington.**

Photo by Jim Stipe/CRS

# Where We Work



## CRS Programs by Region

### Latin America and the Caribbean

- 1 Afghanistan
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- 5 Bangladesh
- 6 Benin
- 7 Bolivia
- 8 Bosnia and Herzegovina
- 9 Botswana
- 10 Brazil
- 11 Bulgaria
- 12 Burkina Faso
- 13 Burundi
- 14 Cambodia
- 15 Cameroon

- 16 Central African Republic
- 17 Chad
- 18 China
- 19 Colombia
- 20 Costa Rica
- 21 Côte d'Ivoire
- 22 Cuba
- 23 Democratic Republic of the Congo
- 24 Djibouti
- 25 Dominican Republic
- 26 East Timor
- 27 Ecuador

- 28 Egypt
- 29 El Salvador
- 30 Equatorial Guinea
- 31 Eritrea
- 32 Ethiopia
- 33 The Gambia
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- 40 Haiti
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### Asia

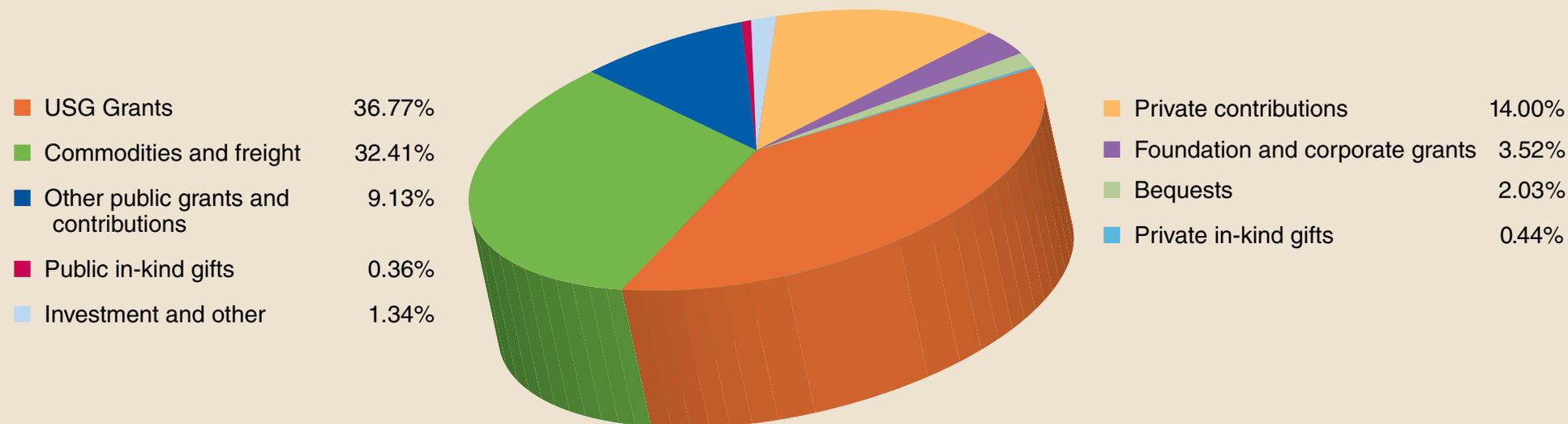
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- 81 Senegal
- 82 Serbia
- 83 Sierra Leone
- 84 Somalia
- 85 South Africa
- 86 Sri Lanka

- 87 Sudan
- 88 Swaziland
- 89 Syria
- 90 Taiwan
- 91 Tajikistan
- 92 Tanzania
- 93 Thailand
- 94 Togo
- 95 Tonga
- 96 Uganda
- 97 Uzbekistan
- 98 Venezuela
- 99 Vietnam
- 100 Zambia
- 101 Zimbabwe



# Financial Summary

Year ended September 30, 2009

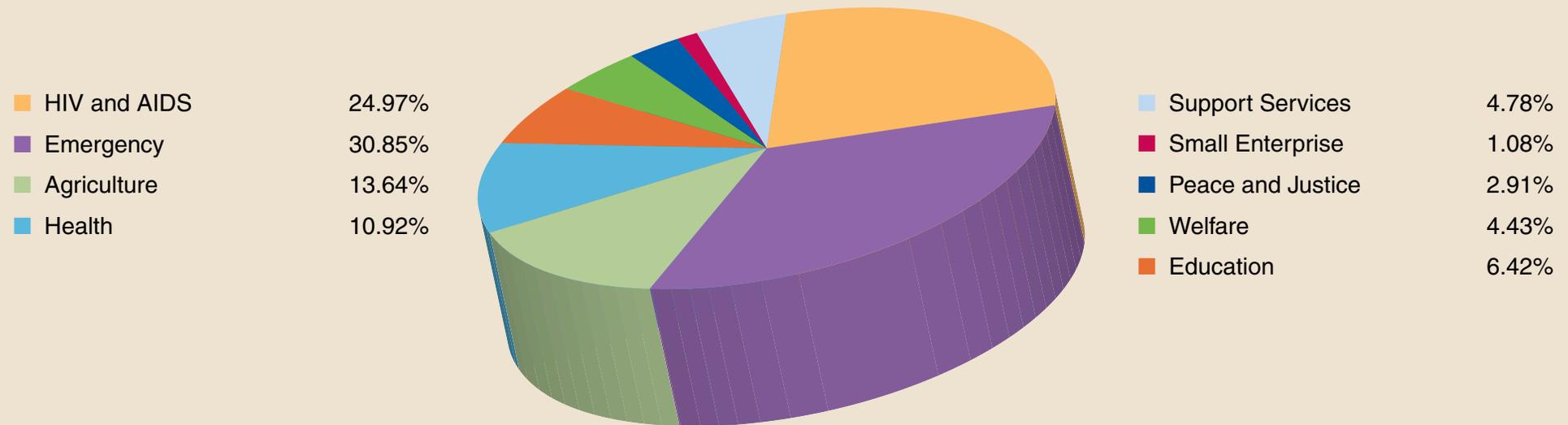


## Operating Revenues (in thousands)

Private support and revenue	Private contributions	\$109,291	14.00%
	Foundation and corporate grants	27,443	3.52%
	Bequests	15,809	2.03%
	Private in-kind gifts	3,501	0.44%
		<hr/>	<hr/>
		156,044	19.99%
Public support and revenue	USG Grants	287,050	36.77%
	Commodities and freight	252,989	32.41%
	Other public grants and contributions	71,248	9.13%
	Public in-kind gifts	2,836	0.36%
		<hr/>	<hr/>
		614,123	78.67%
Other	Investment and other	10,427	1.34%
		<hr/>	<hr/>
<b>Total Operating Revenue</b>		<b>\$780,594</b>	<b>100.00%</b>

# Financial Summary

In fiscal year 2009, 95 percent of Catholic Relief Services' expenditures went directly to programs that benefit the poor overseas.



## Operating Expenses (in thousands)

HIV and AIDS	\$201,356	24.97%
Emergency	248,683	30.85%
Agriculture	109,971	13.64%
Health	88,019	10.92%
Education	51,737	6.42%
Welfare	35,696	4.43%
Peace and Justice	23,472	2.91%
Small Enterprise	8,705	1.08%
Program Services	<u>767,639</u>	<u>95.22%</u>
Fundraising	18,029	2.24%
Management and General	16,323	2.02%
Public Awareness	4,220	0.52%
Support Services	<u>38,572</u>	<u>4.78%</u>
<b>Totals</b>	<u><u>\$806,211</u></u>	<u><u>100.00%</u></u>

**CATHOLIC RELIEF SERVICES—USCCB**  
**Statements of Financial Position**  
**September 30, 2009 and September 30, 2008**  
**(in thousands)**

	September 30, 2009	September 30, 2008
<b>Assets</b>		
Cash and equivalents	\$73,327	\$97,079
Accounts receivable and other assets	56,019	48,594
Investments	102,341	91,782
Segregated investments	46,842	42,508
Undistributed commodity contributions	26,375	49,947
Land, buildings and equipment, net	50,308	49,948
Total assets	\$355,212	\$379,858
<b>Liabilities</b>		
Accounts payable and accrued expenses	\$87,323	\$72,701
Advances received for programs	62,173	50,051
Deferred revenue	26,375	49,947
Annuities payable	37,354	38,250
Long-term debt	52,784	50,661
Total liabilities	\$266,009	\$261,610
<b>Net Assets</b>		
Unrestricted	\$40,776	\$47,004
Temporarily restricted	42,723	66,479
Permanently restricted	5,704	4,765
Total net assets	\$89,203	\$118,248
Total liabilities and net assets	\$355,212	\$379,858

In the interest of stewardship, CRS has decided to include only summary financial information in the Annual Report. The complete financial statements, audited by RSM McGladrey, LLP, are available at: <http://www.crs.org/about/finance/pdf/2009-financials.pdf> or by request at 1.888.277.7575.

**CATHOLIC RELIEF SERVICES—USCCB**  
**Statement of Activities**  
**For the Years Ended September 30, 2009 and September 30, 2008**  
**(in thousands)**

	FY2009		FY2008	
	Unrestricted	Restricted	Total All Funds	Total All Funds
<b>Operating Revenues</b>				
Private support and revenue	\$128,345	\$27,699	\$156,044	\$170,912
Public support and revenue	612,489	1,634	614,123	428,095
Investment and other income	9,969	458	10,427	12,242
Net assets released from restrictions	53,117	(53,117)		
<b>Total operating revenues</b>	<b>\$803,920</b>	<b>(\$23,326)</b>	<b>\$780,594</b>	<b>\$611,249</b>
<b>Operating Expenses</b>				
<b>Program services:</b>				
Agriculture	\$109,971		\$109,971	\$94,725
Education	51,737		51,737	45,336
Emergency	248,683		248,683	159,753
Small Enterprise	8,705		8,705	9,947
Health	88,019		88,019	54,042
HIV and AIDS	201,356		201,356	176,110
Peace and Justice	23,472		23,472	27,660
Welfare	35,696		35,696	28,967
<b>Total program services</b>	<b>\$767,639</b>		<b>\$767,639</b>	<b>\$596,540</b>
<b>Support services:</b>				
Management and general	\$16,323		\$16,323	\$17,666
Public awareness	4,220		4,220	5,123
Fundraising	18,029		18,029	19,760
<b>Total support services</b>	<b>\$38,572</b>		<b>\$38,572</b>	<b>\$42,549</b>
<b>Total operating expenses</b>	<b>\$806,211</b>		<b>\$806,211</b>	<b>\$639,089</b>
Change in net assets from operations	(\$2,291)	(\$23,326)	(\$25,617)	(\$27,840)
<b>Non-operating Revenue and (Expenses)</b>				
Total non-operating revenues and expenses, net	(\$3,937)	\$509	(\$3,428)	(\$18,891)
<b>Change in Net Assets</b>	<b>(\$6,228)</b>	<b>(\$22,817)</b>	<b>(\$29,045)</b>	<b>(\$46,731)</b>
Net assets, beginning of period	\$47,004	\$71,244	\$118,248	\$164,979
Net assets, end of period	\$40,776	\$48,427	\$89,203	\$118,248

# Country and Regional Leadership

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Mary Hodem  
Kevin Hartigan

### Countries

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Snigdha Chakraborty  
CM\*

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#### Lao PDR

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Richard Balmadier CR\*

#### Myanmar

#### Thailand

Eda Detros OPM\*

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Robin Contino CM\*

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Jack Byrne CR\*

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Michael Frank CR\*  
Luc Picard CR\*

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Mehul Savla PM\*

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### Regional Director

Dorothy Madison-Seck

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David Donovan CR\*

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#### Central African

#### Republic

#### Chad

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Jennifer Poidatz CR\*

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Don Rogers CR\*

## Republic of the Congo

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Jennifer Poidatz CR\*

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CR\*

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#### Somalia

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#### Eritrea

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#### Ethiopia

Lane Bunkers CR\*

#### Kenya

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Pulickal Jose CR\*

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Darren Hercyk CR\*

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Conor Walsh CR\*

#### Uganda

Jack Norman CR\*

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Mary Hodem

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#### Príncipe

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Stephanie French CR\*

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#### Mozambique

#### Namibia

#### Swaziland

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#### Lesotho

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#### Malawi

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#### Guinea

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Brian Goonan SAZR\*

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#### Peru

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Maryland  
Virginia  
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Indiana  
Iowa  
Kansas  
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Missouri  
Nebraska  
North Dakota  
Ohio  
South Dakota  
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Mississippi  
North Carolina  
South Carolina  
Tennessee

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**San Antonio, Texas**

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Utah  
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Idaho  
Montana  
Nevada  
Oregon  
Washington

\* ACR = Acting Country Representative

\* CM = Country Manager

\* CR = Country Representative

\* HOO = Head of Office

\* OPM = Outreach Program Manager

\* PM = Program Manager

\* PR = Program Representative

\* RD = Regional Director

\* SAR = South America Representative

\* SAZR = South America Zonal Representative

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We extend our deepest thanks to Diocesan Directors for all they do to help Catholics in the United States live out their faith in solidarity with our brothers and sisters around the world.

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Community Volunteer

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### **Mr. Sean Callahan**

Executive Vice President, Overseas Operations

### **Ms. Joan F. Neal**

(October–November 2008)  
Executive Vice President, U.S. Operations

### **Ms. Christine H. Tucker**

(November 2008–April 2009)  
Acting Executive Vice President, U.S. Operations

### **Ms. Joan Rosenhauer**

(April 2009–September 2009)  
Executive Vice President, U.S. Operations

### **Mr. Mark Palmer**

Executive Vice President and  
Chief Financial Officer

### **Mr. David Piraino**

Executive Vice President, Human Resources

### **Mr. Michael Wiest**

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(October 2008–July 2009)  
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## In Our Thoughts and Prayers

Catholic Relief Services lost a dear friend and colleague in July. Mark Snyder joined CRS in November 1993.



Four years ago, Mark Snyder took on an especially complex and sensitive assignment as country representative for Sudan, one of CRS' most challenging operating environments. Mark contracted malaria in Sudan and died of complications from the illness. Our prayers are with Mark and his family.

Photo by CRS staff



**A young girl and her brother at a health clinic for indigenous people in Quibdó, Colombia.**

Photo by Jim Stipe/CRS



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A word cloud centered around the theme of poverty and social justice. The words are arranged in various orientations and sizes, with 'pobres' and 'pobreza' being the most prominent. Other significant words include 'familia', 'económico', 'mundo', 'solidaridad', 'dignidad', 'países', 'humano', 'comunidad', 'moral', 'ética', 'globalización', 'desarrollo', 'paz', 'hoy', 'niñas', 'lucha', 'sociedad', 'conciencia', 'población', 'personas', 'cada', 'pregunta', 'Iglesia', 'gastos', 'ética', 'marginalización', 'importante', 'internacional', 'ético', 'países', 'globalización', 'desarrollo', 'gastos', 'Iglesia', 'paz', 'hoy', 'dignidad', 'solidaridad', 'cada', 'pregunta', 'niñas', 'lucha', 'sociedad', 'conciencia', 'población', 'personas', 'ética', 'marginalización', 'importante', 'internacional', 'ético', 'países', 'globalización', 'desarrollo', 'gastos', 'Iglesia', 'paz', 'hoy', 'dignidad', 'solidaridad', 'cada', 'pregunta', 'niñas', 'lucha', 'sociedad', 'conciencia', 'población', 'personas'.

ética marginalización importante moral  
comunidad  
países pobres  
internacional económico personas  
humano familia mundo  
globalización desarrollo paz hoy  
dignidad  
Iglesia  
solidaridad cada pregunta  
niñas lucha sociedad conciencia  
población