



## 2008 Annual Report

October 1, 2007 – September 30, 2008





1951, background: Heavy floods drowned the Po River valley in northern Italy. War Relief Services joined Trans World Airlines in sponsoring a "mercy flight" to Italy. The plane delivered food, medicine, blankets and clothing for the survivors.

■ Photo by CRS staff

Cover Top, 1986: In addition to feeding millions of people during the Ethiopian famine, CRS helped people resettle and return to farming.

■ Photo by CRS staff

Bottom: In Brazil's vast semiarid region, residents must depend on a highly erratic water supply. CRS and local partners construct water harvesting and storage systems with the help of the people who will benefit from them, like Maria São Pedro Capistrano Santos, shown here.


■ Photo by Rick D'Elia for CRS

MERCY FLIGHT  
FOR  
ITALIAN FLOOD RELIEF  
SPONSORED BY  
WAR RELIEF SERVICES  
NATIONAL CATHOLIC WELFARE CONFERENCE  
AND






## MISSION STATEMENT



Catholic Relief Services carries out the commitment of the Bishops of the United States to assist the poor and vulnerable overseas. We are motivated by the Gospel of Jesus Christ to cherish, preserve and uphold the sacredness and dignity of all human life, foster charity and justice, and embody Catholic social and moral teaching as we act to:

- Promote human development by responding to major emergencies, fighting disease and poverty, and nurturing peaceful and just societies; and,
- Serve Catholics in the United States as they live their faith in solidarity with their brothers and sisters around the world.

As part of the universal mission of the Catholic Church, we work with local, national and international Catholic institutions and structures, as well as other organizations, to assist people on the basis of need, not creed, race or nationality.



*A young girl participates in morning exercises  
at a CRS-supported school in Bangladesh. CRS  
provides salaries and training for teachers, and  
supplies for students.*

■ *Photo by David Snyder for CRS*





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## BUILDING ON 65 YEARS OF HELP AND HOPE

Dear Friend,

In 1943, as war raged across Europe, thousands of bedraggled Polish refugees fleeing Soviet forced-labor camps streamed across the border of Iran. Most were women and children, or very old men, their bodies emaciated, their feet swollen and bleeding. Realizing they had reached sanctuary, many fell to their knees and wept.

There to meet them were representatives of a newly formed agency, War Relief Services, representing the mercy and good will of American Catholics. From these beginnings, that charitable organization would become Catholic Relief Services, the official international humanitarian agency of the U.S. Catholic community. For the last 65 years, CRS has been an agent of help and hope for the poorest of

the poor in more than 100 countries around the world.

In 2008, CRS achieved significant milestones, even as we faced some of the most daunting challenges in our history. The issues we confronted were global in scope. The food crisis caused prices of basic commodities to double and even triple, stretching poor families to the limit.

And the worldwide financial crisis has seriously impacted the people we serve overseas, our supporters at home, as well as our own bottom line. We called upon the resiliency and creativity of our staff to strategically restructure some of our investments and programs. But we will never sacrifice our commitment to the quality of our work and our dedication to our mission of serving the poorest people overseas.

There were also many moments to celebrate. In spring 2008, with funding from the U.S. government, the CRS-led AIDSRelief consortium marked the milestone of providing more than 100,000 HIV patients with lifesaving antiretroviral therapy and 250,000 patients with related care. And as the year closed, those numbers surged to 370,000 people receiving HIV-related care, including 135,000 people on antiretroviral therapy. CRS also contributed to bipartisan efforts to reauthorize the President's Emergency Plan for AIDS Relief, a \$48-billion, five-year U.S. commitment that will help prevent and alleviate the suffering of some of the world's most vulnerable people.

In 2008, CRS began several new initiatives to improve quality of life for people living in poverty. We are fighting malaria in several countries, including Benin and Niger, where we received multimillion-dollar grants from the Global Fund to Fight AIDS, Tuberculosis and Malaria.

CRS is a founding member of the Global Water Initiative, a coalition of seven international agencies that is providing water and sanitation



services to poor, rural communities in 13 countries in Central America, West Africa and East Africa. This multiyear project, funded by the Howard G. Buffett Foundation, will improve the quality of life for tens of thousands of vulnerable families. And a four-year grant from the Bill & Melinda Gates Foundation funded the Great Lakes Cassava Initiative. This new project will help small-scale farmers in Burundi, the Democratic Republic of the Congo, Kenya, Rwanda, Tanzania and Uganda protect cassava—a critical source of food and income—from two devastating diseases.

We are continuing to expand our efforts to improve the incomes and lives of poor farmers through agro-enterprise development. One noteworthy success is our project in Tanzania, where 3,800 small-scale farmers are growing an improved variety of chickpeas as a marketable export crop. Funded by donations from the Ryan Memorial Foundation, these farmers were able to access microfinance support through their involvement in savings groups. This enabled them to leverage economies of scale in both production and marketing, leading to increased net income for their families.

There were several emergencies in 2008 that required coordinated and creative responses. CRS supported a vital relief effort of the Caritas Internationalis network after Cyclone Nargis devastated Myanmar. We also worked through our Caritas and Church partners after major cyclones hit Bangladesh and the Philippines. CRS provided much-needed help in Haiti and Cuba, which both sustained significant damage from multiple hurricanes and tropical storms. Our brothers and sisters in Gonaives, Haiti, really suffered, as millions of tons of mud filled their city.

In this 65th anniversary year, it is appropriate that we adopted a revised mission statement that reflects CRS' new strategic focus and the agency's increased attention to

our Catholic identity, Catholic social teaching, our Catholic constituency in the United States and a clear understanding of partnership.

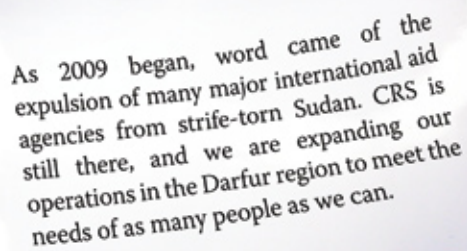
As we expand our mission to serve American Catholics through education, we began our fifth university partnership with the University of Notre Dame. We also have partnerships with Cabrini College, Villanova University, Santa Clara University and Seattle University.

Our donors have continued to respond generously to the tremendous need among the poorest people we serve. Private contributions in fiscal year 2008 totaled \$171 million, which allowed us to leverage an additional \$440 million in resources from the U.S. government and other organizations to benefit more than 100 million people. Our program expenses totaled \$597 million, making this the fifth consecutive year that programming has surpassed a half-billion dollars.

Thank you for your generous support. Your donations and prayers for our work and the people we serve have never been more important—and never more needed.



Ken Hackett,  
President



As 2009 began, word came of the expulsion of many major international aid agencies from strife-torn Sudan. CRS is still there, and we are expanding our operations in the Darfur region to meet the needs of as many people as we can.






**OCRS**  
CATHOLIC RELIEF SERVICES  
PWOGRAMYITI

**Senkantan, Bon, Mòvetan  
CRS ak lyiti apche nan respè  
ak solidariyè Ayiti fleri !!!  
1<sup>er</sup> 2004  
lane!**





Sixty-five years after the birth of our mission during the humanitarian crisis of World War II, Catholic Relief Services continues to provide lifesaving food and supplies to fortify countless survivors of natural disasters as they rebuild their lives.

### Caribbean

In 2008, a series of hurricanes and tropical storms devastated the Caribbean. An estimated 2.5 million tons of mud and sludge caked the streets, homes, churches and schools of Gonaives, Haiti. As the rain pelted the city, the sisters at Saint Joseph of the Ascension School waited out the storm from the highest point of the building: the roof.

CRS worked tirelessly with our partner Caritas Haiti. We hired local workers as part of a cash-for-work program to clear the school and 35 others of the storms' muddy aftermath. The wages earned by cash-for-work laborers stimulated the local economy and provided residents the freedom to purchase essentials, while their efforts restored the community and allowed children to resume their studies.

By the end of September, CRS and Caritas Haiti had jointly raised \$2.7 million to assist 9,710 families in nine departments. We are working to restore agricultural production, and have launched an innovative program to help children work through the trauma brought on by witnessing the storm's devastating effects.

### Southern Africa

Once known as the breadbasket of southern Africa, Zimbabwe has faced an unrelenting food shortage that has left 5.5 million people—nearly half its population—living in hunger. Last year, unemployment soared to 90 percent and inflation increased to a whopping 231 million percent.

In the face of such hardship, CRS has provided food aid valued at more than \$50 million to more than 1.2 million needy Zimbabweans. Emergency school-based feeding programs have nourished tens of thousands of school-age children. CRS also addressed a devastating cholera outbreak with water and sanitation equipment and supplies, and purchased lifesaving medicines needed as a result of the breakdown of the Zimbabwean medical system.

### Southern Asia

During the summer of 2008, devastating rains, rising monsoon floodwaters, and a major breach in the Kosi River dam combined to affect an estimated 3 million families in India, and at least 100,000 people in eastern Nepal by early September.

In the Indian state of Bihar, one of the most underdeveloped areas in the country, communities weren't prepared; they hadn't been hit by flooding this severe in nearly a decade. CRS relief teams in Nepal and India collaborated with local partners, national and state authorities, as well as U.N. organizations, to provide humanitarian relief.

With main roads damaged, many areas could be accessed only by boat. The damage, which displaced people for several months, will be enduring. In the winter of 2008, CRS India concluded distribution of essential relief supplies and food to 8,000 households. Our relief efforts included emergency medical care and access to sanitation facilities and safe drinking water. Our cash-for-work program enabled hundreds of flood survivors to rebuild public works while earning an income. In Nepal, CRS worked with our Caritas partner to provide food to 25,000 displaced people in five temporary camps.

## THERE WHEN THEY NEED US

*After Hurricane Ike's devastating strike on Haiti, CRS workers pick up supplies to be distributed in the port city of Gonaives.*

■ Photo by Greg Elder/CRS





## THEN AND NOW

1940s: Catholic Relief Services, then called War Relief Services, was created by the bishops of the United States to aid and resettle European refugees during World War II. Sixty-five years later, we still care for people around the globe who suffer the effects of war, natural disaster, hunger and economic difficulty.

■ Photo by CRS staff



Nada Markovic, a single mother of three, one of whom is physically disabled, stands before her newly completed home, built as part of a CRS project. Since 2004, CRS has built more than 500 homes like this one for families displaced by the 1992–1995 war in Bosnia and Herzegovina.

■ Photo by David Snyder for CRS

## MAKING A DIFFERENCE

When third-grader Allie Zito heard about the Indian Ocean tsunami in 2004, she had to help. Allie got to work making thousands of beaded pens and mobilized her classmates at St. Anastasia School in Newtown Square, Pennsylvania. Their efforts raised \$5,300 for CRS. In 2008, CRS presented Allie, then in seventh grade, with a painting from the people of Indonesia. At right, Allie as a sixth-grader.

■ Photo by Matt McCann/CRS







*Erratic rainfall makes farming in the semiarid northeast region of Brazil difficult. But a CRS partner has been helping farmers construct water harvesting and storage systems, and the change is dramatic. Farmers now plant a variety of crops, providing a more balanced diet and earning additional income for themselves while also keeping the soil healthy.*

■ Photo by Rick D'Elia for CRS



In Ethiopia, Catholic Relief Services' Sean Callahan saw some of the worst effects of the global food crisis.

He visited a feeding site run by the Ethiopian Catholic Church and the Missionaries of Charity in a largely Muslim area where, over the previous five weeks, 28 children had died of malnutrition.

"I heard one parent, holding a very sickly, lethargic child, telling the sisters, 'I brought this child because I thought he could make it. My weakest child is at home.' Nearby, a grandfather fed his grandson sips of milk every 30 seconds from a plastic syringe," he said.

"My first reaction on seeing this was simply to bite my lip to contain my emotion," said the CRS executive vice president. "But the more I observed, the more I realized this was a place of hope. I saw kids being fed and stabilized, getting better. Parents were thanking the workers for saving the lives of their children. And much of the help these workers provided came in the form of food aid from the American people."

Over the last year, a number of factors aligned to cause a dramatic spike in the price of food. Poor people, particularly those living in urban areas, suffered the most. In some places, drought compounded the situation. The hardships triggered riots in cities in more than 30 nations.

CRS responded by getting cash, food and food vouchers into the hands of the urban and

rural poor, enabling them to feed themselves and their families. We provided opportunities for people in hurricane- and cyclone-prone regions to participate in cash-for-work projects that helped their communities prepare for and better withstand disasters.

We also increased our investment in small-scale agriculture, especially in the production of staple crops. We helped farmers obtain fertilizer to maximize their yields and connect to markets where they could receive a fair price for their crops. Using public, private and foundation funds, CRS launched or expanded several agricultural initiatives, including programs seeking to increase production of rice in West Africa, navy beans in Ethiopia, chickpeas in Tanzania and cassava across Africa.

And CRS continued our partnership with the U.S. Agency for International Development's Food For Peace program, bringing food aid to those most in need and supporting programs that foster long-term development.

Although food and fuel prices fell toward the end of 2008, the global food crisis is not yet over. We are now confronted with an environment of price volatility and uncertainty. The food crisis exposed the vulnerability of many countries that have depended on cheap food imports to feed their people. Investing in agriculture and supporting society's most vulnerable is a CRS strategy that will continue well into the future.

## RIISING PRICES, EMPTY BELLIES





## MAKING A DIFFERENCE

Through stories, prayers and simple recipes, these fourth-graders learn lessons about the world and those who need our help thanks to their school's participation in Operation Rice Bowl each Lent.

■ Photo by Jim Stipe/CRS



1984–1985: Famine in Ethiopia claimed the lives of more than 1 million people. Together with Lutheran World Federation and the country's three main churches—Ethiopian Catholic Church, Ethiopian Orthodox Church and the Ethiopian Evangelical Church Mekane Yesus—CRS distributed hundreds of thousands of tons of food.

■ Photo by CRS staff

*People stand in line to receive rice distributed through the Indian Archdiocese of Pondicherry and Cuddalore, which is supported by CRS.*

■ Photo by David Snyder/CRS


## THEN AND NOW



In addition to distributing food aid, CRS now supports a range of programs to break the cycle of hunger and poverty in Ethiopia. Farmers build irrigation systems, diversify their crops, breed livestock for food and income, and band together to get better prices for their products.

■ Photo by David Snyder for CRS



A photograph of a woman with dark hair, wearing a light brown t-shirt with a small floral design, holding a young child. The child is wearing a grey t-shirt and a red cloth around their waist. Both are looking upwards and smiling. The background is dark and out of focus.

*CRS' HIV work would not be possible without the dedication of community volunteers, many of them HIV-positive themselves. In Guatemala, Gente Unida (United People) volunteers visit patients like Lety Ramirez to check up on their health, answer questions, distribute food and ensure they are taking their antiretroviral medications.*

■ Photo by Sara A. Fajardo/CRS



*“It was  
our parents  
who died,  
not our dreams.”*

## NEW LIFE

“It was our parents who died, not our dreams.”

Kenyan Erick Omondi Okoth was only 19 when his parents died of AIDS, leaving him to take care of an extended family of 15 children. He now runs a small business, and his siblings and cousins are in school, thanks to CRS-supported programs that help children orphaned or made vulnerable by this disease.

Catholic Relief Services’ HIV and AIDS programming is a central and growing component of our efforts to relieve suffering in the world, part of our commitment to provide health and medical services to those in need that dates back to CRS’ earliest years.

When CRS first took on HIV and AIDS in Bangkok, Thailand, in 1986, there were few happy endings. For years, even as strides were being made against the disease in wealthier countries, in the developing world HIV was a death sentence. CRS and our partners focused on education and palliative care while helping those left behind as the disease took its toll. That work continued as CRS reached more than 650,000 orphans and vulnerable children last year.

But the growth of funds available for the fight against HIV and AIDS also allows CRS to deliver lifesaving antiretroviral treatment. CRS’ largest HIV and AIDS treatment project, AIDSRelief, is a consortium that—working through 187 local partners—provided treatment and care to more than 370,000 people in nine countries in 2008, an increase of almost 120,000 people from 2007. More than 135,000 of these patients received antiretroviral treatment, a regimen

that allows many with HIV to lead normal lives: supporting their families, contributing to their communities and helping to end the cycle of poverty exacerbated by the disease.

The work of AIDSRelief means that people like Sister Kafwinbi can give life and hope to hundreds of people who come to the Mwandi Mission Hospital, which she runs in one of the poorest regions in Zambia. It means that in the town of Tzaneen in the northern part of South Africa, technicians working with state-of-the-art equipment can give patients their proper diagnosis in a matter of hours—not days or weeks—getting those infected with HIV started on lifesaving antiretroviral treatment that much sooner. In total, CRS supported 280 HIV projects in 62 countries in 2008.

The struggle against AIDS was also carried on in our nation’s capital, where CRS and the U.S. Conference of Catholic Bishops contributed to the bipartisan effort in Congress to pass a renewal of the President’s Emergency Plan for AIDS Relief. CRS provided our experience and expertise toward the new PEPFAR legislation, which authorizes \$48 billion over the next five years to respond to HIV and AIDS. The legislation recognizes that a successful response to this pandemic means addressing related nutritional needs, building up local health infrastructure, and taking on diseases like tuberculosis and malaria, which make the successful treatment of HIV and AIDS even more difficult.





## THEN AND NOW

Above, 1996: At the Kamwokya Christian Caring Community in Kampala, Uganda, a Youth Alive AIDS Awareness group uses music to educate others about HIV and AIDS. Early on, CRS recognized that education is a key component in community programs to address the pandemic.

■ Photo by Sean Sprague for CRS

Right: Awareness of standard health practices—and access to medical staff—is very low in northwest Cambodia. A CRS partner agency trained Chek Tep to be a village health volunteer so he could educate his community about infectious diseases like HIV and tuberculosis.

■ Photo by David Snyder for CRS



## MAKING A DIFFERENCE

After a semester of advocacy training by CRS, students from Villanova University and Cabrini College converge on Capitol Hill. In 2008, CRS' Advocacy Network rallied students to speak out in favor of bipartisan efforts to reauthorize the President's Emergency Plan for AIDS Relief. The landmark \$48-billion commitment passed in both houses of Congress.

■ Photo by Jim Stipe/CRS







*Sumve Hospital is one of 13 sites in Tanzania through which CRS is reaching people as part of the AIDSRelief consortium. At Sumve, HIV-positive patients receive antiretroviral drugs, medications for opportunistic infections and counseling on proper nutrition.*

■ Photo by David Snyder for CRS



## HEALTHY COMMUNITIES

Aladin Ali, a 35-year-old village council member in the eastern Philippines, has long been frustrated by the lack of health care resources in his community. The area's mountainous terrain and marshy lowlands make travel time-consuming, which is why Aladin, and many others like him, have taken matters into their own hands. Through the CRS-sponsored Maguindanao Tuberculosis Control project, Aladin uses his motorbike to bring testing and treatment to the doorsteps of residents in his community. The project, which is expected to serve more than 475,000 residents by 2009, uses innovative ways to bridge gaps in overall health care, with a focus on stemming the spread of tuberculosis.

These and other community programs shine a light on Catholic Relief Services' integrated approach to health assistance. Communities owning and managing their own health needs ensure that even the most vulnerable have the means to live healthy lives.

During 2008, CRS managed 123 health projects worldwide in more than 29 countries. To


promote lifesaving interventions in each of these countries, CRS engages a variety of partners, including the local Church and ministries of health. Women, mothers and young children are the primary beneficiaries, but CRS projects incorporate wellness-focused activities for men, grandparents and community leaders as well.

One of the first steps in solidifying the health of a community is to ensure safe motherhood and child survival. To avoid preventable maternal and child deaths during pregnancy, CRS promotes interventions proven to reduce them. In all our projects, CRS encourages exclusive breastfeeding to age 6 months, and from 6 months through early childhood, sound nutrition and wellness practices for caregivers of young children.

CRS believes the best way to practice good health is through peer support. For example, in Malawi CRS is promoting mother-to-mother groups. In groups of 10, mothers learn to work together and support each other in nurturing their children's health.

Vaccines are another big component of CRS' integrated approach to community health. In the Democratic Republic of the Congo, CRS supports clinics with the distribution of vaccines and awareness campaigns that encourage immunizations. In India and Angola, CRS is working on programs to eradicate polio, and in Niger, Benin and The Gambia, we are working to prevent the spread of malaria—the leading cause of death for children under the age of 5 in sub-Saharan Africa—through the use of insecticide-treated bed nets.

Through innovative approaches and our valuable network of partners, CRS continues to help communities become their own best health advocates, empowering them to improve the health and longevity of their citizens.



*A Kenyan boy gets a checkup and free antibiotics to treat an ear infection while his mother picks up her monthly supply of antiretroviral medications. CRS supports the health center—run through the Archdiocese of Mombasa, a CRS partner—as part of the AIDSRelief consortium.*

*Photo by David Snyder for CRS*





## THEN AND NOW

1981: For many years CRS was known for nutrition programs carried out in medical clinics around the world. Comprehensive community health efforts grew from this early work, while capacity-building programs strengthened the ability of communities to plan and manage their own health and wellness activities.

■ *CRS Archives*



Today CRS programs promote community participation in assessing health needs and implementing solutions. Kenyan mothers are using this grass-roots approach to form support groups to dramatically improve their children's health. Picture cards developed by CRS stimulate discussion by explaining how mothers can give their children the most nutritious foods available, including breast milk, from birth through age 2.

■ *Photo by Debbie DeVoe/CRS*



## MAKING A DIFFERENCE


Father Kevin McCray of the Archdiocese of Chicago visits a health clinic on a recent trip to Ghana. He traveled there as part of a group of CRS Global Fellows: American priests, deacons and seminarians who visit people living in poverty and return to tell their stories in parishes across the United States.

■ *Photo by Mikaele Sansone/CRS*









As the only adult in a classroom full of teenagers, hearing derisive remarks would be disheartening for any woman. But 28-year-old Hoda returned to school because she valued education. She even decided to tackle illiteracy in her community by running for local office—a career path not widely accepted for women in rural Egypt. Six years later, supported by close relatives and trained in one of Catholic Relief Services’ programs promoting civic participation, Hoda is the proud incumbent of a village council seat.

CRS has worked for many years to create new opportunities for women in countries where poverty, difficult access to education and cultural restrictions often prevent them from reaching their full potential. Our programs open doors by helping women and girls gain an education, teaching them skills to compete in the local economy, or giving them a small loan to start a business.

In rural Egypt, politics has traditionally been reserved for men even though women are often closer to community issues—like health care and education. With support from the U.S. Agency for International Development, CRS helps courageous women like Hoda overcome social pressure and engage in the political process.

CRS also helps women like 45-year-old Zahara in rural Afghanistan with teacher training. In a country where women were once prevented from attending school, our programs

provide learning to young adult women, as well as to boys and girls, in areas miles away from any formal school. For Zahara—who, with a ninth-grade education, is among her village’s more educated—trainings help her succeed as a teacher.

Through savings-led microfinance initiatives, CRS aids groups of women entrepreneurs with little or no access to formal credit. They save a bit each month and borrow from group savings. Florence, a mother of four living in Uganda, has used her loan to purchase two piglets and to stock the shop that she and her husband run. Their income now pays for their children’s school fees. These programs help women on their way to financial independence by promoting saving habits and providing access to capital.

Around the world, CRS helps women avoid exploitation by filling the gaps where opportunities are lacking. In Ecuador, CRS has worked with local communities to identify the risks of human trafficking and protect teenage girls from sexual exploitation through awareness campaigns. In Syria and Lebanon, CRS provides vocational training to women and their families who had to flee the violence in Iraq. Denied work permits and suddenly finding themselves without a source of income, they are now able to work from home in jobs like cell phone repair or hairdressing.

## NEW FACES OF OPPORTUNITY

*A member of the Mkonje Poultry Club in Malawi holds one of the chickens provided to the club by CRS. The women keep the chickens as stock and sell the eggs produced each day. The group uses some of the profit to increase the business, while the individual women use some for their own households.*

■ Photo by David Snyder for CRS



## THEN AND NOW



Above, circa 1977: At the Tiljala Tailoring School for Ladies, several hundred workers in Kolkata, India, were assisted through the CRS and Missionaries of Charity Food for Work program. Workers and their families received weekly rations of wheat and cooking oil in an effort to help the urban poor.

■ *CRS Archives*

Left: Women are often the poorest people in their communities, even in societies where small businesses are traditionally a woman's domain. CRS offers women life-changing opportunities to improve their families' income and complete their education. Here, Alice Maria de Santana, 64, weaves palm-leaf baskets with a women's group in Brazil.

■ *Photo by Rick D'Elia for CRS*

## MAKING A DIFFERENCE

Coffee from CRS Fair Trade partner Just Coffee is planted, grown and processed by La Fem, a women's coffee-growing cooperative in Nicaragua. CRS partnerships with farmer and seller cooperatives have become an industry model. Proceeds from sales of CRS Fair Trade coffee contribute to the CRS Fair Trade Fund, which provides grants to advance fair trade practices around the world.

■ *Photo by David Snyder for CRS*





*Clarisse Nyiransabimana works on a tailoring job in a shop in Butare, Rwanda. CRS partners with vocational training centers in the country to teach young people sewing, mechanics, carpentry and other skills they can use to earn a living.*

*Photo by Rick D'Elia for CRS*







## HAVEN AND HOPE

Faces around the room light up as hands streak into the air. After more than 20 years of war between northern and southern Sudan, participants in this training are excited to be talking about peace. The group of 40 are involved in an extensive training program to increase community leaders' ability to peacefully resolve disputes over the long term—an essential skill in volatile post-conflict environments.

Catholic Relief Services presents the program in partnership with Eastern Mennonite University. It is one of the many ways CRS strives to provide a sense of hope in conflict-ridden areas.

"The trauma in me has been released," notes participant Beatrice Omony Ogak, whose child was killed during an attack by rebels. "I had hatred built up toward the offender, but I wouldn't meet with them," she says. "Now I've forgiven them, and today I've become the example. People expected me to be down, but I raise my head. I now build my future."

In early 2008, half a million Kenyans were driven from their homes and approximately 1,000 were killed when disputed election results sparked fighting across the country. CRS responded immediately, working with affected dioceses to provide emergency food, water and essential household items to displaced families. Especially important in light of the ongoing food crisis, CRS helped Kenyan farmers return to their fields, assisting more than 10,000 families.

Fighting also flared in eastern Democratic Republic of the Congo, where CRS partnered with the local Church to assist people displaced by violence. Delivering relief was a challenging

task: aid trucks were forced to slog along muddy roads for nearly 40 miles to hand out emergency kits that included blankets, sleeping mats, mosquito nets, soap and cooking utensils.

In the West Bank and Gaza, the ongoing conflict continues to impoverish Palestinians and threaten the lives of both Palestinians and Israelis. In April, CRS sponsored a speaking tour by two men—a Palestinian and an Israeli—from the Parents Circle-Families Forum. The men spoke at colleges, churches and other venues across the United States to raise awareness of the humanitarian cost of the unresolved conflict. In the West Bank, a \$4-million CRS program distributed food aid to almost 100,000 Palestinians in exchange for work on community projects or participation in training programs; in Gaza, where 80 percent of the residents relied on food aid in 2008, CRS funded a project to provide meaningful work and small stipends for young people with limited career options besides the militias. CRS also partnered with a community mental health program to provide counseling and leadership trainings to help Gazans cope with trauma.

When a brief but destructive war erupted between Russia and Georgia in the summer of 2008, CRS responded with \$175,000 in emergency funds for tens of thousands of Georgians forced to flee their homes. In the first days of the conflict, CRS' partner Caritas Georgia provided the internally displaced people with bread, hot meals, mattresses, clothes, hygiene items and more.



*Caritas Georgia volunteers prepare food for people who fled their homes to escape bombings in early August 2008. The displaced people, housed in temporary shelters in Tbilisi, also received hygiene items like soap, toothpaste, detergent, toilet paper and towels.*

■ Photo by Laura Sheahen/CRS

## THEN AND NOW



1994: In the span of 100 days, a ruthless campaign slaughtered an estimated 800,000 Rwandans. After the genocide, CRS recommitted to promoting peace and social justice.

■ Photo by Steve Rubin for CRS



In conflict-torn Colombia, Ramiro Rodriguez and his wife Maritza were forced by guerrillas to flee their farm. With help from CRS, the Rodriguezes were able to start a bakery business and a new life.

■ Photo by Jim Stipe/CRS

## MAKING A DIFFERENCE

Like thousands in the Holy Land, Mazen Faraj, a Palestinian, and Rami Elhanan, an Israeli, have lost loved ones to violence. Yet unlike many, they do not let their losses build a psychological wall between them. In April and May 2008, Mazen, left, and Rami, right, moved audiences across America with their stories.

■ Photo by Jim Stipe/CRS







*Operation Rice Bowl encourages American Catholic families to eat simple meals and reflect on the world's poor as part of their Lenten tradition. At home in Crofton, Maryland, Tom Price looks over Operation Rice Bowl materials with his daughter Ella. Tom works for CRS in Baltimore.*  
■ Photo by Jim Stipe/CRS



*“Few bishops, if any,  
were prepared for  
the extent of the response  
of the people.”*

## BORN OF COMPASSION

In Catholic Relief Services' earliest days, it fell to Edward Kinney—who would be one of CRS' central figures for decades—to begin reaching out to American Catholics to help World War II refugees. Mr. Kinney thought he was setting the bar too high. “Our first goal,” he wrote, “was set at \$5 million. Few bishops, if any, were prepared for the extent of the response of the people... close to \$8 million.”

This outpouring of generosity has continued throughout CRS' 65-year history. American Catholics have not only responded to wars and natural disasters, but also extended a hand to those working for development, justice and peace.

As part of our mission, CRS provides education and opportunities for the faithful to engage in our work on behalf of the poor overseas. Our Lenten program, Operation Rice Bowl, has become the best-known symbol of these efforts. Born in the Diocese of Allentown, Pennsylvania, and adopted by the U.S. bishops in 1977, today Operation Rice Bowl reaches some 13,000 parishes and schools. Operation Rice Bowl's educational materials—including recipes for simple meals—are a gateway for Catholics to explore the lives of their brothers and sisters overseas. The program raises about \$10 million annually, 75 percent of which goes to CRS' overseas mission. The remaining 25 percent stays in the dioceses to support local projects that help the poor.

CRS continues to expand our outreach here at home, particularly through parishes, youth,

colleges and universities. One increasingly popular effort is CRS' Fair Trade program. In 2008, CRS supporters purchased more than \$2 million worth of fair trade coffee, chocolate and handcrafts, raising some \$150,000 for the CRS Fair Trade Fund, which assists small-scale farmers and artisans in the developing world. Many of these sales took place at Catholic schools and parishes, including Our Lady of the Holy Rosary in Cutler Bay, Florida. CRS' Fair Trade Ambassador in the parish, Linda Coughlin, says, “Our parishioners have really embraced the fair trade concept. We have a fairly small parish, but our fair trade table is mobbed after every Mass.”

Through our advocacy program, CRS encouraged American Catholics to call for action on many issues affecting our world. At the urging of CRS, thousands of U.S. Catholics successfully campaigned in 2008 for the reauthorization of the President's Emergency Plan for AIDS Relief. Their advocacy will help continue CRS' lifesaving HIV work, which embraces Church teachings on the sacredness of all human life.

Recognizing the shifting population of Catholics in the United States, CRS has made it part of our mission to reach out to diverse groups of American Catholic churchgoers. In particular, CRS is working to engage Hispanic Catholics, who currently compose 39 percent of the U.S. Catholic Church. Most of our domestic programs and materials are now available in Spanish. A newly developed website, [crsespanol.org](http://crsespanol.org), invites Hispanics in the United States to participate in our mission.



## MAKING A DIFFERENCE

Over the years, CRS donors Art and Mary Ann Wigchers have witnessed firsthand the courage of those we serve. In India, Mary Ann, left, met families rebuilding after deadly monsoons, communities working to prepare for potential disasters and children rescued from bonded labor.

■ Photo by Amiran White for CRS



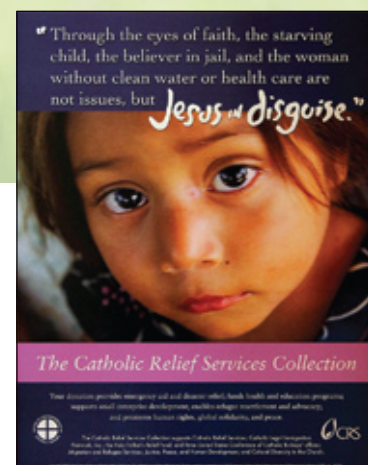
Above, 1985: Clothing poured in from compassionate American Catholics on “Shirt-Sharing Day” in New York City during the famine in Ethiopia.

■ Photo by Chris Sheridan/CRS

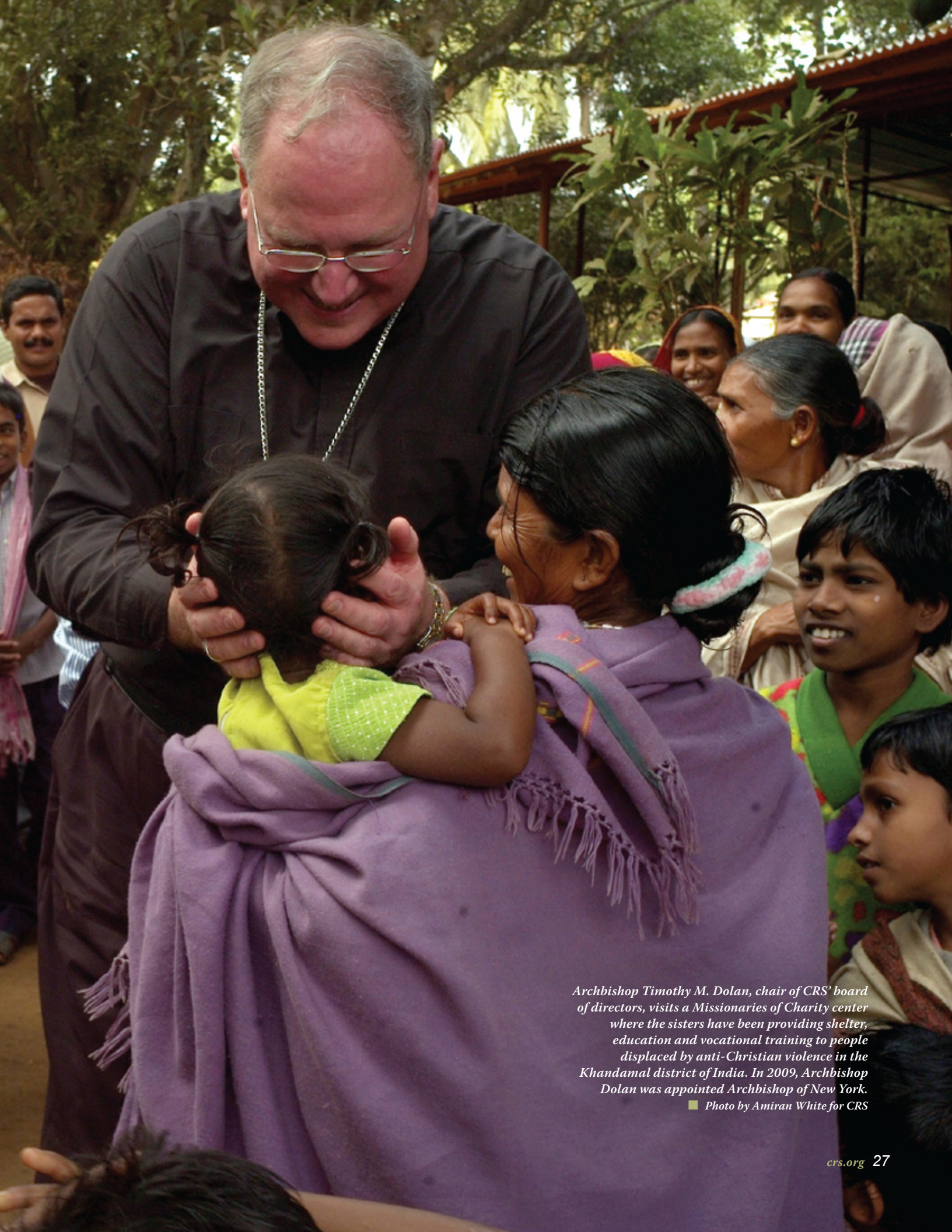
Right: Overwhelming response to the annual CRS Collection shows that the faithful in pews all over America recognize the face of Jesus in the plight of our poorest brothers and sisters overseas. The generosity of CRS donors supports our work in more than 100 countries.

■ Photo of poster by Jim Stipe/CRS

## THEN AND NOW







*Archbishop Timothy M. Dolan, chair of CRS' board of directors, visits a Missionaries of Charity center where the sisters have been providing shelter, education and vocational training to people displaced by anti-Christian violence in the Khandamal district of India. In 2009, Archbishop Dolan was appointed Archbishop of New York.*

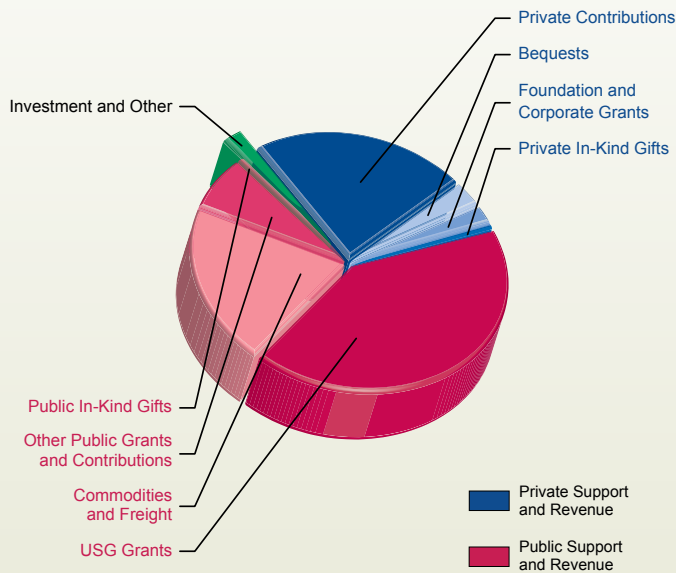
■ Photo by Amiran White for CRS



# FINANCIAL SUMMARY

Year ended September 30, 2008

(In Thousands)



## Operating Revenues

### Private Support and Revenue:

Private contributions	\$ 137,415	22.48%
Bequests	17,707	2.90%
Foundation and corporate grants	13,821	2.26%
Private in-kind gifts	1,969	0.32%
	<u>170,912</u>	<u>27.96%</u>

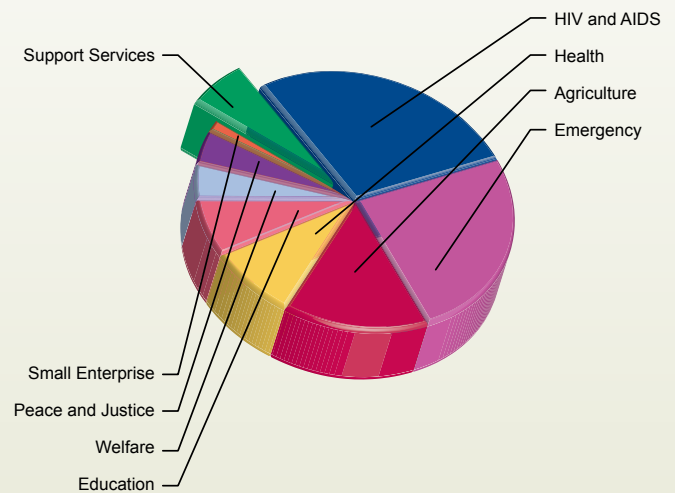
### Public Support and Revenue:

USG grants	257,981	42.21%
Commodities and freight	121,932	19.95%
Other public grants and contributions	45,261	7.40%
Public in-kind gifts	2,921	0.48%
	<u>428,095</u>	<u>70.04%</u>

### Other:

Investment and other	12,242	2.00%
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**Total Operating Revenue \$ 611,249 100.00%**



## Operating Expenses

HIV and AIDS	\$ 176,110	27.56%
Emergency	159,753	25.00%
Agriculture	94,725	14.82%
Health	54,042	8.46%
Education	45,336	7.09%
Welfare	28,967	4.53%
Peace and Justice	27,660	4.32%
Small Enterprise	9,947	1.56%
Program Services	<u>596,540</u>	<u>93.34%</u>
Fundraising	19,760	3.10%
Management and General	17,666	2.76%
Public Awareness	5,123	0.80%
Support Services	<u>42,549</u>	<u>6.66%</u>

**Totals \$ 639,089 100.00%**



**McGladrey & Pullen**  
Certified Public Accountants

McGladrey & Pullen, LLP  
1954 Greenspring Drive, Suite 400  
Timonium, Maryland 21093  
O 410.453.9457 F 410.453.9450  
www.mcgladrey.com

**Report from Independent Accountants**

To the Board of Directors  
Catholic Relief Services –  
United States Conference of Catholic Bishops  
Baltimore, Maryland

We have audited, in accordance with auditing standards generally accepted in the United States of America, the statement of financial position of Catholic Relief Services – United States Conference of Catholic Bishops (CRS) as of September 30, 2008, and the related statements of activities, functional expenses and cash flows for the year ended September 30, 2008; and in our report dated March 26, 2009, we expressed an unqualified opinion on those financial statements. In our opinion, the information set forth in the accompanying condensed financial statements is fairly stated, in all material respects, in relation to the financial statements from which it has been derived.

*McGladrey & Pullen, LLP*

Timonium, Maryland  
March 26, 2009

McGladrey & Pullen, LLP is a member firm of RSM International,  
an affiliation of separate and independent legal entities.

In the interest of stewardship, CRS decided not to include the financial notes in the 2008 Annual Report. What follows are the statements of financial position, activities, cash flows and the statement of functional expenses.

The complete financial statements, audited by RSM McGladrey, LLP, are available at [crs.org/about/finance/pdf/2008-financials.pdf](http://crs.org/about/finance/pdf/2008-financials.pdf) or by calling 1.888.277.7575.



# STATEMENTS OF FINANCIAL POSITION

September 30, 2008 and 2007

(In Thousands)

<b>Assets</b>	<b>2008</b>	<b>2007</b>
Cash and cash equivalents	\$ 97,079	\$ 66,120
Accounts receivable and other assets	48,594	44,240
Investments	91,782	136,113
Segregated investments	42,508	45,494
Undistributed commodity contributions	49,947	21,691
Land, building and equipment, net	49,948	51,366
<b>Total assets</b>	<b>\$ 379,858</b>	<b>\$ 365,024</b>
<b>Liabilities and Net Assets</b>		
Liabilities		
Accounts payable and accrued expenses	\$ 72,701	\$ 72,453
Advances received for programs	50,051	29,431
Deferred revenue	49,947	21,691
Annuities payable	38,250	36,379
Long term debt	50,661	40,091
<b>Total liabilities</b>	<b>261,610</b>	<b>200,045</b>
Net assets		
Unrestricted	47,004	61,137
Temporarily restricted	66,479	98,658
Permanently restricted	4,765	5,184
<b>Total net assets</b>	<b>118,248</b>	<b>164,979</b>
<b>Total liabilities and net assets</b>	<b>\$ 379,858</b>	<b>365,024</b>

# STATEMENT OF ACTIVITIES

Year Ended September 30, 2008

(With Comparative Totals for the Year Ended September 30, 2007)

(In Thousands)

	Unrestricted	Temporarily Restricted	Permanently Restricted	Total	
				2008	2007
Operating revenue					
Private support and revenue:					
Catholic Relief Services collection	\$ 12,514	\$ -	\$ -	\$ 12,514	\$ 12,332
Operation Rice Bowl appeal	-	7,346	-	7,346	7,044
Private contributions	80,087	37,468	-	117,555	111,852
Foundation and corporate grant revenue	13,821	-	-	13,821	5,626
Bequests	17,707	-	-	17,707	14,905
Private in-kind gifts	1,969	-	-	1,969	1,867
<b>Total private support and revenue</b>	126,098	44,814	-	170,912	153,626
Public support and revenue:					
Donated agricultural, other commodities and ocean freight	121,932	-	-	121,932	112,818
United States government grants and agreements	257,981	-	-	257,981	211,755
Other public grants and contributions	44,032	1,229	-	45,261	34,169
Public in-kind gifts	2,921	-	-	2,921	3,143
<b>Total public support and revenue</b>	426,866	1,229	-	428,095	361,885
Investment and other income	10,313	1,929	-	12,242	10,370
Net assets released from restrictions	74,237	(74,237)	-	-	-
<b>Total operating revenue</b>	637,514	(26,265)	-	611,249	525,881
Operating expenses					
Program services	596,540	-	-	596,540	560,060
Supporting services:					
Management and general	17,666	-	-	17,666	14,179
Public awareness	5,123	-	-	5,123	4,389
Fundraising	19,760	-	-	19,760	18,637
<b>Total supporting services</b>	42,549	-	-	42,549	37,205
<b>Total operating expenses</b>	639,089	-	-	639,089	597,265
<b>Change in net assets from operations</b>	(1,575)	(26,265)	-	(27,840)	(71,384)
Non-operating revenue and expense					
Endowments	-	-	251	251	248
Net change in annuities, trusts and pooled income fund	1,881	(145)	(375)	1,361	2,470
Realized and unrealized gain (loss) on investments and financial instruments	(20,040)	( 5,769)	( 295)	(26,104)	7,630
Gain on sale of building	3,852	-	-	3,852	-
SFAS 158, defined benefit plan adjustment	1,749	-	-	1,749	(6,622)
<b>Total non-operating revenue     and expenses, net</b>	(12,558)	(5,914)	(419)	(18,891)	3,726
<b>Change in net assets</b>	(14,133)	(32,179)	(419)	(46,731)	(67,658)
Net assets, beginning of year	61,137	98,658	5,184	164,979	232,637
Net assets, end of year	\$ 47,004	\$ 66,479	\$ 4,765	\$ 118,248	\$ 164,979



# STATEMENTS OF CASH FLOWS

Years Ended September 30, 2008 and 2007

(In Thousands)

	2008	2007
Cash Flows From Operating Activities		
Change in net assets	\$ (46,731)	\$ (67,658)
Adjustments to reconcile change to net cash used in operating activities:		
Depreciation	7,210	6,470
(Gain) Loss on disposal of land, building and equipment	(3,432)	426
Realized loss (gain) on sales of investments	7,954	(8,253)
Unrealized loss on investments and financial instruments	18,150	624
Contributions restricted for long-term investment	(251)	(248)
Changes in assets and liabilities		
(Increase) decrease in:		
Accounts receivable and other assets	(7,436)	(5,268)
Undistributed commodity contributions	(28,256)	1,529
Increase (decrease) in:		
Accounts payable and accrued expenses	(890)	23,522
Advances received for programs	20,620	2,936
Deferred revenue	28,256	(1,529)
<b>Net cash used in operating activities</b>	<b>(4,806)</b>	<b>(47,449)</b>
Cash Flows From Investing Activities		
Proceeds from sale of land, building and equipment	7,169	426
Purchase of land, building and equipment	(9,529)	(24,940)
Proceeds from sales and maturities of investments	232,559	345,793
Purchase of investments	(209,866)	(310,899)
Change in construction trust assets	2,740	16,132
<b>Net cash provided by investing activities</b>	<b>23,073</b>	<b>26,512</b>
Cash Flows From Financing Activities		
Proceeds from long-term debt	11,731	6,300
Principal payments on long-term debt	(1,161)	(760)
Increase in annuities payable, net	1,871	696
Receipts restricted for long-term investment	251	248
<b>Net cash provided by financing activities</b>	<b>12,692</b>	<b>6,484</b>
<b>Net increase (decrease) in cash and cash equivalents</b>	<b>30,959</b>	<b>(14,453)</b>
Cash and cash equivalents, beginning of year	66,120	80,573
Cash and cash equivalents, end of year	\$ 97,079	\$ 66,120
Supplemental Disclosure of Cash Flow Information		
Cash payments for interest	\$ 2,873	\$ 835

# STATEMENT OF FUNCTIONAL EXPENSES

Year Ended September 30, 2008

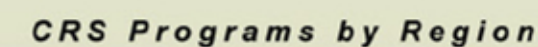
(With Comparative Totals for the Year Ended September 30, 2007)

(In Thousands)

	Agriculture	Education	Emergency	Small Enterprise	Health	HIV and AIDS	Peace and Justice	Welfare	Program Services	
									2008	2007
<b>Program Services</b>										
Salaries and related benefits	\$ 22,850	\$ 11,521	\$ 31,316	\$ 2,614	\$ 9,589	\$ 30,104	\$ 8,364	\$ 6,045	<b>\$ 122,403</b>	\$ 107,883
Contracting and professional fees	2,396	522	15,130	558	1,019	1,136	1,102	351	<b>22,214</b>	40,267
Telecommunications and postage	873	343	1,281	66	380	1,042	340	201	<b>4,526</b>	4,042
Supplies, office expenses and other	1,718	890	1,238	163	765	3,776	545	1,035	<b>10,130</b>	22,051
Occupancy	2,383	1,329	2,016	302	809	2,494	887	667	<b>10,887</b>	8,854
Vehicle and equipment	3,197	1,228	2,235	174	1,998	3,476	814	609	<b>13,731</b>	12,659
Travel, training and representation	5,110	2,373	4,715	873	2,394	8,697	2,780	811	<b>27,753</b>	23,852
Warehousing and freight	6,616	5,760	14,328	309	7,348	231	91	3,780	<b>38,463</b>	45,397
Publicity	3	14	6	-	-	1	-	-	<b>24</b>	25
Advances to implementing partners	34,980	14,013	38,631	4,626	17,293	96,975	12,737	6,873	<b>226,128</b>	194,912
Food, other commodities and in-kind contributions	14,172	7,153	48,727	235	12,252	25,444	-	6,680	<b>114,663</b>	94,133
Depreciation	427	190	130	27	195	2,734	-	1,915	<b>5,618</b>	5,985
<b>Total expenses</b>	<b>\$ 94,725</b>	<b>\$ 45,336</b>	<b>\$ 159,753</b>	<b>\$ 9,947</b>	<b>\$ 54,042</b>	<b>\$ 176,110</b>	<b>\$ 27,660</b>	<b>\$ 28,967</b>	<b>\$ 596,540</b>	<b>\$ 560,060</b>

	Management and General	Public Awareness	Fundraising	Total Supporting Services		Total Operating Expenses	
				2008	2007	2008	2007
<b>Supporting Services</b>							
Salaries and related benefits	\$ 11,421	\$ 2,734	\$ 7,607	<b>\$ 21,762</b>	\$ 18,609	<b>\$ 144,165</b>	\$ 126,492
Contracting and professional fees	1,958	394	3,341	<b>5,693</b>	5,038	<b>27,907</b>	45,305
Telecommunications and postage	400	39	3,570	<b>4,009</b>	4,239	<b>8,535</b>	8,281
Supplies, office expenses and other	607	146	3,909	<b>4,662</b>	4,739	<b>14,792</b>	26,790
Occupancy	262	268	604	<b>1,134</b>	664	<b>12,021</b>	9,518
Vehicle and equipment	106	51	34	<b>191</b>	135	<b>13,922</b>	12,794
Travel, training and representation	1,327	178	551	<b>2,056</b>	1,863	<b>29,809</b>	25,715
Warehousing and freight	-	-	16	<b>16</b>	61	<b>38,479</b>	45,458
Publicity	2	1,305	120	<b>1,427</b>	1,364	<b>1,451</b>	1,389
Advances to implementing partners	1	2	4	<b>7</b>	8	<b>226,135</b>	194,920
Food, other commodities and in-kind contributions	-	-	-	<b>-</b>	-	<b>114,663</b>	94,133
Depreciation	1,582	6	4	<b>1,592</b>	485	<b>7,210</b>	6,470
<b>Total expenses</b>	<b>\$ 17,666</b>	<b>\$ 5,123</b>	<b>\$ 19,760</b>	<b>\$ 42,549</b>	<b>\$ 37,205</b>	<b>\$ 639,089</b>	<b>\$ 597,265</b>





Latin America and the Caribbean			Africa		Europe and the Middle East			Asia	
1 Afghanistan	16 Cambodia	29 East Timor	44 Honduras	58 Liberia	74 Niger	88 South Africa			
2 Albania	17 Cameroon	30 Ecuador	45 India	59 Libya	75 Nigeria	89 Sri Lanka			
3 Angola	18 Central African Republic	31 Egypt	46 Indonesia	60 Macedonia	76 North Korea	90 Sudan			
4 Argentina	19 Chad	32 El Salvador	47 Iraq	61 Madagascar	77 Pakistan	91 Swaziland			
5 Armenia	20 Chile	33 Equatorial Guinea	48 Italy	62 Malawi	78 Paraguay	92 Syria			
6 Azerbaijan	21 China	34 Eritrea	49 Jamaica	63 Mali	79 Peru	93 Tajikistan			
7 Bangladesh	22 Colombia	35 Ethiopia	50 Jerusalem, West Bank and Gaza	64 Mauritania	80 Philippines	94 Tanzania			
8 Benin	23 Costa Rica	36 The Gambia	51 Jordan	65 Mexico	81 Republic of the Congo	95 Thailand			
9 Bolivia	24 Côte d'Ivoire	37 Georgia	52 Kazakhstan	66 Moldova	82 Rwanda	96 Togo			
10 Bosnia and Herzegovina	25 Cuba	38 Ghana	53 Kenya	67 Montenegro	83 São Tomé and Príncipe	97 Tonga			
11 Botswana	26 Democratic Republic of the Congo	39 Guatemala	54 Kosovo	68 Morocco	84 Senegal	98 Uganda			
12 Brazil	27 Djibouti	40 Guinea	55 Lao PDR	69 Mozambique	85 Serbia	99 Uzbekistan			
13 Bulgaria	28 Dominican Republic	41 Guinea-Bissau	56 Lebanon	70 Myanmar	86 Sierra Leone	100 Venezuela			
14 Burkina Faso		42 Guyana	57 Lesotho	71 Namibia	87 Somalia	101 Vietnam			
15 Burundi		43 Haiti		72 Nepal		102 Zambia			
				73 Nicaragua		103 Zimbabwe			

*Foreground: Today we continue our commitment to children. CRS gives underprivileged children in Bangladesh an opportunity to attend preschool.*  
 ■ Photo by David Snyder for CRS





# COUNTRY AND REGIONAL LEADERSHIP

## South Asia

**Regional Director**  
Kevin Hartigan

### Countries

#### Afghanistan

Paul Hicks CR\*  
Matt McGarry CR\*

#### Bangladesh

Cassandra Dummett  
CM\*

#### India

Jennifer Poidatz CR\*

#### Kazakhstan

#### Tajikistan

#### Uzbekistan

Snigdha Chakraborty  
RPM\*

#### Nepal

Robin Contino CM\*

#### Pakistan

Matt McGarry CR\*  
Darren Hercyk CR\*

#### Sri Lanka

Anne Bousquet CR\*  
Mary (Keerthana)  
Thanikal OPM\*  
Mehul Savla PM\*

## Southeast Asia

**Regional Director**  
Mary Hodem

### Countries

#### Cambodia

Susan Silveus CR\*

#### China

#### Lao PDR

#### Myanmar

#### North Korea

#### Thailand

#### Tonga

Mary Hodem RD\*

#### East Timor

Jason Belanger CR\*

#### Indonesia

Richard Balmadier CR\*

#### Philippines

Michael Frank CR\*

#### Vietnam

Gregory Auberry CR\*

## Central Africa

### Regional Director

Dorothy Madison-Seck

### Countries

#### Burundi

Janine Scott-Shines  
CR\*

#### Cameroon

#### Equatorial Guinea

Jennifer Nazaire CR\*  
Christophe Droeven  
CR\*

#### Central African Republic

Orla Kilcullen HOO\*  
Jean-Marie Bihizi  
HOO\*

#### Chad

Christophe Droeven  
CR\*  
Samba Fall HOP\*

#### Democratic Republic of the Congo

Nicole Poirier CR\*  
Nicole Ballietie CR\*

#### Nigeria

P.M. Jose CR\*

#### Republic of the Congo

Nicole Poirier CR\*

#### Rwanda

Sean Gallagher CR\*  
Jennifer Nazaire CR\*

## Eastern Africa

### Regional Director

William Rastetter  
David Orth-Moore

### Countries

#### Djibouti

#### Somalia

William Rastetter RD\*  
David Orth-Moore  
RD\*

#### Eritrea

Jim McLaughlin CR\*

#### Ethiopia

David Orth-Moore CR\*  
Lane Bunkers CR\*

#### Kenya

Ken MacLean CR\*

#### Sudan

Mark Snyder CR\*

#### Tanzania

Amy Rumano CR\*

#### Uganda

Jack Norman CR\*

## Southern Africa

### Regional Director

Michele Broemmelsiek

### Countries

#### Angola

#### São Tomé and Príncipe

Juan Sheenan CR\*

#### Botswana

#### Mozambique

#### Namibia

#### South Africa

#### Swaziland

Ruth Stark CR\*

#### Lesotho

John Shumlansky CR\*

#### Madagascar

Chris Bessey CR\*

#### Malawi

Nick Ford CR\*

#### Zambia

Paul Macek CR\*

#### Zimbabwe

Darren Hercyk ACR\*  
Karel Zelenka CR\*

## Western Africa

### Regional Director

Jean Marie Adrian

### Countries

#### Benin

#### Togo

Carla Brown-NDiaye  
CR\*

#### Burkina Faso

Debbie Shomberg CR\*

#### Côte d'Ivoire

Jean Marie Adrian RD\*

#### The Gambia

David Donovan CR\*

#### Ghana

Vewonyi Adjavon CR\*

#### Guinea

Davide Bernocchi PR\*

#### Guinea-Bissau

#### Mauritania

#### Senegal

Rebecca Bassey CR\*

#### Liberia

Sean Gallagher CR\*

#### Mali

Karen Kent CR\*

#### Niger

Lisa Washington-Sow  
CR\*

#### Sierra Leone

Alexander Mathew  
CR\*

## Europe and the Middle East

### Regional Director

Mark Schnellbaeher

### Countries

#### Albania

#### Armenia

#### Azerbaijan

#### Iraq

#### Italy

#### Jordan

#### Libya

#### Morocco

Mark Schnellbaeher  
RD\*

#### Bosnia and Herzegovina

#### Bulgaria

#### Macedonia

#### Montenegro

#### Serbia

Mathew Davis CR\*

#### Egypt

Luc Picard CR\*

#### Georgia

Kellie Hynes HOO\*

#### Jerusalem, West Bank and Gaza

Thomas Garofalo CR\*



# U.S. REGIONAL OFFICES

## **Kosovo**

Florent Vranica HOO\*

## **Lebanon**

Melinda Burrell CR\*

## **Moldova**

Michael McKennett  
HOO\*

## **Syria**

Lee Norrgard HOO\*

## **Latin America and the Caribbean**

### **Regional Director**

Schuyler Thorup

### **Countries**

#### **Argentina**

#### **Chile**

#### **Paraguay**

Paul Townsend SAR\*

#### **Bolivia**

Karina Bellido CM\*

Brian Goonan CR\*

#### **Brazil**

Richard Hoffman CR\*

#### **Colombia**

Martha Ines Romero  
CM\*

#### **Costa Rica**

#### **Nicaragua**

Conor Walsh CR\*

#### **Cuba**

Brian Goonan CM\*

Lynn Renner CM\*

#### **Dominican Republic**

#### **Guyana**

#### **Jamaica**

John Service CR\*

## **Ecuador**

## **Venezuela**

Alexandra Moncada  
CM\*

## **El Salvador**

Brian Gleeson CR\*

## **Guatemala**

Lane Bunkers CR\*  
Anne Bousquet CR\*

## **Haiti**

Bill Canny CR\*

## **Honduras**

Jack Byrne CR\*

## **Mexico**

Erica Dahl-Bredine  
CM\*

## **Peru**

Walter Blake CM\*

\* ACR = Acting Country Representative  
CM = Country Manager  
CR = Country Representative  
HOO = Head of Office  
HOP = Head of Programming  
OPM = Outreach Program Manager  
PM = Program Manager  
PR = Program Representative  
RD = Regional Director  
RPM = Regional Program Manager  
SAR = South America Representative

## **Mid-Atlantic**

### **Regional Director**

#### **Christine Tucker**

(from February  
2009, Maureen  
McCullough)

#### **Baltimore, Maryland**

Delaware  
Maryland  
Virginia  
Washington, D.C.  
West Virginia

## **Midwest**

### **Regional Director**

#### **Madeleine Philbin**

#### **Chicago, Illinois**

Illinois  
Indiana  
Iowa  
Kansas  
Michigan  
Minnesota  
Missouri  
Nebraska  
North Dakota  
Ohio  
South Dakota  
Wisconsin

## **Northeast**

### **Regional Director**

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*Most Ethiopians are farmers or herders struggling to feed their families due to the country's recurring droughts and famines. CRS works side by side with Ethiopians in need, helping them to escape poverty by increasing their food supplies and improving their ability to withstand disasters.*

■ *Photo by David Snyder for CRS*

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*Ysidro de Jesus Torrez Laguna waters tomato seedlings as part of a project that connects farmers with larger markets in Nicaragua. The program, funded by the U.S. Agency for International Development, provides farmers with training on crop diversification, processing, business and management skills.*  
■ Photo by Rick D'Elia for CRS





Developing nations are prone to the worst devastation during climate-related disasters. Lives, homes, livelihoods, crops and livestock are among the immediate losses in the wake of storms and floods. Severe hunger, malnourishment and disease often follow at a slower—but just as deadly—pace. Current weather patterns are already posing challenges to the strides we have made around the globe in places where overwhelming poverty makes living conditions fragile in the best of times.

For Catholic Relief Services, our mission of assisting the poor and vulnerable around the world is challenged in new ways by climate change. Our agricultural programs are adapting to new and less predictable weather conditions. CRS emergency programs are helping people prepare for disasters on an unexpected and unprecedented scale. CRS is placing major emphasis on emergency preparation, hoping to reduce damage caused by drought and flooding.

CRS health programs are responding to the outbreak of illnesses in places they have never been. Our water and sanitation work is helping people gain access to clean water as water tables drop and sources of surface water become more difficult to pinpoint.

CRS has already made important strides in reducing our own carbon footprint. Our World Headquarters building in Baltimore is striving to achieve a gold LEED (Leadership in Energy and Environment Design) rating from the U.S. Green Building Council. CRS staff has formed a Green Office Task Force which—among other activities—established policies curtailing the use of Styrofoam and other products that damage the environment. With help from Santa Clara University, CRS is evaluating our own carbon footprint and encouraging staff to reduce emissions creatively, effectively and efficiently.

This report is printed locally using paper certified by the Forest Stewardship Council and containing post-consumer waste. By lowering our print quantities and making the annual report available online, we have reduced its environmental impact by almost half.

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Visit our 2008 Annual Report online at [crs.org/about/annual-report](http://crs.org/about/annual-report).

*A girl looks on as contractors near completion of a new home for her and her family. When Cyclone Sidr came ashore in Bangladesh in November 2007, more than 363,000 families lost their homes. CRS worked through partner agency Caritas Bangladesh to rebuild 7,300 of them.*

■ *Photo by David Snyder for CRS*







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